

CCPA Consumer Request Metrics for 2021

JULY 2022

January 1 – December 31, 2021:

Request Type	Count	Average Days to Close
Data Access Request	100	21
Complete	42	39
Rejected	58	7
Delete my PI	155	20
Complete	57	42
Rejected	98	8
Do Not Sell My Personal Information	648	5
Complete	418	5
Rejected	230	5
Grand Total	903	9

Published in accordance with Section 999.317(g) of the CCPA Regulations

The intelligence, technology and human expertise
you need to find trusted answers.

the answer company™
THOMSON REUTERS®