

CCPA Consumer Request Metrics for 2020

JULY 2021

January 1 – December 31, 2020:

| Request Type | Count | Median Days to Close |
|--|------------|----------------------|
| Data Access Request | 86 | 7 |
| Complete | 34 | 52 |
| Rejected | 52 | 7 |
| Delete my PI | 150 | 8 |
| Complete | 48 | 54 |
| Rejected | 102 | 7 |
| Do Not Sell My Personal Information | 560 | 7 |
| Complete | 92 | 9 |
| Rejected | 468 | 6 |
| Grand Total | 796 | 7 |

Published in accordance with Section 999.317(g) of the CCPA Regulations