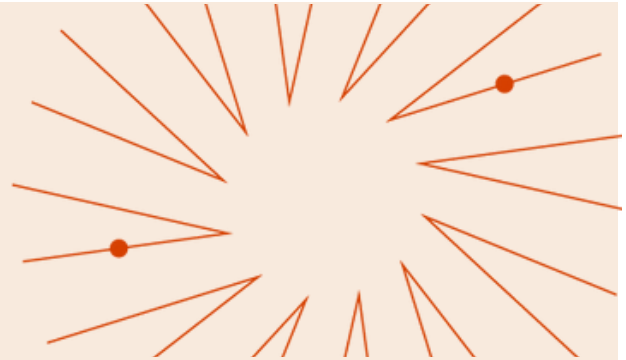


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Metrics Masterclass

Enhancing metrics for the Legal Department



Is your legal department's impact hidden behind cost and time metrics?

While 90% of legal departments now use formal metrics, most remain trapped in a cost-center narrative. Our research reveals a critical disconnect: most departments still measure what's easy to track—spend and time—rather than what truly matters to the business. Without a structured framework, developing metrics that capture your full strategic impact across all four priorities (delivering effective advice, optimizing efficiency, protecting from risk, and enabling growth) can feel overwhelming.

The Metrics Masterclass provides the foundation for this missing framework. Through two focused sessions, you'll learn how to enhance existing efficiency metrics while building new measures for effectiveness, protection, and enablement. Most importantly, you'll discover how to distill this comprehensive story into a single, powerful slide that resonates with your Board.

What you'll gain

- **Ready-to-use templates and real-world examples** for building and refining legal department metrics that go beyond cost and time.
- **A step-by-step guide to developing business-aligned metrics**—learn how to measure effectiveness, efficiency, risk protection, and enablement in ways that matter to your organization.
- **Practical exercises for creating a powerful, one-slide summary** that distills your department's value story for senior leadership.
- **Techniques for aligning your metrics with business strategy**, so you can demonstrate the full scope of your department's impact and communicate it confidently.
- **Guidance on elevating your department's story**, including how to turn complex data into a concise, compelling narrative that resonates with your Board and business leaders.

Don't let incomplete metrics undervalue your department's true contribution. Watch the masterclass sessions to start aligning your metrics with the real value you deliver.

Metrics Masterclass (Part I)

"Aligning Your Value to the Business" explains how to set better metrics that represent the full scope of legal department value

[Watch now](#)

Metrics Masterclass (Part II)

"Elevating Your Department's Story" helps you to build and communicate the value story from your metrics

[Watch now](#)

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Value Alignment Toolkit

[Access toolkit](#)



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