Subject: Updated schedule for the sign-in experience coming in November 2023

Sent: October 24, 2023

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Hello, <customer first name>.

On October 9, 2023, you received the ‘['New sign-in experience coming in November 2023’](https://www.thomsonreuters.com/content/dam/helpandsupp/en-us/gofileroom/files/new-sign-in-experience-coming-nov-2023-email-oct-9-23.zip)’ communication outlining our plans to make your Thomson Reuters sign-in experience easier and more secure.

To allow for additional time to prepare for this upcoming change, these updates are now scheduled to release on November 17, 2023.

To stay up to date on the latest information and required action steps for your firm’s staff and NetClient CS customer base, please visit [Prepare to upgrade to the Thomson Reuters Account](https://www.thomsonreuters.com/en-us/help/account-management/thomson-reuters-account-upgrade.html).

Regards,

Head of Product, Accounting, Tax & Practice

Tax & Accounting Professionals

Thomson Reuters