

ONESOURCE™ INTEGRATION FOR MICROSOFT D365CO

INSTALLATION AND USER GUIDE

3.0.0.3

Document Version 3

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TABLE OF CONTENTS

Introduction	1
Who Should Read This Guide?	1
System Overview	1
Supported Business Processes	1
Unsupported Business Processes	2
Resources	3
Style Conventions	3
Prerequisites	5
Review System Requirements	5
Verify D365CO General Ledger Parameters Tax	5
Verify Address Master Data	7
Gather Administrative Information	8
Download the Integration	11
Install the Integration	12
Run the IDT Setup Wizard	12
ONESOURCE Module	16
Configure the Integration	17
Assign Security Access	17
Load the ONESOURCE IDT Product Tax Codes	18
Configure the IDT Parameters	18
Custom Attributes Setup	26
Offline Support Setup	28
Configure IDT Sales Tax Codes	30
Configure the IDT Ledger Posting Group	32
ONESOURCE IDT Taxability setup	34
Assign the IDT Sales Tax Group to Customers	38
Method 1: Use the Customer Form to Assign the IDT Sales Tax Group	38
Method 2: Create a Custom View with a Column for Sales Tax Group	39
Assign the IDT Sales Tax Group to Vendors	42
Method 1: Use the Vendor Form to Assign the IDT Sales Tax Group	42
Method 2: Create a Custom View	43
Assign the IDT Item Sales Tax Group and IDT Product Tax Code to Items	43

Method 1: ONESOURCE IDT Item Taxability Form	43
Method 2: Released Products Form	44
Set up Posting Profiles	46
Additional Configuration	47
Configure D3650CO to Use Determination to Calculate Tax on Charges	47
Configure D3650CO to Use Determination to Calculate Tax for Sales Categories	47
Configure D3650CO to Use Determination to Calculate Tax for Purchasing Categories	48
Configure D3650CO to Use Determination to Calculate Tax for Project On-Account Transactions	50
Set Point of Title Transfer for Delivery Terms	51
Set up Tax Registrations	52
Configure Currency Conversions	55
Configure D3650 Document Types to Accept IDT Invoice Descriptions and Jurisdictional Texts	55
Configure Recoverability for Purchases	55
IDT Tax Service Configuration for Commerce / Retail	58
Overview	58
Setup and Configuration	58
Configure IDT Functionality	58
IDT Item Taxability	60
IDT Parameters	60
Validate Commerce Subjob Column Mappings	61
Verify Scheduler subjobs	62
Configure Commerce Parameters	62
Configure Commerce Shared Parameters	63
Configure Commerce Scheduler Parameters	64
Enable Consistent Delivery Mode Handling in Channel	64
Configure Online Retail Store	65
Configure Retail Storefront	65
Configure Retail Store (for POS)	68
Configure Worker for POS register	70
Assign Tax group to the Fulfillment Warehouse:	74
Usability of native tax codes/groups:	77
Setup for Return Transactions	78
Taxability on Charges (if applicable):	80
Synchronization	81
Assumptions for IDT Order processing	84
Create and Process Retail Transaction Tips	84

Address validation at the Retail store front:	90
LOGGING	92
Commerce Log settings:	92
Sync Commerce logs:	94
Calculating Sales Tax	96
Addresses Used for Tax Calculation	96
Sales Documents	97
Temporary Sales Tax Transactions	98
Entering Credit Memos	98
Entering Return Orders	99
Tax Calculation on Header and Line Charges	99
Free Text Invoices	99
Sales Tax Groups and Exempt Status of Customers	100
Project Invoices	101
Specifying a Project to Use ONESOURCE to Calculate Tax on Related Transactions	102
Specifying ONESOURCE to Calculate Tax on a Project Sales Order	102
Specifying ONESOURCE to Calculate Tax on a Project On-account and Customer Advance Transaction	103
Viewing Invoice Descriptions and Jurisdictional Text for Project Invoices	104
Calculating Use Tax	105
Addresses Used for Tax Calculation	105
Purchase Orders and Vendor Invoices	105
Capture Vendor Charged Tax on Vendor Invoices	108
VAT Variances on Vendor Invoices	109
Purchase Requisitions	109
Request for Quotations	110
Vendor Invoice Journals	111
Vendor Invoice Pool	113
Invoice Registers	113
Tax Calculation Errors	116
Recalculate Tax on Transactions with Calculation Errors	116
Using The Address Validation Service	118
Triggering Address Validation	118
Validate an Address	118

Address Validation	123
ONESOURCE IDT Address Validator	123
ONESOURCE IDT Address Validation Errors	126
Appendix A - Logging	129
Configure Logging Options	130
Appendix B - ONESOURCE-Specific Tax Groups and Tax Codes	136
Sales Tax Groups	136
Sales Tax Codes	137
Tax Code Qualifiers	140
IDT Sales Tax Codes	140
Reverse Charges	141
Reverse Charge on Purchase Transactions	141
Reverse Charge on Sales Transactions	143
Appendix C - Sales and Use Tax Reconciliation Reporting	144
Export the IDT ONESOURCE Reconciliation Extract to a CSV File	144
Appendix D - Custom Attributes Reference	147

INTRODUCTION

The ONESOURCE Indirect Tax Integration for Microsoft D365CO enables seamless Order to Cash and Procure to Pay tax calculations between D3650CO and the Thomson Reuters tax service. You no longer need to maintain D3650CO tax codes, research tax laws, and enter tax rates. Tax-relevant transactions make a web service call to ONESOURCE Indirect Tax Determination, calculate tax, and then return the tax details back to D3650CO to be stored in the transaction record. Tax liabilities are stored in the ONESOURCE Indirect Tax databases for downstream reporting and compliance.

Who Should Read This Guide?

This guide is intended for use by ONESOURCE customers and partners who are implementing the Integration for Microsoft D365CO. It covers preparing for installation, performing the installation, and the post-installation configuration steps. Users of D3650CO will find supported business processes and information on usage and maintenance of the integration.

Installation and configuration require the coordination of people in various roles. If you are responsible for overseeing the installation, make this guide available to the following contributors:

- Application server administrator
- IT administrator
- Tax professional

System Overview

The ONESOURCE Indirect Tax Integration for Microsoft D365CO works within the framework of the client/server architecture of D3650CO. Calls to ONESOURCE Indirect Tax Determination originate directly from the server.

Supported Business Processes

Tax calculation is supported for the following business processes:

- Credit Notes
- Free Text Invoices and Corrections
- Invoice Pool Excluding Details

- Invoice Register
- Project Invoices (Limited)
- Purchase Orders
- Quotations
- Requisitions
- Return Orders
- Sales Invoices
- Sales Journals
- Sales Quotes
- Sales Orders
- Shipment Orders
- Vendor Invoices
- Vendor Invoice Journals



All US address updates are supported by the address validation service.



The Sales Quotes and Sales Orders as accessed from the CRM module are also supported with this integration.

Unsupported Business Processes

Tax calculation is not supported for the following business processes:

- General Journals
- Recurring Free Text Invoices
- Sales Basket Orders
- Service Orders
- Subscriptions

- Transfer Orders

Resources

If you have questions that are not answered by this guide, you can get help from these resources:

ONESOURCE RESOURCES	
Resource	Description
ONESOURCE Customer Center https://tax.thomsonreuters.com/support/onesource/customer-center/	Search for answers in the Knowledge Base, enter product support tickets, and track support ticket history for you and your organization.
Indirect Tax Customer Center https://customercenter.sabrix.com/	Download ONESOURCE Indirect Tax software.
Other ONESOURCE Indirect Tax Products and Services https://tax.thomsonreuters.com/products/brands/onesource/indirect-tax/	Browse descriptions of other ONESOURCE Indirect Tax products and services.
Documentation Feedback onesource.indirect.tax.fb@thomsonreuters.com	Send feedback about ONESOURCE Indirect Tax documentation.

STYLE CONVENTIONS

We use the following special formatting throughout this guide:

Bold text indicates most user interface elements, such as:

- Data you are expected to enter, such as in a text field
- Pages, buttons, tabs, and field names
- Dialog boxes, drop-down lists, selections within lists, and check box titles
- Windows
- Menu items

Italic text indicates the following:

- File and folder names
- Java classes, PL/SQL objects and executable files
- Document titles

CAPITALIZED text indicates keyboard commands, such as ENTER, or database components.

`Courier` text indicates command-line input/output.

<brackets> indicate user entry. For example, <host> indicates you should replace the text and angle brackets with your server name.

Book titles are shown in italics and sections within a book are in quotation marks, such as “Tips and Tricks” in the *ONESOURCE Indirect Tax User Guide*.



This pencil symbol indicates suggestions or additional information.



This warning symbol indicates important text that you should review before proceeding.

```
1  /* Code snippets have numbered lines with a gray background. */  
2  /* Be cautious if you copy lines from the code snippets—the  
   line numbers are included! */
```

PREREQUISITES

Review the following sections and complete the listed tasks before installing the Integration for Microsoft D365CO.

Review System Requirements	5
Verify D365CO General Ledger Parameters Tax	5
Verify Address Master Data	7
Gather Administrative Information	8
Download the Integration	11

REVIEW SYSTEM REQUIREMENTS

The integration requires the following:

- Microsoft Dynamics 365 Commerce (10.0.24) platform version : Update 48

VERIFY D365CO GENERAL LEDGER PARAMETERS TAX

Before proceeding with your installation, review the **Sales tax** information on the **General ledger parameters** form. The integration requires that some of the parameters on this form be set to specific values.

To verify that your settings for each of the required parameters match those in the following table, go to **General ledger > Ledger setup > General ledger parameters**.

REQUIRED GENERAL LEDGER PARAMETERS	
Parameter	Value
Calculation date type	Invoice date
Calculation method	Line
Apply sales tax taxation rules	No/Yes*
Conditional sales tax	No
Auto sales tax search	No

REQUIRED GENERAL LEDGER PARAMETERS	
Parameter	Value
Reverse sales tax on cash discount	No
Deduct cash discount before sales tax calculation	No
Cash discount is calculated on amount including sales tax	No

*Users can select “Apply sales tax taxation rules” to Yes for following posting behavior for accounts payable documents (recommended for US entities, if required)

1. There will be no additional IDT_ACC_P Use tax line created for Purchase order Invoice and Vendor Invoice Journal documents during tax adjustments and the tax amount will be proportionately distributed among existing tax lines.
2. Tax amount for Accounts payable transactions will post to applicable purchase or expense account.



Bundles are supported only to the extent that pricing is assigned at the top level (kit level), not at the line level.



Tax is calculated on the gross amount. The sales price will not include tax. Therefore, no D3650CO fields should be set to **price includes sales tax**.

The following image is an example of the desired settings:

The screenshot shows the Dynamics 365 Finance and Operations interface. The breadcrumb trail is: General ledger > Ledger setup > General ledger parameters. The left sidebar shows the 'General ledger parameters' section with 'Sales tax' selected. The main area is titled 'Set up sales tax and sales tax group information' and contains the following settings:

General			
Item sales tax group IDT	Calculation method Line	Conditional sales tax No	Validate tax code No
Calculation date type Invoice date	Amounts include sales tax No	Check sales tax groups None	Auto sales tax search No
Legal entity for intercompany tax posting Destination	Apply sales tax taxation rules No	Tax direction requirement No	

Tax options			
CASH DISCOUNT	CUSTOMER CASH DISCOUNT	VENDOR CASH DISCOUNT	INVOICE
Reverse sales tax on cash discount No	Cash discount is calculated on amou... No	Cash discount is calculated on amou... No	Sales tax amount per invoice line Yes
Deduct cash discount before sales tax... No	Mandatory item tax groups No	PAYMENT	SPECIAL REPORT
		Sales tax on overpayment or underpa... No	Include corrections No

VERIFY ADDRESS MASTER DATA

Your tax results are most precise when your master data is accurate. We recommend you make use of our one-time address validation service to update your addresses prior to installation. Please contact Thomson Reuters Professional Services if you are interested in using this service.

ONESOURCE Indirect Tax Determination calculates tax results using address data from the following areas of D3650CO:

- Legal Entity Address
- Customer Address
- Vendor Address
- Warehouse and Site Address

GATHER ADMINISTRATIVE INFORMATION


Before installing the integration, record your administrative information in the following tables:

INFORMATION REQUIRED FOR THE IDT SETUP WIZARD		
Item	Description	Your Value(s)
Settlement Period	<p>The D3650CO settlement period for sales tax.</p> <p>See D3650CO online help for more information.</p>	
Ledger posting group	<p>The D3650CO ledger posting groups are attached to individual sales tax codes, and the ledger posting groups determine the ledger accounts that the calculated sales taxes are posted to.</p> <p>See D3650CO online help for more information.</p>	
Currency	The default currency used for tax calculation when one is not specified in the master data or transaction.	

INFORMATION REQUIRED ON THE ONESOURCE IDT TAX PARAMETERS SCREEN		
Item	Description	Your Value(s)
ONESOURCE IDT URL	The URL for Determination, provided by the implementation team. You will be provided with two URLs. One for your UAT environment and a second URL for your Production environment.	

INFORMATION REQUIRED ON THE ONESOURCE IDT TAX PARAMETERS SCREEN		
Item	Description	Your Value(s)
ONESOURCE IDT Company ID	The unique identifier for your Determination company, provided by the implementation team.	
ONESOURCE IDT User Name	The user name for Determination, provided by the implementation team.	
ONESOURCE IDT Password	The password for Determination, provided by the implementation team.	
ONESOURCE Address Validation Enabled	Selecting this option enables the ONESOURCE Address Validation service.	
ONESOURCE Address Validation URL	The URL for the ONESOURCE Address Validation Service, provided by the implementation team. You will be provided with two URLs. One for your UAT environment and a second URL for your Production environment.	
ONESOURCE Address Validation Company ID	The unique identifier for your company, provided by the implementation team.	
ONESOURCE Address Validation User Name	The user name for the ONESOURCE Address Validation service, provided by the implementation team.	
ONESOURCE Address Validation Password	The password for the ONESOURCE Address Validation Service, provided by the implementation team.	

INFORMATION REQUIRED ON THE ONESOURCE IDT TAX PARAMETERS SCREEN

Item	Description	Your Value(s)
ONESOURCE Default Item Product Tax Code	The default product tax code to use if no product tax code is assigned to the item.	
ONESOURCE Default Non-Inventory Product Tax Code	The default product tax code to use if no product tax code is assigned to a non-item type transaction.	
ONESOURCE Tax Summary by State	<p>By default, four authority buckets (State, County, City, and District) are used to represent tax results in D3650CO. Selecting this option assigns a single G/L account for each state instead.</p> <div>  <p>This setting does not affect how Determination calculates, stores, or reports tax results.</p> </div>	
ONESOURCE Default Currency	The default currency to apply to tax transactions. USD for a US company and CAD for a Canadian company.	
Source for determining exemptions	The default is Ship-To. Choose Ship-To to base exemptions on the customer Ship-To entity or choose Bill-To to base exemptions on the customer Bill-To invoice account.	
ONESOURCE Progress Bar	Selecting this option enables a progress bar during tax and address validation calls.	

INFORMATION REQUIRED DURING THE MANUAL CONFIGURATION PROCESS

Item	Description	Your Value(s)
ONESOURCE Product Tax Codes	A list of the valid ONESOURCE IDT Product Tax Codes.	This is a .csv file provided by the implementation team.

DOWNLOAD THE INTEGRATION

If you have not already done so, download the Integration for Microsoft D365CO installation file.

Download from ONESOURCE Customer Center

1. Open the Customer Center at <https://customercenter.sabrix.com/sabrixcc>.
2. Log on to the Customer Center by entering the user name and password assigned by Customer Support.
3. Locate the Integration for Microsoft D365CO in the list of available products.
4. Select **None** for **Current Installed Version**.
5. Select **Download** for Integration for Microsoft D365CO.
6. Save the file.
7. Complete the instructions at the following link to deploy the package: <https://docs.microsoft.com/en-us/dynamics365/operations/dev-itpro/deployment/apply-deployable-package-system>.

INSTALL THE INTEGRATION

This section provides the information required to install the Integration for Microsoft D365CO.

Run the IDT Setup Wizard	12
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RUN THE IDT SETUP WIZARD

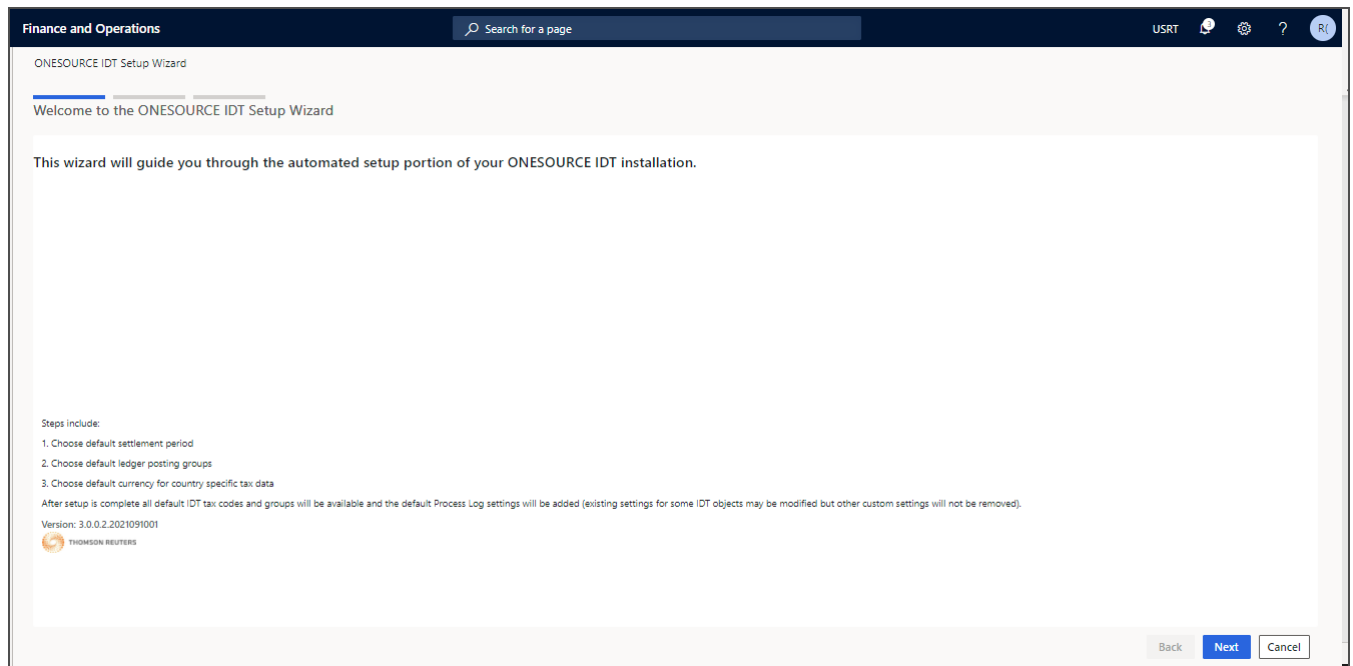
To complete the installation, you will run the IDT Setup Wizard. The wizard sets up the IDT tax codes and process log settings. Prior to running the wizard, you must manually create the following in your system:

- Settlement Period
- Default ledger posting group
- VAT non-recoverable ledger posting group
- VAT variance ledger posting group
- Not found ledger posting group

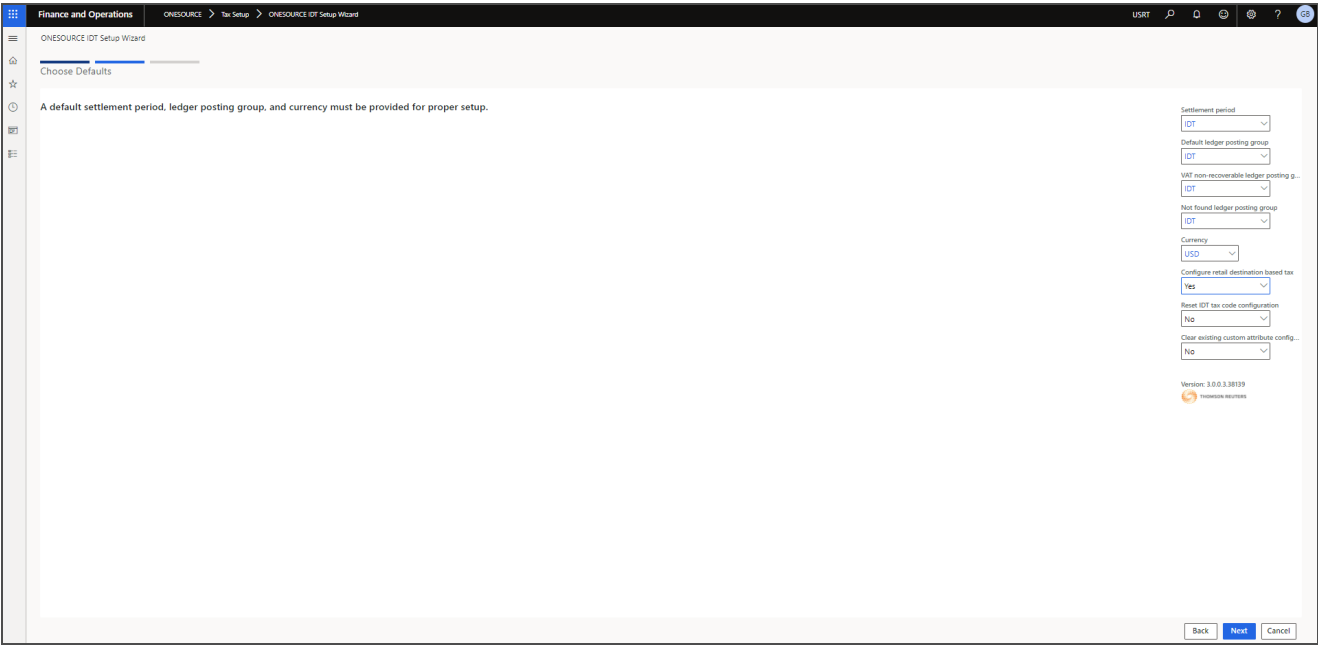
See the information regarding ledger posting groups found in the table under [Gather Administrative Information](#) for a more detailed explanation.

To run the wizard and complete your installation complete the following steps:

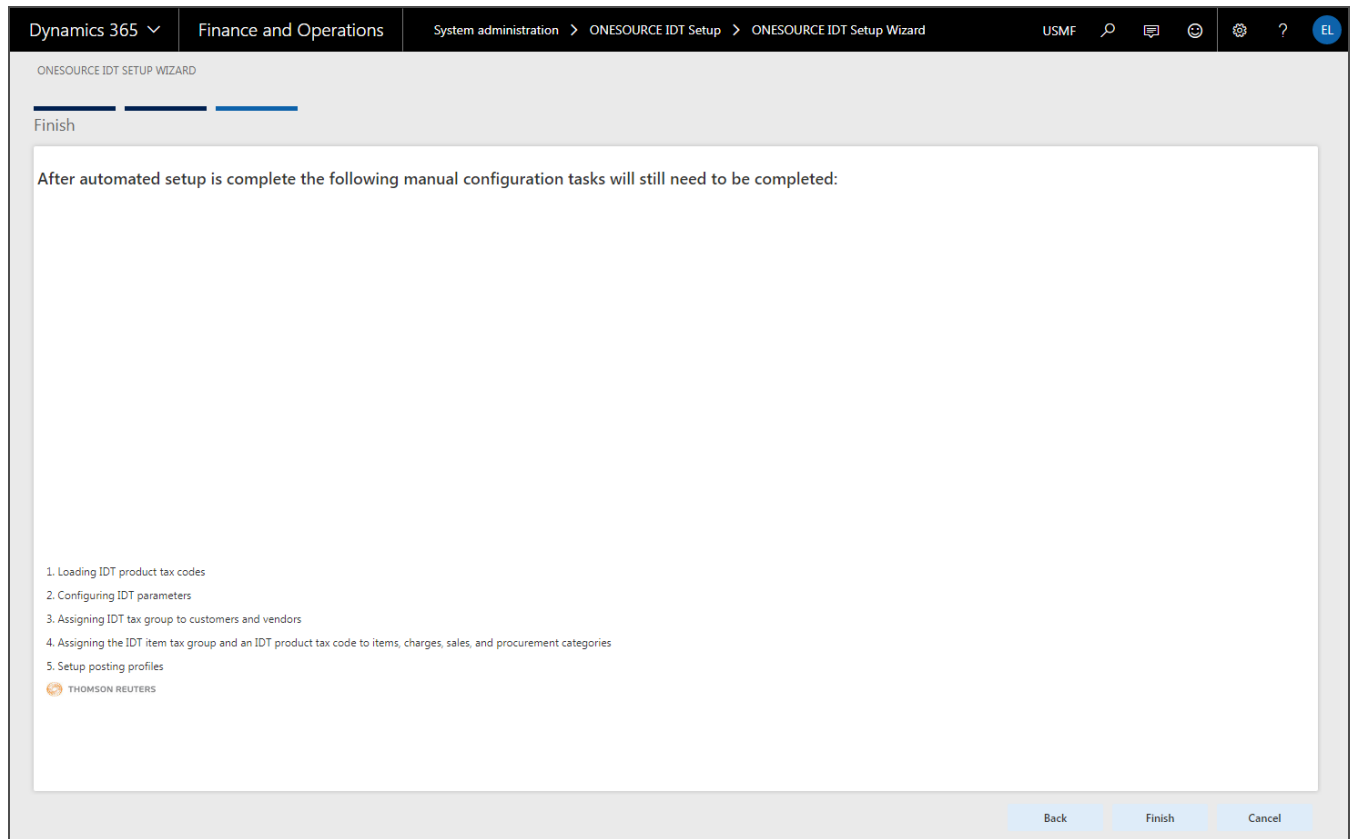
1. Go to **System administration > ONESOURCE IDT Setup > ONESOURCE IDT Setup Wizard**.
2. Select **Next** when you are ready to proceed.



3. Using the information you previously recorded (see [Gather Administrative Information \(page 1\)](#)), set the default values for **Settlement period**, **Ledger posting group**, and **Currency**.



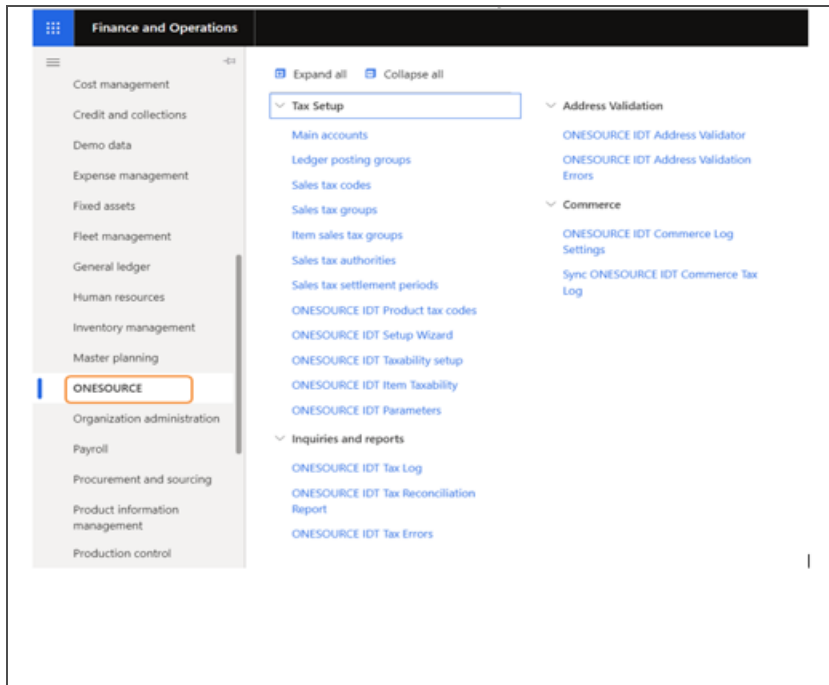
4. Select **Next**. The **Finish** page describes the manual configuration that will be performed by the implementation team.



5. Select **Finish**.

ONESOURCE Module

Users can also access all ONESOURCE menus and various Tax setups under **Modules -> ONESOURCE**.



CONFIGURE THE INTEGRATION

This section describes the steps required to configure the integration between Determination and D3650CO. The following configuration tasks are covered in this section:

Assign Security Access	17
Load the ONESOURCE IDT Product Tax Codes	18
Configure the IDT Parameters	18
Configure IDT Sales Tax Codes	30
Configure the IDT Ledger Posting Group	32
ONESOURCE IDT Taxability setup	34
Assign the IDT Sales Tax Group to Customers	38
Assign the IDT Sales Tax Group to Vendors	42
Assign the IDT Item Sales Tax Group and IDT Product Tax Code to Items	43
Set up Posting Profiles	46
Additional Configuration	47
Configure Recoverability for Purchases	55

ASSIGN SECURITY ACCESS

The installation process creates three new security privileges and duties. Assigning these privileges or duties to a security role allows users linked to that security role to perform the configuration tasks listed below:

- **ONESOURCE IDT Address Validation:** Validate address updates with the ONESOURCE address validation feature.
- **ONESOURCE IDT Maintenance:** Access the ONESOURCE logs and configuration features.
 - Configure the IDT Parameters.
 - Assign the IDT item tax group and an IDT product tax code to items.
- **ONESOURCE IDT Setup:** Access to the ONESOURCE IDT setup features.
 - IDT Setup wizard.



System administrators already have the required access to perform the tasks listed above. All other configuration tasks must be completed by users with the proper native D3650CO security access.

LOAD THE ONESOURCE IDT PRODUCT TAX CODES

Please work with your ONESOURCE Professional Services representative to load the required ONESOURCE IDT Product Tax Codes.

The ONESOURCE IDT Product tax codes form shown below may be used to add or delete product tax codes. Use the following steps to add ONESOURCE IDT Product tax codes to your system.

1. Go to **Tax > Setup > Sales tax > ONESOURCE IDT Product tax codes**.

ONESOURCE IDT Product tax code de...	ONESOURCE IDT Product tax code de...
✓ G150	Shipping
G6N3	Maintenance Agreements
GC66	Generic Taxable Product
GF3A	Generic Non-Taxable Product
GGC7	Taxable Gift Basket
SD9B	Maintenance Agreements

2. Choose **New** from the ribbon menu to add a new code and description. The code must correspond to an existing code in Determination.



Product tax codes may not be deleted if they are in use on the **ONESOURCE IDT Parameters** form, an item (for sell or purchase), a sales or procurement category, or a charge code.

CONFIGURE THE IDT PARAMETERS

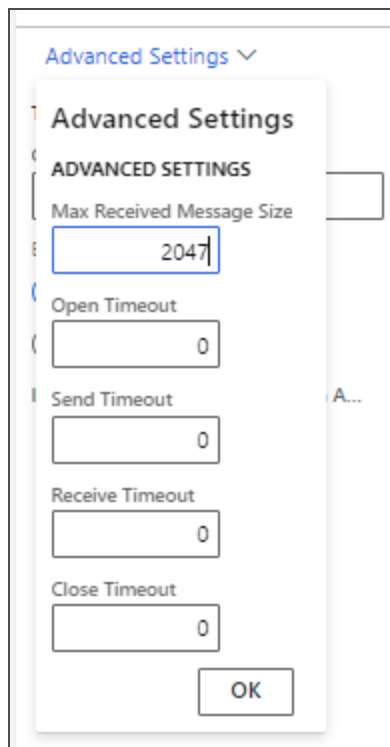
The **ONESOURCE IDT Parameters** form is used to set your connection and system defaults.

1. Go to **Tax > Setup > Sales tax > ONESOURCE IDT Tax Parameters**.

2. Advanced Settings:

Users can adjust Advanced Settings depending on transaction volume, default is set to “0” for each field which implies 100 MB for Maximum Received Message size and using standard .NET default for Timeout fields.

The biggest max received message size is 2 GB, which is 2048 MB. The parameter will auto adjust to 1 MB less than the max if a user enters a value larger than the max.



Following are the definitions for the “Advanced Settings” parameters:

- **Max Received Message Size** - The maximum size, in MB, for the received message from the ONESOURCE IDT Web Service. 0 implies using the 100 MB default.
- **Open Timeout** - The maximum number of minutes for an open operation to complete before timing out. 0 implies using the standard .NET default.
- **Close Timeout** - The maximum number of minutes for a close operation to complete before timing out. 0 implies using the standard .NET default.

- **Send Timeout** - The maximum number of minutes for a send operation to complete before timing out. 0 implies using the standard .NET default.
 - **Receive Timeout** - The maximum number of minutes for a receive operation to complete before timing out. 0 implies using the standard .NET default.
3. Enter the required information in the **ONESOURCE IDT Parameters** form, using the information you recorded earlier (see [Gather Administrative Information \(page 8\)](#)).

If applicable, customers can provide information in “Azure” fields to make tax calls to their on- premise determination.

Go to **Tax > ONESOURCE IDT parameters > TAX CALCULATION SETUP**

ONESOURCE IDT Parameters

Tax Calculation Setup

Advanced Settings ▾

TAX CALCULATION SETUP	TAX CALCULATION SOAP-XML ENDPOINT	TAX CALCULATION REST-JSON ENDPOINT
Company Id <input type="text"/>	URL <input type="text"/>	URL <input type="text"/>
Endpoint <input checked="" type="radio"/> SOAP-XML <input type="radio"/> REST-JSON	Username <input type="text"/>	Jwt Client Id <input type="text"/>
Include Latitude & Longitude with A... <input checked="" type="checkbox"/> Yes	Password <input type="text"/>	Jwt Issuer <input type="text"/>
	Azure Client Id <input type="text"/>	Azure Client Id <input type="text"/>
	Azure Client Secret <input type="text"/>	Azure Client Secret <input type="text"/>
	Azure Key Vault Id <input type="text"/>	Azure Key Vault Id <input type="text"/>
	Azure Certificate Thumbprint <input type="text"/>	Azure Certificate Thumbprint <input type="text"/>

For both tax calculation and address validation, users can choose the **SOAP -XML** or **REST -JSON** endpoint.

Tax Calculation Setup

[Advanced Settings](#) ▾

TAX CALCULATION SETUP

Company Id

Endpoint

☒ SOAP-XML

☐ REST-JSON

Include Latitude & Longitude with A...

☒ Yes

Address Validation Setup

ADDRESS VALIDATION SETUP

Address Validation enabled?

☒ Yes

Address Validation company Id

Endpoint

☒ SOAP-XML

☐ REST-JSON

4. Enable Latitude and Longitude on addresses? (US addresses only)

Enabling this feature provides an ability to send latitude and longitude information to the determination for tax calculation purposes. This feature can be activated by navigating to following path in D365:

Go to **Tax > ONESOURCE IDT parameters > TAX CALCULATION SETUP**

Tax Calculation Setup

[Advanced Settings](#) ▾

TAX CALCULATION SETUP

Company Id

Endpoint

☒ SOAP-XML

☐ REST-JSON

Include Latitude & Longitude with A...

☒ Yes

Latitude/Longitude information can be stored at any address from **Advanced options > General fast tab**.

Addresses				
<div> + Add Edit Map More options ▾ </div>				
Name or description		Purpose	Primary ↓	
Forest Wholesales CA	ad CA 90004	Business	Yes	

MANAGE ADDRESSES | US-003 : FOREST WHOLESALLES

View: Active | Location ID: 000001209 | Name or description: Forest Wholesales CA | Purpose: Business

Forest Wholesales CA
123 White Road Los Angeles, CA 90004 USA

Florida
Homestead, FL 33034 USA

Address

Contact information

Registration ID

General

Sales tax: | Time zone: | **Latitude**: 27.6648000000 | **Longitude**: -81.5158000000

Once the valid information is provided at the address form, tax results are derived based on latitude and longitude location taking preference over ZIP code specified for that address. If no ZIP code is available for US addresses tax can be calculated on the basis of latitude and longitude information provided.

- Users can make selection between reporting or transactional currency to be used for tax calls.

ACCOUNTING SETUP

Default currency: USD

Vendor invoice hold when VAT is ma...: No

Currency Type: Reporting Currency

Reporting Currency

Transactional Currency

- Once all of the required information is entered, select **Test Tax Calculation** and **Test Address Validation** on the **TOOLS** tab to verify that the URLs and credentials you entered are correct.

Dynamics 365 | Finance and Operations | Tax > Setup > Sales tax > ONESOURCE IDT Tax Parameters

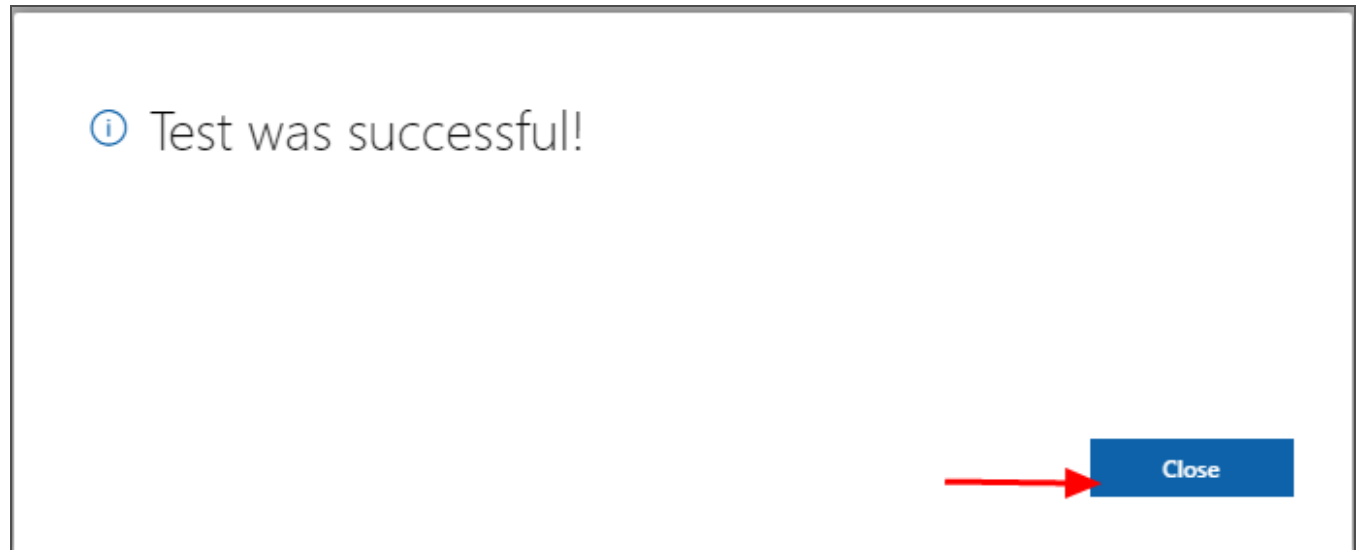
USMF | ? | EL

Save | + New | Delete | **TOOLS** | OPTIONS

COPY
Copy Tax Calculation to Address Validation

TEST
Test Tax Calculation
Test Address Validation

- Select **Close** to close the results pop-up.



8. Select **Close** at the bottom of the **ONESOURCE IDT Parameters** form.



Updates to the **ONESOURCE IDT Parameters** form take effect immediately. You do not need to log out of D3650CO to save your changes.

Custom Attributes Setup

The custom attributes feature gives you the ability to include up to 40 additional header and 40 additional line elements in the tax calculation request. Custom attributes are configured using the **ONESOURCE IDT Parameters** form.

1. Go to **Tax > Setup > Sales Tax > ONESOURCE IDT Parameters**.
2. Expand the **Custom Attributes** fast tab.


The screenshot shows the 'ONESOURCE IDT Parameters' form. The 'Custom Attributes' section is expanded, showing a list of document types to configure. The 'Sales Order' option is selected. The list includes: Document type (checked), Sales Order (checked), Free Text Invoice, Purchase Requisition, Request for Quotation, Purchase Order, Invoice Journal, and Project. The 'Accounting Setup' and 'Tax Log Setup' sections are also visible.

3. Select a document type to configure using the table below for guidance.

DOCUMENT TYPE	RELATED DOCUMENT TYPES
Sales Quotation	Sales Quotation Confirmation, Sales Quotation Journal
Sales Order	Sales Order Confirmation, Sales Invoice, Return Order
Free Text Invoice	Free Text Invoice
Purchase Requisition	Purchase Requisition
Request for Quotation	Request for Quotation Reply, Request for Quotation Journal
Purchase Order	Vendor Invoice, Purchase Invoice
Vendor Invoice Journal	Vendor Invoice Journal
Project	Project Invoice

4. Select the **Configure** link at the top of the grid. The **ONESOURCE IDT Custom Attributes Config** form opens.

Attribute name	Attribute level	Relation name	Field name	Active	Description
Attribute23	Header	OrderCustomer	SalesGroup	<input checked="" type="checkbox"/>	Sales group for the customer
Attribute24	Header	SalesTable	CustGroup	<input checked="" type="checkbox"/>	Customer Group
Attribute25	Header			<input type="checkbox"/>	
Attribute26	Header			<input type="checkbox"/>	
Attribute27	Header			<input type="checkbox"/>	
Attribute28	Header			<input type="checkbox"/>	
Attribute29	Header			<input type="checkbox"/>	
Attribute30	Header			<input type="checkbox"/>	
Attribute31	Header			<input type="checkbox"/>	
Attribute32	Header			<input type="checkbox"/>	
Attribute33	Header			<input type="checkbox"/>	
Attribute34	Header			<input type="checkbox"/>	
Attribute35	Header			<input type="checkbox"/>	
Attribute36	Header			<input type="checkbox"/>	
Attribute37	Header			<input type="checkbox"/>	
Attribute38	Header			<input type="checkbox"/>	
Attribute39	Header			<input type="checkbox"/>	

5. Using the configuration form, perform the following:
 - a. Select an unused header or line attribute.
 - b. Select the **Relation name**. Use the table found in [Appendix D - Custom Attributes Reference \(page 147\)](#) as reference.
 - c. Select the **Field name**.
 - d. To include the attribute in tax calls, select the **Active** check box.
-  The **Active** check box may be cleared if you wish to temporarily remove the attribute from the tax call.
- e. If desired, use the **Description** field to document how the attribute is used or why it is included in tax calls.
6. Repeat the process for each additional data element you wish to include in the tax call.

Offline Support Setup

This feature allows transactions to save with default tax rates that you choose when ONESOURCE is not available.

1. Go to **Tax > Setup > Sales tax > ONESOURCE IDT Parameters**.
2. Expand the **Offline Support** fast tab.

The screenshot displays the 'ONESOURCE IDT Parameters' configuration window. The 'Offline Support' section is expanded, revealing a table with one entry for 'USA'. The 'Country/region' column is highlighted, and the 'Default offline tax rate (all countries)' is set to 20.00. The 'Allow offline support for sales documents' checkbox is checked, and the 'Allow for non-posting only' dropdown is set to 'Allow for non-posting only'. The 'Default offline tax rate (all countries)' is set to 20.00. The 'OK' button is visible at the bottom of the configuration panel. The version number 'Version: 2.0.1.8.27090' and the 'THOMSON REUTERS' logo are visible in the bottom right corner.

Country/region	Default offline tax rate (all countries)
USA	20.00

CONFIGURE IDT SALES TAX CODES

Verify Default IDT Sales Tax Code Settings

During the installation process, the **ONESOURCE IDT Setup Wizard** was used to assign a default **Currency**, **Settlement period**, and **Ledger posting group** to the **IDT Sales tax codes**. You will now verify those assignments and make any necessary corrections.

1. Go to **Tax > Indirect taxes > Sales tax > Sales tax codes**.
2. Update any **IDT Sales tax codes** that do not have the correct **Sales tax currency**, **Settlement period**, or **Ledger posting group** assigned to them.

The screenshot displays the Dynamics 365 interface for configuring sales tax codes. On the left, a list of sales tax codes is shown, including 'IDT_NE_S', 'IDT_NH_S', 'IDT_NJ_S', 'IDT_NM_S', 'IDT_NV_S', 'IDT_NY_S', 'IDT_OH_S', 'IDT_OK_S', 'IDT_OR_S' (selected), 'IDT_OVRDE', 'IDT_PA_S', 'IDT_PR_S', 'IDT_PST_S', 'IDT_PW_S', 'IDT_QST_S', 'IDT_RI_S', 'IDT_SC_S', 'IDT_SD_S', 'IDT_STT_S', 'IDT_TN_S', and 'IDT_TX_S'. The main area shows the configuration for 'IDT Oregon Sales Tax Code'. The 'General' tab is active, with fields for 'Settlement period' (set to 'idt'), 'Ledger posting group' (set to 'idt'), and 'Sales tax currency' (set to 'USD'). Other tabs include 'Conditional Sales Tax', 'Invoicing', 'Calculation', and 'Report Setup'.

Add IDT Sales Tax Groups and Sales Tax Codes for Charges (Optional)

The **ONESOURCE IDT Setup Wizard** created a generic **IDT_CHARGE** sales tax group and sales tax code. To add additional sales tax groups and sales tax codes for different types of charges, perform the following steps:

1. Go to **Tax > Indirect taxes > Sales tax > Sales tax codes**.
2. Select **New** to create a new **Sales tax code**. The sales tax code must start with **IDT_**, for example. **IDT_FREIGHT**.
3. Go to **Tax > Indirect taxes > Sales tax > Sales tax groups**.
4. Select **New** to create a new **Sales tax group**. The sales tax group must start with **IDT_**, for example. **IDT_FREIGHT**.
5. Go to the **Setup** tab.
6. Select **Add** to assign the sales tax code created in step 2 to the sales tax group created in step 4 .



This should be the only sales tax code assigned to the sales tax group.

Dynamics 365 Finance and Operations Tax > Indirect taxes > Sales tax > Sales tax groups USMF

SALES TAX GROUPS

Sales tax group	Description
IDT_CHARGE	IDT Charge Tax Group

General

SALES TAX GROUP DESCRIPTION	CASH DISCOUNT	SALES TAX ROUNDING RULE	INVOICING
Country/region or state	Reverse sales tax on cash discount No <input type="radio"/>	Rounding by Sales tax codes	Print Sales tax codes
County/purpose			

Setup


[+ Add](#) [Remove](#)

✓ Sales tax code	Exempt	Exempt code	Use tax	Percentage/Amount	Name
IDT_CHARGE				0.00000	IDT Charge Tax Code

Retail destination based tax

CONFIGURE THE IDT LEDGER POSTING GROUP

The ONESOURCE integration uses the D3650CO **Ledger posting groups** to specify the accounts to use during the posting of tax-related amounts for selling and purchasing transactions.



You must set up your main tax accounts before completing this section.

- Go to **Tax > Setup > Sales tax > Ledger posting groups**.
- Select the **IDT** Ledger posting group.
- Select an account for each of the **Posting** accounts.

Dynamics 365

Finance and Operations

Tax > Setup > Sales tax > Ledger posting groups

USMF

EL

Edit

+ New

Delete

OPTIONS

Filter

ID_State

Idaho State Tax

IDT

IDT Ledger Posting Group

IDT NF

IDT Not Found Ledger Posting Group

IDT NR

IDT Non-Recoverable VAT Ledger Postin...

LEDGER POSTING GROUPS

Ledger posting group	Description
IDT	IDT Ledger Posting Group

General

Sales tax payable	Use tax expense	Settlement account	Customer cash discount
202800	602810	202820	403300
Sales tax receivable	Use tax payable	Vendor cash discount	
130810	202810	520200	

The **Posting** accounts are used for the following purposes:

- **Sales tax payable** - The credit entry for sales tax on a sales invoice.
- **Sales tax receivable** - The debit entry for the vendor-charged use tax on a vendor invoice.
- **Use tax expense** - The credit entry for the accrual of any difference between the vendor-charged tax and the use tax as calculated by ONESOURCE.
- **Use tax payable** - The debit entry for the accrual of any difference between the vendor-charged tax and the use tax as calculated by ONESOURCE.
- **Settlement account** - Not utilized by the ONESOURCE integration for posting purposes.

The following screen shot is an example of a sales invoice voucher:

Dynamics 365 ▾ Finance and Operations Accounts receivable > Invoices > All free text invoices USMF 🔍 🗨️ ⚙️ ? EL												
View subledger journal Transaction origin Transactions Audit trail Posted sales tax Original document Accounting source explorer Related vouchers All related vouchers 🔍 ⋮ ⚙️ 🗨️ 🔄 📄 ✕												
FTI-00000029 : US-010												
Voucher transactions												
Overview General												
✓ Journal n...	Voucher	Date ↑	Year closed	Ledger account	Account name	Description	Currency	Amount in trans...	Amount	Amount in repo...	Posting type	
020953	FTV-30000028	11/29/2018		202800-001-	IDT Sales Tax Payable	Misc Product	USD	-16.50	16.50	-16.50	Sales tax	
✓ 020953	FTV-30000028	11/29/2018		401100-001---	Product Sales	Misc Product	USD	-200.00	200.00	-200.00	Customer revenue	
020953	FTV-30000028	11/29/2018		130100-001-	Accounts Receivable - Domestic	Misc Product	USD	216.50	216.50	216.50	Customer balance	

The following screen shot is an example of vendor invoice with VCT, but no accrual:

Dynamics 365 ▾ Finance and Operations Accounts payable > Purchase orders > All purchase orders USMF 🔍 🗨️ 📄 ⚙️ ? EL

View subledger journal Transaction origin Transactions Audit trail Posted sales tax Original document Accounting source explorer Related vouchers All related vouchers 🔍 ⋮ ⚙️ 📄 🔄 🗑️ ✕

INV-54466 : 1001

Voucher transactions

Overview General

✓	Journal n...	Voucher	Date ↑	Year closed	Ledger account	Account name	Description	Currency	Amount in trans...	Amount	Amount in repo...	Posting type
	020955	PIV-110001016	1/10/2019		520100-001-023-...	Vendor Invoice Discounts	Vendor invoice	USD	-100.00	100.00	-100.00	Vendor invoice disco
	020955	PIV-110001016	1/10/2019		200140-001-023	Accrued Purchases - Received N...	Vendor invoice	USD	100.00	100.00	100.00	Purchase, accrual
	020955	PIV-110001016	1/10/2019		130810-001-023	IDT Sales Tax Receivable	Vendor invoice	USD	7.65	7.65	7.65	Sales tax
	020955	PIV-110001016	1/10/2019		600180-001-023-...	Raw Materials Receipts	Vendor invoice	USD	0.00	0.00	0.00	Purchase expenditure
	020955	PIV-110001016	1/10/2019		200110-001-023	Accounts Payable - Other	Vendor invoice	USD	-7.65	7.65	-7.65	Vendor balance
	020955	PIV-110001016	1/10/2019		140200-001-023	Finished Goods Inventory	Vendor invoice	USD	100.00	100.00	100.00	Cost of purchased m
	020955	PIV-110001016	1/10/2019		140200-001-023	Finished Goods Inventory	Vendor invoice	USD	-100.00	100.00	-100.00	Cost of purchased m

The following screen shot is an example of a vendor invoice with an accrual:

Dynamics 365 ▾ Finance and Operations Accounts payable > Purchase orders > All purchase orders USMF 🔍 🗨️ 📄 ⚙️ ? EL

View subledger journal Transaction origin Transactions Audit trail Posted sales tax Original document Accounting source explorer Related vouchers All related vouchers 🔍 ⋮ ⚙️ 📄 🔄 🗑️ ✕

INV-8876 : 1001

Voucher transactions

Overview General

✓	Journal n...	Voucher	Date ↑	Year closed	Ledger account	Account name	Description	Currency	Amount in trans...	Amount	Amount in repo...	Posting type
	020957	PIV-110001017	1/10/2019		520100-001-023-...	Vendor Invoice Discounts	Vendor invoice	USD	-100.00	100.00	-100.00	Vendor invoice disco
	020957	PIV-110001017	1/10/2019		202810-001-023	IDT Use Tax Payable	Vendor invoice	USD	-0.65	0.65	-0.65	Sales tax
	020957	PIV-110001017	1/10/2019		602810-001-023-...	IDT Use Tax Expense	Vendor invoice	USD	0.65	0.65	0.65	Sales tax
	020957	PIV-110001017	1/10/2019		200140-001-023	Accrued Purchases - Received N...	Vendor invoice	USD	100.00	100.00	100.00	Purchase, accrual
	020957	PIV-110001017	1/10/2019		130810-001-023	IDT Sales Tax Receivable	Vendor invoice	USD	7.00	7.00	7.00	Sales tax
	020957	PIV-110001017	1/10/2019		600180-001-023-...	Raw Materials Receipts	Vendor invoice	USD	0.00	0.00	0.00	Purchase expenditure
	020957	PIV-110001017	1/10/2019		200110-001-023	Accounts Payable - Other	Vendor invoice	USD	-7.00	7.00	-7.00	Vendor balance
	020957	PIV-110001017	1/10/2019		140200-001-023	Finished Goods Inventory	Vendor invoice	USD	100.00	100.00	100.00	Cost of purchased m
	020957	PIV-110001017	1/10/2019		140200-001-023	Finished Goods Inventory	Vendor invoice	USD	-100.00	100.00	-100.00	Cost of purchased m

ONESOURCE IDT TAXABILITY SETUP

Users can auto assign tax groups to Customers, Vendors, Charges, Items, Sales categories and Procurement categories and related open transactions using “ONESOURCE IDT Taxability setup” under ONESOURCE module.

Go to : **ONESOURCE -> Tax Setup -> ONESOURCE IDT Taxability setup**

☰

Finance and Operations

☰

Common

Consolidations

Cost accounting

Cost management

Credit and collections

Demo data

Expense management

Fixed assets

Fleet management

General ledger

Human resources

Inventory management

Master planning

ONESOURCE

Organization administration

Payroll

ONESOURCE > Tax Setup > ONESOURCE IDT Taxability setup

Expand all Collapse all

▼ Tax Setup

Main accounts

Ledger posting groups

Sales tax codes

Sales tax groups

Item sales tax groups

Sales tax authorities

Sales tax settlement periods

ONESOURCE IDT Product tax codes

ONESOURCE IDT Setup Wizard

ONESOURCE IDT Taxability setup ★

ONESOURCE IDT Item Taxability

ONESOURCE IDT Parameters

▼ Address Validation

ONESOURCE IDT Address Validator

ONESOURCE IDT Address Validation Errors

▼ Commerce

ONESOURCE IDT Commerce Log Settings

Sync ONESOURCE IDT Commerce Tax Log

▼ Inquiries and reports

ONESOURCE IDT Tax Log

ONESOURCE IDT Tax Reconciliation Report

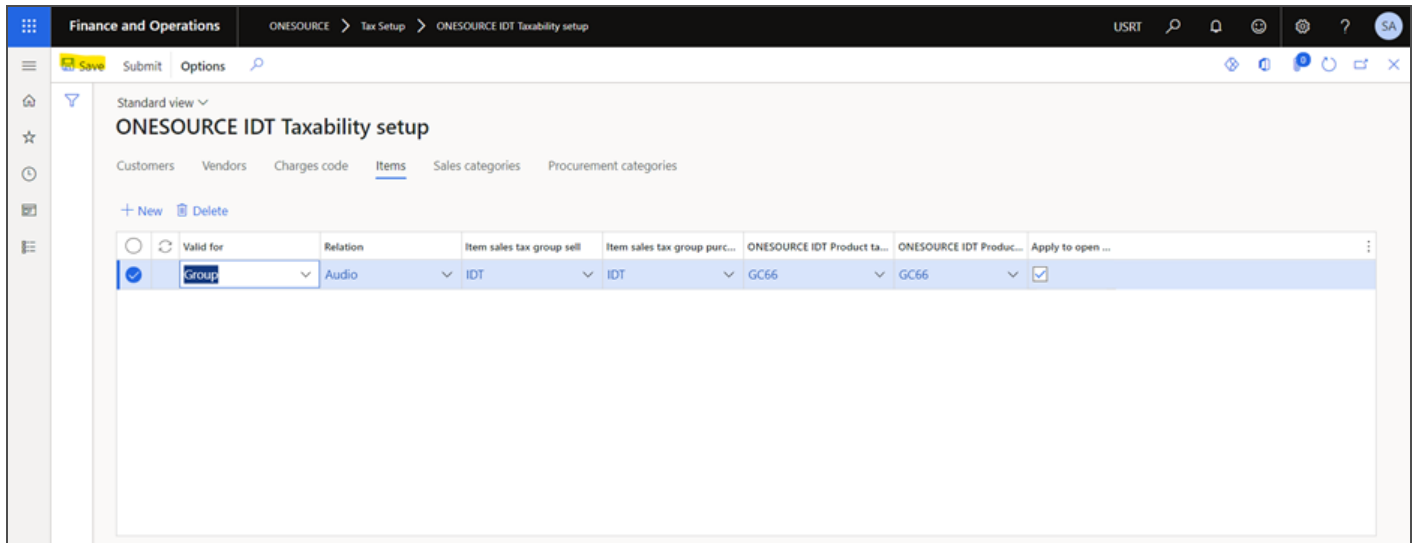
ONESOURCE IDT Tax Errors

The screenshot shows the 'ONESOURCE IDT Taxability setup' form in the 'Customers' tab. The form has a header bar with 'Finance and Operations', 'ONESOURCE', 'Tax Setup', and 'ONESOURCE IDT Taxability setup'. Below the header, there are tabs for 'Customers', 'Vendors', 'Charges code', 'Items', 'Sales categories', and 'Procurement categories'. The 'Customers' tab is active. The form contains a table with columns: 'Valid for', 'Relation', 'Sales tax group', and 'Apply to open ...'. A dropdown menu is open for the 'Valid for' column, showing options: 'Table', 'Group', and 'All'. The 'Table' option is selected.

Same form can be used to assign Product tax codes to Items, Sales categories, Procurement categories and related open transactions.

The screenshot shows the 'ONESOURCE IDT Taxability setup' form in the 'Items' tab. The form has a header bar with 'Finance and Operations', 'ONESOURCE', 'Tax Setup', and 'ONESOURCE IDT Taxability setup'. Below the header, there are tabs for 'Customers', 'Vendors', 'Charges code', 'Items', 'Sales categories', and 'Procurement categories'. The 'Items' tab is active. The form contains a table with columns: 'Valid for', 'Relation', 'Item sales tax group sell', 'Item sales tax group purc...', 'ONESOURCE IDT Product ta...', 'ONESOURCE IDT Product...', and 'Apply to open ...'. A dropdown menu is open for the 'Valid for' column, showing options: 'Table', 'Group', and 'All'. The 'Table' option is selected.

After creating assignment lines press **Submit** button on the top left of this form to apply changes.



Users can also apply these changes manually as explained in next sections of this Installation and User guide.

ASSIGN THE IDT SALES TAX GROUP TO CUSTOMERS

Two methods are available to assign the **IDT Sales tax group** to customers.

Method 1: Use the Customer Form to Assign the IDT Sales Tax Group

This method uses the **Customer** form to edit the **Sales tax group**.

1. Go to **Accounts receivable > Customers > All customers**.
2. For each customer that you will use Determination to calculate tax for:
 - i. Select **Edit**.
 - ii. On the **Invoice and delivery** tab, set **Sales tax group** to **IDT**.

The screenshot shows the Dynamics 365 interface for a customer named 'US-004 : Cave Wholesales'. The 'Invoice and delivery' tab is active. In the 'SALES TAX' section, the 'Sales tax group' dropdown is set to 'IDT'. Other fields like 'Invoice account', 'Invoice address', 'Number sequence group', 'Invoice template', 'Delivery terms', 'Mode of delivery', 'Delivery reason', 'Destination code', 'Receipt calendar', 'Prices include sales tax', 'Packing duty license number', 'E-INVOICE', 'FREIGHT', and 'Tax exempt number' are also visible.



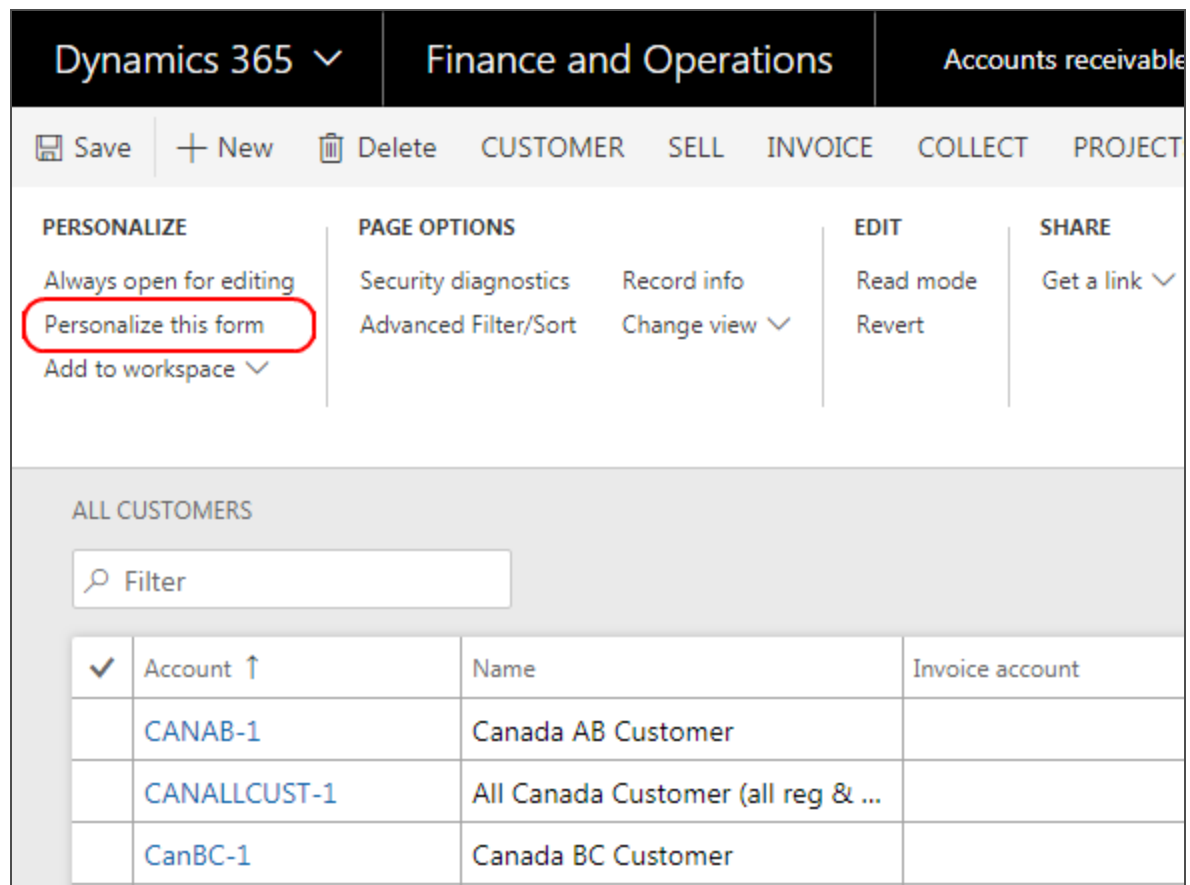
Entering a **Tax exempt number** in the **Tax exempt number** field of the **Customer** form does not impact sales tax calculation. Only exemption certificates maintained in ONESOURCE Certificate Manager impact tax calculation.

Method 2: Create a Custom View with a Column for Sales Tax Group

This method involves creating a custom view for the **Customers** form with a **Sales tax group** column and then using the customized form to add the **IDT** sales tax group.

Create the Custom View

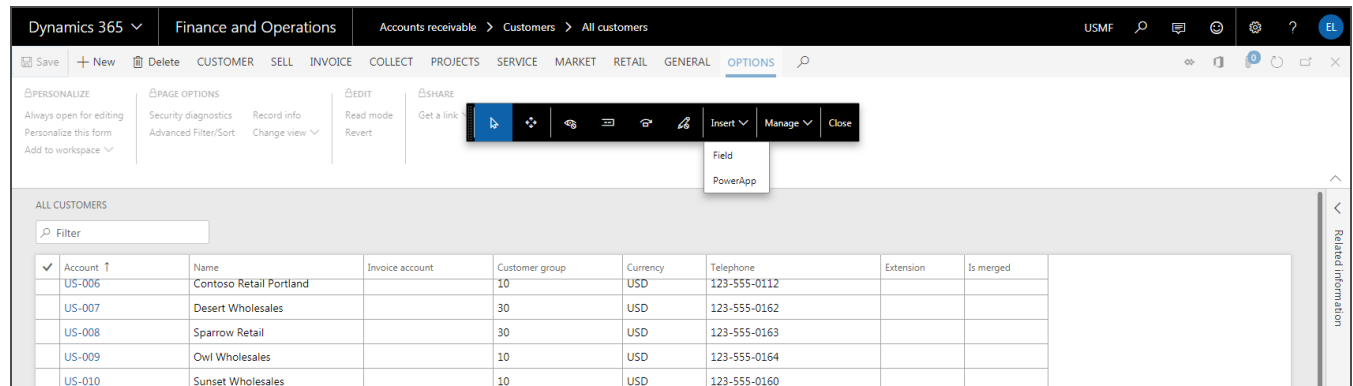
1. Go to **Accounts receivable > Customers > All customers**. The **Customers** form opens.
2. Select **Personalize this form**.



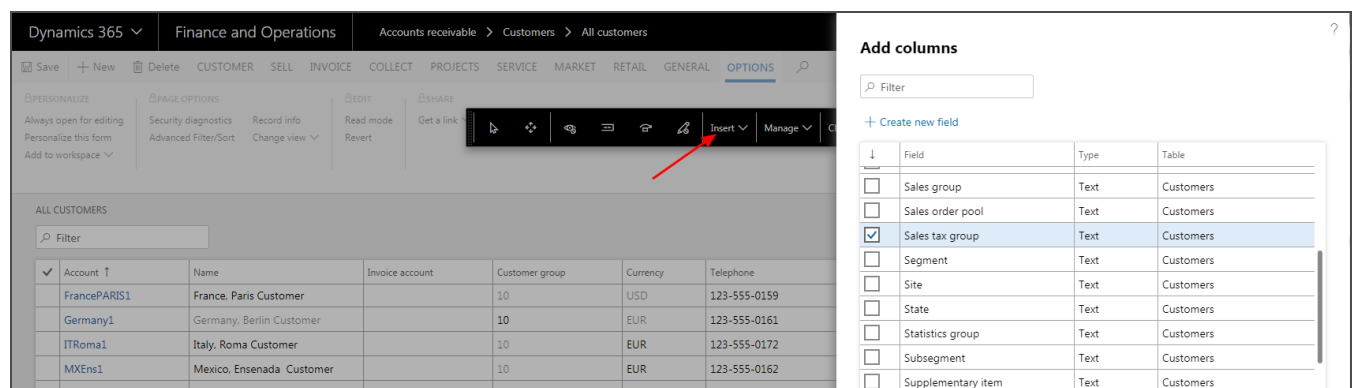
The screenshot shows the Dynamics 365 Finance and Operations interface for the Accounts receivable Customers form. The top navigation bar includes 'Dynamics 365', 'Finance and Operations', and 'Accounts receivable'. Below this is a ribbon with tabs: 'Save', '+ New', 'Delete', 'CUSTOMER', 'SELL', 'INVOICE', 'COLLECT', and 'PROJECT'. The 'PERSONALIZE' section is expanded, showing options like 'Always open for editing', 'Personalize this form' (highlighted with a red circle), and 'Add to workspace'. The 'PAGE OPTIONS' section includes 'Security diagnostics', 'Record info', 'Advanced Filter/Sort', and 'Change view'. The 'EDIT' section has 'Read mode' and 'Revert'. The 'SHARE' section has 'Get a link'. The main content area is titled 'ALL CUSTOMERS' and contains a search bar labeled 'Filter'. Below the search bar is a table with the following data:

✓	Account ↑	Name	Invoice account
	CANAB-1	Canada AB Customer	
	CANALLCUST-1	All Canada Customer (all reg & ...	
	CanBC-1	Canada BC Customer	

- Right click on any column in the grid and select **Personalize** to open the **Personalization** form.

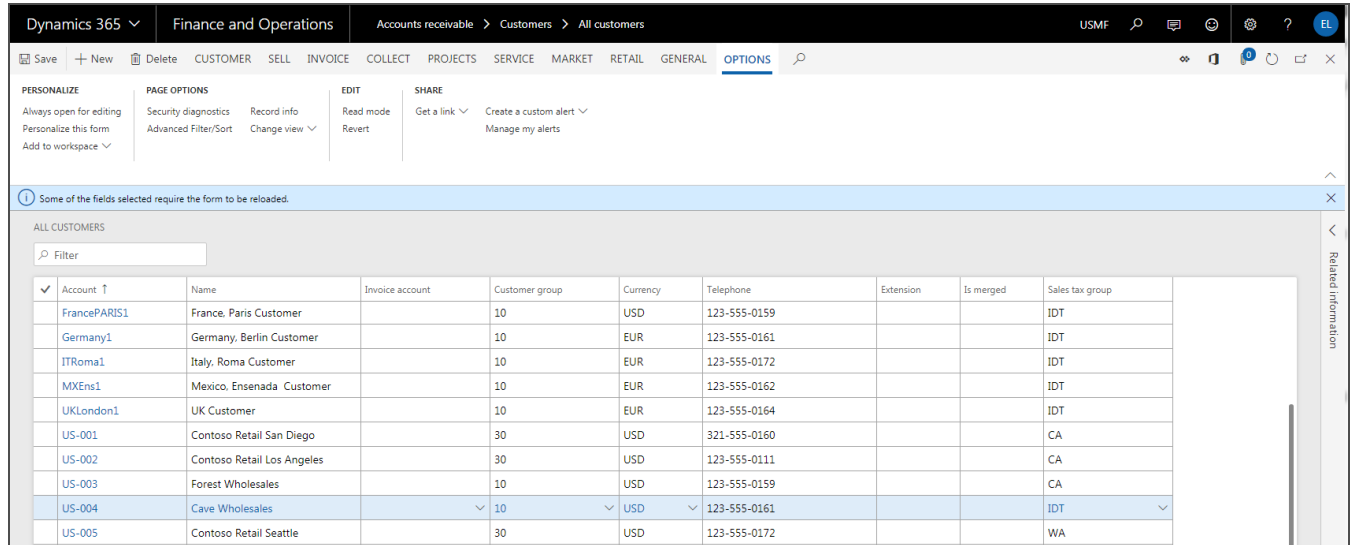


- Select **Insert a field** on the **Layout** tab.



- Expand **Customers**.
- Select **Sales tax group**.
- Select **Insert** and close the **Select Fields** form.
- Confirm that **Sales tax group** is listed under **Grid** in the **Layout** section.

9. Enter a name for the new custom view and select **OK**.



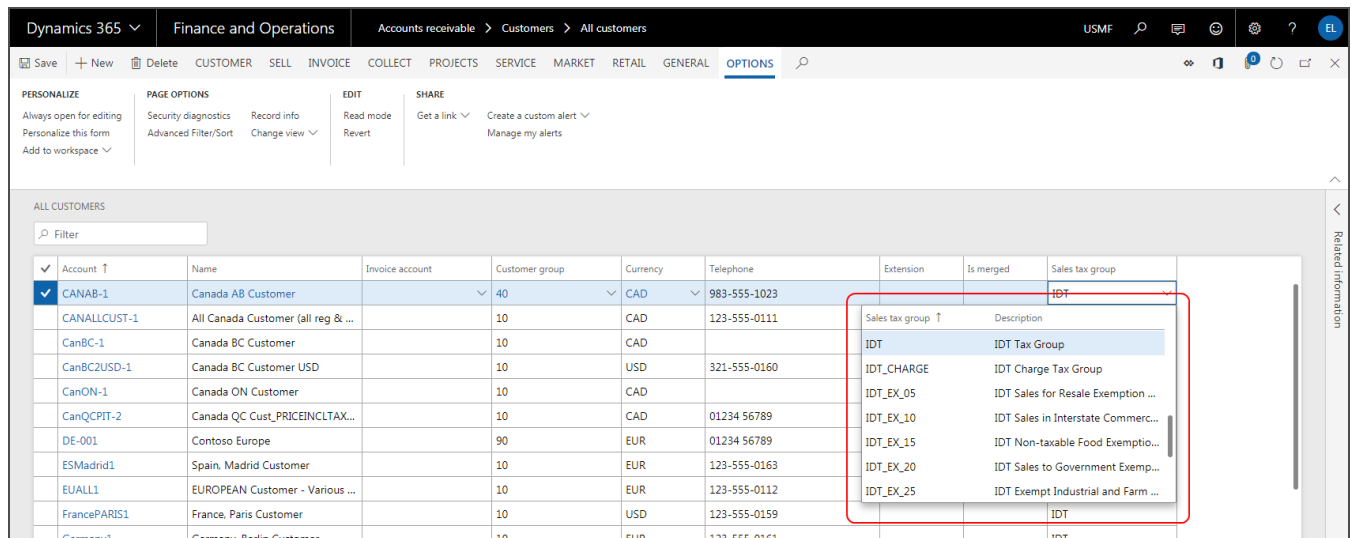
Some of the fields selected require the form to be reloaded.

Account	Name	Invoice account	Customer group	Currency	Telephone	Extension	Is merged	Sales tax group
FrancePARIS1	France, Paris Customer		10	USD	123-555-0159			IDT
Germany1	Germany, Berlin Customer		10	EUR	123-555-0161			IDT
ITRoma1	Italy, Roma Customer		10	EUR	123-555-0172			IDT
MXEns1	Mexico, Ensenada Customer		10	EUR	123-555-0162			IDT
UKLondon1	UK Customer		10	EUR	123-555-0164			IDT
US-001	Contoso Retail San Diego		30	USD	321-555-0160			CA
US-002	Contoso Retail Los Angeles		30	USD	123-555-0111			CA
US-003	Forest Wholesales		10	USD	123-555-0159			CA
US-004	Cave Wholesales		10	USD	123-555-0161			IDT
US-005	Contoso Retail Seattle		30	USD	123-555-0172			WA

Assign the IDT Sales Tax Group to Customers

After you create the custom view you are ready to begin adding the **IDT** sales tax group to customers.

1. Use the drop-down menu in the new **Sales tax group** column to add **IDT** as the sales tax group to each of your customers you want to use Determination to calculate tax for.



Account	Name	Invoice account	Customer group	Currency	Telephone	Extension	Is merged	Sales tax group
CANAB-1	Canada AB Customer		40	CAD	983-555-1023			IDT
CANALLCUST-1	All Canada Customer (all reg & ...		10	CAD	123-555-0111			IDT
CanBC-1	Canada BC Customer		10	CAD	321-555-0160			IDT
CanBC2USD-1	Canada BC Customer USD		10	USD	321-555-0160			IDT
CanON-1	Canada ON Customer		10	CAD	01234 56789			IDT
CanQCPT-2	Canada QC Cust_PRICEINCLTAX...		10	CAD	01234 56789			IDT
DE-001	Contoso Europe		90	EUR	01234 56789			IDT
ESMadrid1	Spain, Madrid Customer		10	EUR	123-555-0163			IDT
EUALL1	EUROPEAN Customer - Various ...		10	EUR	123-555-0112			IDT
FrancePARIS1	France, Paris Customer		10	USD	123-555-0159			IDT
Germany1	Germany, Berlin Customer		10	EUR	123-555-0161			IDT

2. After assigning **IDT** as the sales tax group for your customers, select **Close** to save your updates.

This opens a form asking if you would like to recalculate credit limit. Unless you want to perform this task, select **Cancel** to close the form.

3. Use the **All customers** form to confirm your updates.

ASSIGN THE IDT SALES TAX GROUP TO VENDORS

The two methods available to assign the **IDT** sales tax group to customers are also available to assign the **IDT** sales tax group to vendors.

Method 1: Use the Vendor Form to Assign the IDT Sales Tax Group

This method uses the **Vendor** form to edit the **Sales tax group**.

1. Go to **Accounts payable > Vendors > All vendors**.
2. For each vendor that you will use Determination to calculate tax for:
 - i. Select **Edit**.
 - ii. On the **Invoice and delivery** tab, set **Sales tax group** to **IDT**.

The screenshot shows the Microsoft Dynamics 365 interface for the 'VENDOR' form, specifically the 'Invoice and delivery' tab. The vendor is '1001 : Acme Office Supplies'. The 'SALES TAX' section is highlighted with a red box, showing the 'Sales tax group' dropdown set to 'IDT'. Other sections visible include 'INVOICE', 'DELIVERY', 'OFFSET ACCOUNT', 'PURCHASE ORDER DEFAULTS', 'PAYMENT', and 'TAX 1099'.

Method 2: Create a Custom View

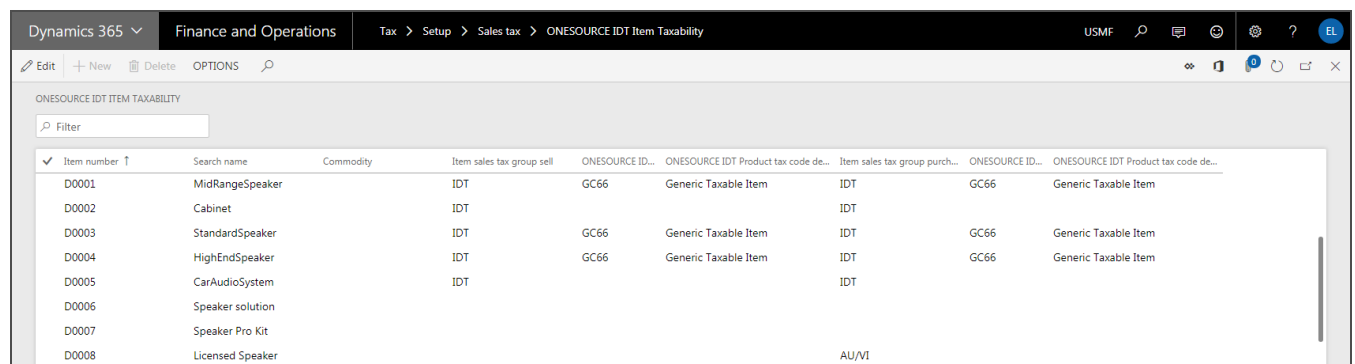
You may also create a custom view for vendors as you did to update the sales tax group for customers.

ASSIGN THE IDT ITEM SALES TAX GROUP AND IDT PRODUCT TAX CODE TO ITEMS

Two methods are available to assign the **IDT Item sales tax group** and an **IDT product tax code** to your items. You may assign different IDT Product tax codes for sales and purchases of an item.

Method 1: ONESOURCE IDT Item Taxability Form

1. Go to **Tax > Setup > Sales tax > ONESOURCE IDT Item Taxability**.
2. Select the desired item.
3. Set the **Item sales tax group** to **IDT**.
4. Set the **ONESOURCE IDT Product tax code** to the desired code for sales and purchases of the item.



Item number	Search name	Commodity	Item sales tax group sell	ONESOURCE IDT Product tax code de...	Item sales tax group purch...	ONESOURCE IDT Product tax code de...
D0001	MidRangeSpeaker		IDT	GC66	IDT	GC66
D0002	Cabinet		IDT		IDT	
D0003	StandardSpeaker		IDT	GC66	IDT	GC66
D0004	HighEndSpeaker		IDT	GC66	IDT	GC66
D0005	CarAudioSystem		IDT		IDT	
D0006	Speaker solution					
D0007	Speaker Pro Kit					
D0008	Licensed Speaker				AU/VI	



You may also use this form to set a commodity code.

5. Repeat these steps for each item for which Determination will be used to calculate tax.

Method 2: Released Products Form

1. Go to **Product information management > Products > Released products**.
2. On the **Action Pane** of the **Maintain** group, select **Edit**.
3. On the **Sell** tab, set the **Item sales tax group** to **IDT** and the **ONESOURCE IDT Product tax code sell** to the desired product code.

The screenshot shows the Dynamics 365 interface for the 'Released Product Details' form. The breadcrumb navigation at the top indicates the path: 'Product information management > Products > Released products'. The 'TAXATION' section is highlighted with a red box, showing the following configuration:

- Item sales tax group:** IDT
- ONESOURCE IDT Product tax code sell:** GC66

Other visible sections include:

- ADMINISTRATION:** Commission group (dropdown)
- BASE SALES PRICE:** Price (0.00), Price quantity (1.00)
- CHARGES:** Price charges (0.00)
- DISCOUNTS:** Line discount group (dropdown), Multiline discount (dropdown), Total discount (Yes, toggle), Supplementary item group (dropdown)
- ALTERNATIVE PRODUCT:** When to use (Never, dropdown)
- INSTALLMENTS:** Installment eligible (No, toggle), Pricing precision (dropdown)
- SELL DATES:** Sell start date (calendar), Sell end date (calendar)
- ITEM REBATE GROUP:** Item rebate group (dropdown)
- FREIGHT ALLOCATION:** Freight allocation group (dropdown)

Assign the IDT Item Sales Tax Group and IDT Product Tax Code to Items

4. On the **Product** tab, set the **Item sales tax group** to **IDT** and the **ONESOURCE IDT Product tax code purchase** to the desired product code.

The screenshot displays the Dynamics 365 Finance and Operations interface for the 'Released Product Details' of 'A0001 : HDMI 6' Cables'. The 'TAXATION' section is highlighted with a red box, showing the following configuration:

- Item sales tax group:** IDT
- ONESOURCE IDT Product tax code purchase:** GC66

Other visible fields include:

- Unit:** Pcs
- Overdelivery:** 0.00
- Underdelivery:** 0.00
- Intercompany stopped:** No
- Buyer group:** (empty)
- Latest purchase price:** No
- Date of price:** 4/15/2017
- Charges group:** (empty)
- Incl. in unit price:** No
- Charges:** Price 12.00, Price quantity 1.00, Price charges 0.00
- DISCOUNTS:** Line discount group (empty), Multiline discount (empty)
- VENDOR REBATE:** Vendor rebate item group (empty)
- APPROVED VENDOR:** Approved vendor check method No check

5. Repeat these steps for each item for which Determination will be used to calculate tax.

SET UP POSTING PROFILES

1. Go to **Inventory management > Setup > Inventory > Item groups**.
2. Select the desired **Item group**.
3. Select **Posting**.
4. Select **Inventory issue** on the **Inventory** tab to verify that an account has been assigned.

The screenshot shows the Dynamics 365 Finance and Operations interface. The breadcrumb trail at the top reads: **Inventory management > Setup > Inventory > Item groups**. The page title is **AUDIO : AUDIO PRODUCTS**. The **Posting** form is displayed with the **Inventory** tab selected. On the left, a list of posting options is shown, with **Inventory issue** highlighted by a red rectangle. On the right, a table displays the assigned account information.

Item code	Item relation	Main account
Group	Audio	140200



More information about how to use this form is available by selecting **Help** to open the Microsoft help wiki or by visiting the Microsoft [website](#).

ADDITIONAL CONFIGURATION

The configuration tasks in this section may be required depending on your business needs.

Configure D3650CO to Use Determination to Calculate Tax on Charges

If you will use Determination to calculate tax for charges, you must assign the **ONESOURCE IDT Item sales tax group** and a **ONESOURCE IDT Product tax code** to the charges codes.

1. Go to **Accounts receivable > Charges setup> Charges code**.
2. For each **Charges code**:
 - Set the **Item sales tax group** to **IDT** if you are using the **Charges code** at the header level.
 - Set the **ONESOURCE IDT Product tax code** to the desired product tax code.

The screenshot shows the 'Charges code' setup interface in Dynamics 365. The 'Charges code' is 'FREIGHT' with a description of 'Freight'. The 'Item sales tax group' is set to 'IDT' (indicated by a red arrow). The 'ONESOURCE IDT Product tax code' is set to 'GC66' (indicated by a red arrow). The 'Posting' section shows 'Customer/Vendor' for Debit and 'Ledger account' for Credit. The 'Account' field is set to '403500'.

Configure D3650CO to Use Determination to Calculate Tax for Sales Categories

If you will use Determination to calculate tax for sales categories, you must assign the **ONESOURCE IDT Item sales tax group** and a **ONESOURCE IDT Product tax code** to your sales categories.

1. Go to **Sales and Marketing > Setup > Categories > Sales categories**.
2. Set the **Item sales tax group** to **IDT**.

3. Set the **ONESOURCE IDT Product tax code** to the desired product tax code.

The screenshot shows the Dynamics 365 Finance and Operations interface. The left-hand navigation pane is open, showing the 'Sales hierarchy' with 'Auto accessories' selected. The main pane displays the 'SALES CATEGORIES' form for 'Auto accessories'. The 'General' tab is active, showing fields for Name, Active, Modified date, Friendly name, Code, Activated date, Classify as tangible product, Description, and Keywords. The 'Item sales tax group' section is expanded, showing a dropdown menu for 'Item sales tax group' set to 'IDT' and a dropdown menu for 'ONESOURCE IDT Product tax code' set to 'GC66'. A red box highlights these two dropdowns.

4. Repeat these steps for each sales category.

Configure D3650CO to Use Determination to Calculate Tax for Purchasing Categories

If you will use Determination to calculate tax for purchasing categories, you must assign the **ONESOURCE IDT Item sales tax group** and a **ONESOURCE IDT Product tax code** to your purchasing categories.

1. Go to **Procurement and sourcing > Consignments > Procurement categories**.
2. Set the **Item sales tax group** to **IDT**.

3. Set the **ONESOURCE IDT Product tax code** to the desired product code.

The screenshot shows the Dynamics 365 Finance and Operations interface. The navigation pane on the left lists 'CORP PROCUREMENT CATEGORIES' with sub-items like ADVERTISING, COMMISSIONS AND REBATES, etc. The main pane shows 'PROCUREMENT CATEGORIES: PROCUREMENT - OFFICE SUPPLIES'. The 'Buying legal entity' is set to 'Contoso Entertainment Syste...'. The 'Item sales tax groups' section is highlighted with a red box, showing 'IDT' selected for the 'Item sales tax group' and 'GC66' selected for the 'ONESOURCE IDT Product tax code'.

4. Repeat these steps for each procurement category.

The integration sources the expense account that is used in the tax request from the posting configuration. To confirm that an expense account is assigned to the procurement category, or to add one if needed, perform the following steps:

1. Go to **Inventory Management > Setup > Posting > Posting**.
2. Go to the **Purchase Order** tab and select the **Purchase expenditure for product** radio button.
3. Confirm that a expense account is assigned to the purchasing category or add a record to assign a expense account to the purchasing category.

Configure D365OCO to Use Determination to Calculate Tax for Project On-Account Transactions

If you will use Determination to calculate tax for Project On-account transactions, you must assign the ONESOURCE IDT Item sales tax group to On-account item sales tax group on the **Financial** tab of the **Project management and accounting parameters** form.

Assign the IDT Sales Tax Group to the On-account Item Sales Tax Group

1. Go to **Project management and accounting > Setup > Project management and accounting parameters**.
2. Set the **On-account item sales tax group** to **IDT**.

The screenshot shows the Dynamics 365 interface for the 'Project management and accounting parameters' form, specifically the 'Financial' tab. The form is titled 'Set up financial information for projects'. It contains several sections with dropdown menus:

- DETAIL LEDGER POSTING**: Invoice (Total), Adjustment (Total).
- DETAIL WIP LEDGER POSTING**: Post costs (Total), Accrue revenue (Total).
- Subscription**: Total, Estimate (Total).
- PROJECT - SALES TAX**: Sales tax group method (Project), Item sales tax group method (Item number).
- On-account item sales tax group**: Highlighted with a red box, set to 'IDT'.
- PAYMENT MODE**: Method of payment.
- Calculation date type**: Invoice date.

Set Point of Title Transfer for Delivery Terms

Delivery terms establish shipping responsibilities, payments of costs and duties, and when the risk of loss transfers. Delivery terms do not establish where the title transfers (the taxable event), which may be a different physical location than the delivery location. Therefore, for accurate tax calculation, it may be necessary to set a point of title transfer on the delivery terms.

Point of Title Transfer indicates where the title transfers. Each of the standard D3650CO delivery terms should be assigned a **ONESOURCE IDT Point of Title Transfer** code to specify where the transfer of the title of ownership takes place. This will be destination, origin or in-transit. Use the following relationship between the Delivery Terms and the point of title transfer code to assign the codes:

DELIVERY TERMS CODE	POINT OF TITLE TRANSFER CODE
CFR	None
CIF	None
DDP	Destination
DES	None
EXW	Origin
FAS	None
FCA	None
FOB	None

1. Go to **Sales and marketing > Setup > Distribution > Terms of delivery**.
2. Set the **ONESOURCE IDT Point of Title Transfer** to the desired value.

The screenshot shows the Dynamics 365 interface for configuring 'Terms of delivery'. The left-hand pane lists several delivery terms: CFR (Cost and freight), CIF (Cost, insurance, freight), DDP (Delivered duty paid), DES (Delivered ex ship), and EXW (Ex works). The main pane displays the configuration for the 'CFR' term. Under the 'General' section, the 'ONESOURCE IDT Point of Title Transfer' is set to 'None'. The 'Transportation' section shows three toggle switches: 'Add transportation charges to orders' is set to 'Yes', 'Add transportation charges to retail s...' is set to 'No', and 'COD' is set to 'No'.

Set up Tax Registrations

Follow the instructions in this section to set up your legal entity registrations in Determination and your customer and vendor registrations in D3650CO.

Legal Entity Registrations

To enable Determination to calculate tax on your non-US transactions, set up the registrations for your legal entities in Determination. Registrations for your legal entities that are configured in D3650CO are not sent to Determination for tax calculation.

Customer Registrations

Registrations for the buyer (customer) should be set on any addresses that may be shipped to (typically these addresses have a purpose of **Delivery**).

1. Go to **Accounts receivable > Customers > All customers**.
2. Select a customer, and then select **Edit**.
3. Go to the **Address** fast tab.

4. Select the desired address, and then select **Advanced** from the **More options** tab.
5. Go to the **Registration ID** tab.
6. Create the registration.

The screenshot shows the Dynamics 365 Finance and Operations interface. The top navigation bar includes 'Dynamics 365', 'Finance and Operations', and a breadcrumb trail: 'Accounts receivable > Customers > All customers'. The main area is titled 'MANAGE ADDRESSES | FRANCEPARIS1 : FRANCE, PARIS CUSTOMER'. On the left, there's a sidebar with 'View' set to 'Active', and a list of addresses including 'FrancePARIS' and 'Paris'. The main content area has tabs for 'Address', 'Contact information', 'Registration ID', 'General', and 'Delivery'. The 'Registration ID' tab is selected, showing a table with columns: 'Registration type', 'Registration number', 'Description', 'Section', 'Issuing agency', and 'Issued'. A single record is visible with values: 'FRA', 'FRA', 'FRAA123548787'.



To be considered during tax calculation, the registration must be associated with one address that is used as either a bill-to or a ship-to location on the sales transaction.

Vendor Registrations

Registrations for the seller (vendor) should be set on any addresses that may be purchased from (typically these addresses have a purpose of **Business**).

1. Go to **Accounts payable > Vendors > All vendors**.
2. Select a vendor, and then select **Edit**.
3. Go to the **Address** tab.
4. Select the desired address, and then select **Edit**.
5. Go to the **Registration ID** tab.
6. Create the registration(s).

Configure Currency Conversions

The configuration of currencies and exchange rates in D3650CO impacts the ONESOURCE IDT integration. All amounts in the tax request are converted from the transaction currency to company base currency using the **Default Exchange Rate Type** selected on the **Ledger** form under the menu path **General Ledger > Ledger Setup > Ledger**. As such, tax is calculated using the company base currency and returned to D3650CO where it is converted back to the transaction currency using the same rate. In ONESOURCE IDT, the transaction is recorded in the company base currency.

Configure D3650 Document Types to Accept IDT Invoice Descriptions and Jurisdictional Texts

The Determination tax calculation and response returns invoice descriptions, relevant tax registration numbers, and jurisdictional texts to be attached to the transaction using the D3650CO document management feature. The document type "IDT" must exist in each legal entity to accommodate this feature.

1. Go to **Organization administration > Document management > Document types**.
2. Set up the IDT document type, or confirm that the IDT document type is set up, in each legal entity.

The screenshot shows the Dynamics 365 Finance and Operations interface. The breadcrumb trail is "Organization administration > Document management > Document types". The left sidebar shows a list of document types: File, IDT (selected), Image, Note, and URL. The main area displays the configuration for the "IDT" document type. The "General" tab is active, showing fields for Class (Simple note), Category (None), SharePoint Address, Group (Note), and Location (Database). The "DOCUMENT REMOVAL OPTIONS" section shows "Remove" set to "Document only" and "Ask for confirmation" set to "No".

CONFIGURE RECOVERABILITY FOR PURCHASES

Recoverability and partial recoverability for purchase transactions is supported by ONESOURCE. There are currently many partial recoverability rules included in standard Determination Content. If you need to configure partial recoverability for a product for which a rule is not provided you can create a custom rule in Determination.

By default, 100% of the input tax returned in a tax response is considered recoverable. You can override this behavior by configuring rules in Determination to define recoverability for items used in the course of your specific business activity. These custom rules determine the input recovery percent for a given line resulting in two tax blocks, one for recoverable and the other for the non-recoverable input tax. Generally the non-recoverable portion would be aligned with an expense account in your D365CO Sales tax code configuration.

Without recoverability configured for the item in the following example, the Temporary tax lines would display a single line with a tax amount of €550. With recoverability configured with rules in Determination, the result is split into recoverable and non-recoverable amounts. In our example the €550 VAT is 25% recoverable. The non-recoverable portion is posted to a separate Ledger posting group called **IDT_NR** in our example seen in the following screen shots.

Dynamics

Save +

ALL PURCHASES

000001

Sales tax transactions

Distribute amounts

Overview General Amount

✓ Sales tax code ↑	Quantity	Amount origin	Percent	Actual sales tax ...	Sales tax direction
IDT_FR_I	0.00	550.00	5.50000	7.56	Sales tax receivable
IDT_FR_LNR	0.00	550.00	5.50000	22.69	Sales tax receivable

GL postings for the recoverable and non-recoverable portions of the tax are controlled by the Ledger posting group assigned to the Sales tax code. Below is the Sales tax code for the non-recoverable tax and associated Ledger posting group.

Dynamics 365

Finance and Operations

Tax > Indirect taxes > Sales tax > Sales tax codes

FRSI

EL

Edit + New Delete

SALES TAX CODE OPTIONS

Filter

SALES TAX CODES

Sales tax code	Name	Percentage/Amount
IDT_FR_I_NR	IDT France Input VAT Code (No...	0.00000

General

REFERENCES

Settlement period

IDT

Ledger posting group

IDT NR

Sales tax currency

EUR

CONDITIONAL SALES TAX

Payment sales tax code

PACKING DUTY

Sort code

INVOICING

Print

Print code

Print code

Calculation

Report setup

Report setup - credit note

Ledger posting groups may be added, and assigned to the non-recoverable Sales tax codes, for each country if posting by country is desired.

Dynamics 365

Finance and Operations

Tax > Setup > Sales tax > Ledger posting groups

FRSI

EL

EditNewDeleteOPTIONS

Filter

EXONERE

Exonere TVA

IDT

IDT Default Ledger Posting Group

IDT NF

IDT Not Found Ledger Posting Group

IDT NR

IDT Non-recoverable Ledger Posting Gro...

IDT VAT

LEDGER POSTING GROUPS

Ledger posting group

Description

IDT NR

IDT Non-recoverable Ledger Po...

General

Sales tax payable	Use tax expense	Settlement account	Customer cash discount
202802	602812	202822	403300
Sales tax receivable	Use tax payable	Vendor cash discount	
130812	202812	520200	

IDT TAX SERVICE CONFIGURATION FOR COMMERCE / RETAIL

OVERVIEW

This document provides notes for configuring and calculating tax for Online store and Point of sale applications (CPOS/MPOS) having D365 for Commerce as back end.

SETUP AND CONFIGURATION

Following are standard D365/IDT functionality setups that needs to be configured, see “Configure the Integration” section of this Install guide for detailed information.

Configure IDT Functionality

- IDT Main Accounts
- IDT Ledger Posting Groups
- IDT Sales Tax Authority
- IDT Settlement Period
- IDT Product tax codes

- IDT Setup Wizard

- Be sure to set the “**Configure retail destination based tax**” parameter to **Yes**. This will add all the US states and CAN territories to the IDT tax group as retail destination based tax:

The screenshot shows the IDT Setup Wizard configuration screen. It contains several dropdown menus for configuration. The 'Configure retail destination based tax' dropdown is highlighted with a yellow box and is set to 'Yes'. The other dropdowns are set to 'IDT' or 'USD'.

Field	Value
Settlement period	IDT
Default ledger posting group	IDT
VAT non-recoverable ledger posting g...	IDT
Not found ledger posting group	IDT
Currency	USD
Configure retail destination based tax	Yes
Clear existing custom attribute config...	No

THOMSON REUTERS

- Setup Retail based destination tax for IDT Tax group: from **Tax > Sales tax> Sales tax groups** and add all USA and Canada states and Provinces using the dropdown:

Filter

IDT

IDT Tax Group

IDT_CHARGE

IDT Charge Tax Group

IDT_EX_05

IDT Sales for Resale Exemption Tax Group

IDT_EX_10

IDT Sales in Interstate Commerce Exempti...

IDT_EX_15

IDT Non-taxable Food Exemption Tax Gro...

IDT_EX_20

IDT Sales to Government Exemption Tax ...

IDT_EX_25

IDT Exempt Industrial and Farm Machiner...

IDT_EX_30

IDT Non-taxable Labor or Service Exempti...

Sales tax groups

Sales tax group

Description

IDT

IDT Tax Group

ADD

REMOVE

✓	Sales tax code	Exempt	Exempt code	Use tax	Percentage/Amount	Name
	IdtAtO				0.00000	IDT_AT_O
	IdtAzP				0.00000	IDT_AZ_P
	IdtAzS				0.00000	IDT_AZ_S
	IdtBcPstP				0.00000	IDT_BC_PST_P
	IdtBcPstS				0.00000	IDT_BC_PST_S
	IdtBel				0.00000	IDT_BE_I
	IdtBelnr				0.00000	IDT_BE_I_NR

Retail destination based tax

+ Add

Remove

✓	Country/region	State	County	City	District	ZIP/postal code
	USA	AA				
	USA	AE				
	USA	AK				
	USA	AP				
	USA	AR				
	USA	AS				
	USA	AZ				

IDT Item Taxability

- Assign IDT tax groups and Product tax codes for both Purchase and Sales:
- Go to **ONESOURCE > Tax Setup > ONESOURCE IDT Item Taxability**

ONESOURCE IDT Item Taxability									
Filter									
✓ Item number ↑	Search name	Commodity	Item sales tax group sell	ONESOURCE IDT Product tax code sell	ONESOURCE IDT Product tax code d...	Item sales tax group purc...	ONESOURCE ID...	ONESOURCE IDT Product tax code d...	
0001	YouthAccessoryComb...		IDT	GC66	Generic Taxable Item	IDT	GC66	Generic Taxable Item	
0002	AdultHelmetAccessory		IDT	GC66	Generic Taxable Item	IDT	GC66	Generic Taxable Item	
0003	SignatureMountainBik		IDT	GC66	Generic Taxable Item	IDT	GC66	Generic Taxable Item	
0004	PremiumMountainBikeT		IDT	GC66	Generic Taxable Item	IDT	GC66	Generic Taxable Item	

IDT Parameters

- Go to **ONESOURCE > Tax Setup > ONESOURCE IDT Parameters**
- Verify IDT parameters for both Tax Calculation and Address validation.

Validate Commerce Subjob Column Mappings

Retail and Commerce > Headquarters setup > Commerce scheduler > Scheduler subjobs > IdtParameters and verify the Azure/JSON field details.

IdtParameters
 IdtParameters

Scheduler subjobs

Subjob number Description

[IdtParameters](#) [IdtParameters](#)

Setup

Scheduled by

Channel field mapping

+ Add Remove % Match fields

Filter

✓ From field	Field type	To field	Field type	Conversion type	Conversion value
AdjustmentHold	Option	ADJUSTMENTHOLD	None	None	
AzureCertificateThumbprint	Text	AZURECERTIFICATETHUMBPRINT	None	None	
AzureClientId	Text	AZURECLIENTID	None	None	
AzureClientSecret	Text	AZURECLIENTSECRET	None	None	
AzureKeyVaultId	Text	AZUREKEYVAULTID	None	None	

IdtParameters
 IdtParameters

Scheduler subjobs

Subjob number Description

[IdtParameters](#) [IdtParameters](#)

Setup

Scheduled by

Channel field mapping

+ Add Remove % Match fields

Filter

✓ From field	Field type	To field	Field type	Conversion type	Conversion value
IdtUrl	Text	IDTURL	None	None	
IdtUserName	Text	IDTUSERNAME	None	None	
JSONAzureCertificateThumbprint	Text	JSONAZURECERTIFICATETHUMB...	None	None	
JSONAzureClientId	Text	JSONAZURECLIENTID	None	None	
JSONAzureClientSecret	Text	JSONAZURECLIENTSECRET	None	None	
JSONAzureKeyVaultId	Text	JSONAZUREKEYVAULTID	None	None	
JSONJwtClientId	Text	JSONJWTCLIENTID	None	None	
JSONJwtIssuer	Text	JSONJWTISSUER	None	None	
JSONUrl	Text	JSONURL	None	None	

Verify Scheduler subjobs

Retail and Commerce > Headquarters setup > Commerce scheduler > Scheduler subjobs > IdtCommerceLogUpload

IdtCommerceLogUpload

IdtCommerceLogUpload

Scheduler subjobs

Subjob number

Description

[IdtCommerceLogUpload](#)
[IdtCommerceLogUpload](#)

Setup

Scheduled by

Channel field mapping

+ Add

Remove

Match fields

Filter

✓ From field	Field type	To field	Field type	Conversion type	Conversion value
ADDITIONALINFO	None	AdditionalInfo	Text	None	
BATCHNUM	None	BatchNum	Text	None	
CALLSTACK	None	CallStack	Text	None	
✓ CREATEDBY	None	createdBy	Text	None	
✓ CREATEDDATETIME	None	createdDateTime	DateTime	None	
EXCEPTION	None	Exception	Text	None	
INNEREXCEPTION	None	InnerException	Text	None	

Verify CreatedDateTime and CreatedBy fields are mapped to LogCreatedDateTime and LogCreatedBy fields respectively.

Verify ModifiedDateTime and ModifiedBy field mappings are removed.

Configure Commerce Parameters

- Retail and Commerce > Headquarters setup > Parameters > Commerce parameters
- Customer orders > Order > Default deposit percentage > set to 0

Commerce parameters

General

Posting

Customer orders

Inventory

Set up the retail parameters for customer orders

Order

Default order type

Sales order

Process return orders as sales orders

No

Carry Out mode of delivery

70

Use realtime service for eCommerce...

No

Default batch id

Default deposit percentage

0.00

Enable returns for multiple orders

No

Electronic mode of delivery

12

Use default batch id when batch nu...

Yes

Hold code for order synchronization e...

- Configuration parameters > New exemption Name/Value record:
 - Name
 - RetailReadOnlyExempt_CartLineData
 - Value
 - TAXAMOUNT,TOTALAMOUNT

Commerce parameters

Posting

Customer orders

Inventory

Prices and discounts

Number sequences

POS authentication

Channel deployment

Configuration parameters

Set up the configuration parameters

+ New Delete

✓ Name ↑	Value	System maintai...	Description
EcoResProductVariantDimensionsUpdatedForDisplayOrder	true	<input type="checkbox"/>	
ProductSearch.UseAzureSearch	true	<input checked="" type="checkbox"/>	Flag to Enable Azure Search
✓ RatingsAndReviews.EnableProductRatingsForRetailStores	true	<input type="checkbox"/>	
Recommendations.UseTestProvider	true	<input type="checkbox"/>	
SalesLineFulfillmentLocationInitialAssignmentPolicy	1	<input checked="" type="checkbox"/>	Determines how ecommerce or...
RetailReadOnlyExempt_CartLineData	TAXAMOUNT,TOTALAMOUNT	<input type="checkbox"/>	

- Run full data sync for 1110 job (Global configuration) from **System administration > Inquiries > Database > Batch jobs**

Batch jobs

Search: *1110*

Overview General

✓ Status	Job description	Scheduled start date/time	Actual start date/time	End date/time	Progress
Waiting	Full sync with schedule '1110' global config	6/24/2021 10:46:55 PM			0.00

Configure Commerce Shared Parameters

- Retail and Commerce > Headquarters setup > Parameters > Commerce shared parameters
- Entity validation template > Import default template > Set to default

Commerce shared parameters

Labels
Number sequences
Security

Set up template used for validation of entities.

Template

Configure Commerce Scheduler Parameters

- **Retail and Commerce > Headquarters setup > Parameters > Commerce scheduler parameters**
- **General > Full dataset generation interval in days**
- Change from 0 to a larger number (e.g. 1) until “Full sync with schedule ‘1040’ (products)” batch job has been run using a full data sync:

Commerce scheduler parameters

General

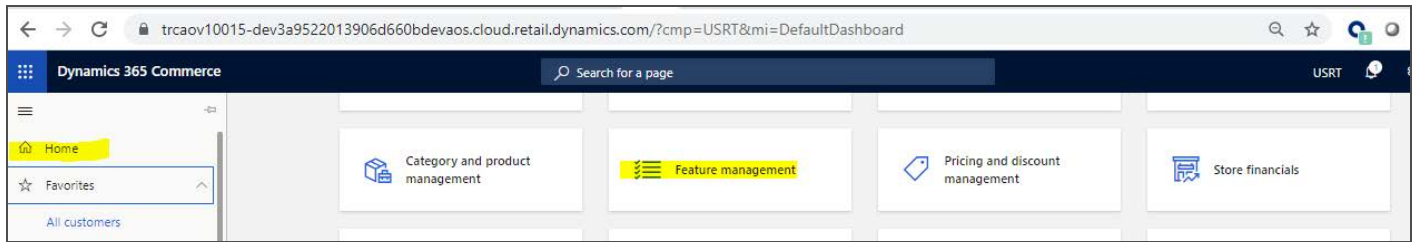
SQL command timeout in seconds

Try count

Full dataset generation interval in days

Enable Consistent Delivery Mode Handling in Channel

Navigate to **Home > Feature Management**



Click 'All' to display all features, Select 'Enable consistent delivery mode handling in channel', and Click 'Enable'

Feature management

Do not enable new features automatically

5 Not enabled 410 Scheduled 0 Enable all Check for updates

Filter

Feature name	Enable date	Feature added	Previous feature	Module
Enable adjustment of hour transaction based on change in ho...		8/10/2020		Project management and accounting
Enable advanced external gift card		5/10/2020		Retail and commerce
Enable automatic generation of license plate number when re...		11/11/2019		Production control
Enable bank revaluation globally without a posimeter		5/9/2019		Cash and bank management
Enable batch processing for bank payment advice reports		12/19/2019		Cash and bank management
Enable channel return policies	9/18/2020	2/18/2020		Retail and commerce
Enable consistent delivery mode handling in channel	5/24/2021	6/24/2020		Retail and commerce
Enable cost amount calculation feature for project vendor se...		11/18/2020		Project management and accounting
Enable creating tax component with pre-defined rules		9/10/2019		Tax
Enable creation of item requirement for non-stocked items		6/14/2020		Project management and accounting
Enable default accounting setup for project	9/18/2020	2/19/2020		Project management and accounting
Enable defaulting of fiscal data from invoice account		1/6/2020		Tax
Enable delayed tax calculation on journal		10/7/2019		Tax
Enable display of inventory dimensions in the materials list to...	9/18/2020	1/6/2020		Production control
Enable display order for merchandising entities	9/18/2020	7/24/2019		Retail and commerce
Enable displaying a sign of the amount in the Balance colum...		6/24/2020		Tax
Enable drill through links on Report PDF viewer control	9/18/2020	8/17/2020		System administration
Enable dual currency functionality in General ledger consolide...		7/24/2019		General ledger
Enable error execution log for cost accounting overhead calc...		7/13/2020	✓	Cost management
Enable Export on Report PDF viewer	9/18/2020	6/14/2020		System administration
Enable extended QR code generation		2/19/2020		System administration
Enable filter auto charges by channel		2/19/2020		Retail and commerce

Enable consistent delivery mode handling in channel

Feature added 5/24/2021
Retail and commerce

Learn more

This feature was enabled on 5/24/2021

Comments

If this is enabled, in channel all changes to the delivery information of a sales order will be handled by the same request workflow to ensure that they are handled consistently. One specific change this will allow is for non-generated tender charges to be used at all times.

Disable

Run the "9999 Incremental sync with schedule '9999' – recurrence batch job to sync and apply the new feature to the channel database.

CONFIGURE ONLINE RETAIL STORE

Configure Retail Storefront

- Navigate to the Online Store and set payment service to the relevant payment provider (e.g. 'Test Connector')

Online store

068: Contoso online store

Publishing status
In progress

General 068 | DC-CENTRAL

Payment accounts

By enabling a connector you agree: (a) to share data from this Microsoft Dynamics 365 service with the selected third party service provider, who will use it according to its terms and privacy policy; (b) the selected third party service provider may use your data in the United States or any other country in which it maintains facilities, and the compliance levels of the third party service provider may be different than Microsoft Dynamics 365; and (c) Microsoft may share your contact information and certain data related to your payment transactions with this third party service provider if needed for it to operate and troubleshoot the service. Consult this document for more information.

+ Add Remove View available providers

Connector	Connectors
TestConnector	TestConnector

- Set "IDT" Sales Tax group for the **Online Store > Default Customer**

Online store

068: Contoso online store

Publishing status
In progress

General 068 | DC-CENTRAL

IDENTIFICATION	Publishing status message	Default customer	Channel profile
Retail Channel Id 000033		100002	
Name Contoso online store		Customer address book USRTCentr	Live channel database Default

All customers

100002: Default Online Customer

Invoice and delivery -- | -- | -- | IDT

INVOICE	Delivery terms	SALES TAX	E-INVOICE
Invoice account		Sales tax group IDT	eInvoice No
	Mode of delivery		

- Setup Primary delivery address for the **Online Store > Default Customer** (for default tax service call)

All customers

100002: Default Online Customer

Show more fields

Addresses

+ Add Edit Map More options

Name or description	Address	Purpose	Primary ↓
Default Online Customer	61 North Ave NW Atlanta, GA 30308 USA	Business Delivery	Yes

- **Store > Configuration status** update to enable storefront components

Edit + New Delete Configuration status Channel Set up Options

Inventory

View assortments

Catalog details

View assortment products

Listings

Listings

Pricing

Price groups

Price list

Loyalty schemes

Loyalty schemes

Online store

Filter

✓	Retail Channel Id	Name	Channel type	
	000032	AW online store	Online store	0
✓	000033	Contoso online store	Online store	0
	000037	Fabrikam online store	Online store	0
	000137	Fabrikam extended online store	Online store	1

Configuration status

Validated

Approved

Last validated date

2/26/2021 07:46:56 PM

Status

Incomplete

DEPENDENCIES

✓ Approve all

S...	Approved	Dependency
✓	✓	Modes of delivery
✓	✓	Navigation category hierarchy
✓	✓	Languages
✓	✓	Store product attributes
✓	✓	Default assortment organization...
✓	✓	Store payment methods

Update

- Setup Primary delivery address for the **Online Store > Default Customer** (for default tax service call)

Customers | ONLINE STORE : CONTOSO ONLINE STORE

100002 : Default Online Customer

Addresses

+ Add Edit Map More options

Name or description	Address	Purpose	Primary ↓
Default Online Customer	61 North Ave NW Atlanta, GA 30308 USA	Business: Delivery	Yes

Configure Retail Store (for POS)

- Set "IDT" as Invoice Sales Tax Group from **Retail and Commerce -> Channels -> Stores -> All stores**

Stores

Filter

Retail Channel Id	Name	Channel type	Operating unit number	Store number	Warehouse	Sales tax group
000016	Cincinnati	Retail store	051	CINCINN	CINCINN	OH
000017	Houston	Retail store	052	HOUSTON	HOUSTON	IDT

- Set "IDT" Sales tax group for the **Retail Store > Default Customer**

Stores

HOUSTON: Houston

General 052 | HOUSTON | IDT | 100001

IDENTIFICATION Retail Channel Id <input type="text" value="000017"/> Name <input type="text" value="Houston"/> Store number <input type="text" value="HOUSTON"/> Operating unit number <input type="text" value="052"/>	POS REGISTER Functionality profile <input type="text" value="FN001"/> Inventory lookup <input checked="" type="radio"/> No PROFILES Channel profile <input type="text" value="Default"/>	SALES TAX Tax identification number (TIN) <input type="text"/> Sales tax group <input type="text" value="IDT"/> Prices include sales tax <input checked="" type="radio"/> No Use destination-based tax <input checked="" type="radio"/> No	ADDRESS BOOK Customer address book <input type="text" value="RetailCust"/> Employee address book <input type="text" value="Houston;USRTCentrl;U..."/> CUSTOMER Default customer <input type="text" value="100001"/>
--	---	---	--

All customers

100001 : Default Retail Customer

Invoice and delivery -- | -- | -- | IDT ^

INVOICE	Delivery terms	SALES TAX	E-INVOICE
Invoice account		Sales tax group	eInvoice
	Mode of delivery	IDT	<input checked="" type="radio"/> No

- Setup Primary delivery address for the **Retail Store > Default Customer** (for default tax service call)

All customers

100001 : Default Retail Customer

Show more fields

Addresses

+ Add Edit Map More options ▾

Name or description	Address	Purpose	Primary ↓
DH	61 North Ave NW Atlanta, GA 30308 USA	Business; Delivery	Yes

- **Store > Configuration** status update to allow registers to be used

The screenshot displays the 'Configuration status' panel on the right and a list of retail stores on the left. The 'Configuration status' panel shows two donut charts: 'Validated' and 'Approved', both at 100%. Below the charts, the 'Last validated date' is 2/26/2021 07:42:34 PM and the 'Status' is 'Completed'. The 'DEPENDENCIES' section shows a table with columns 'S...', 'Approved', and 'Dependency'. The table lists several dependencies, all of which are approved (checked). At the bottom of the panel are 'Update' and 'Close' buttons.

Validated	Approved
100%	100%

Last validated date: 2/26/2021 07:42:34 PM
Status: Completed

DEPENDENCIES

S...	Approved	Dependency
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Default customer
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Warehouse
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Currency
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Functionality profile
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Assortments

Update Close

Stores

✓	Retail Channel Id	Name	Channel type
<input checked="" type="checkbox"/>	000016	Cincinnati	Retail store
<input checked="" type="checkbox"/>	000017	Houston	Retail store
<input checked="" type="checkbox"/>	000018	Oak Brook	Retail store
<input checked="" type="checkbox"/>	000019	San Antonio	Retail store
<input checked="" type="checkbox"/>	000020	Troy	Retail store
<input checked="" type="checkbox"/>	000021	Tyson's Corner	Retail store
<input checked="" type="checkbox"/>	000022	Bellevue	Retail store
<input checked="" type="checkbox"/>	000023	Costa Mesa	Retail store
<input checked="" type="checkbox"/>	000024	Lone Tree	Retail store

Configure Worker for POS register

- Create Worker on **Human resources > Workers**
- Add Address book(s) of retail store(s) for worker

The screenshot shows the 'Workers' configuration page for worker 'test2 : 000838'. The 'Profile' tab is selected. The page displays various fields for the worker's profile, including 'Last name prefix', 'Original hire date', 'Office location', and 'Language'. The 'Address books' section shows 'Houston' as the selected address book. The 'Language' is set to 'en-us'.

Workers

test2 : 000838

Profile Employment Compensation Competencies and development Commerce Time registration

Last name prefix _____ Original hire date _____ Office location _____

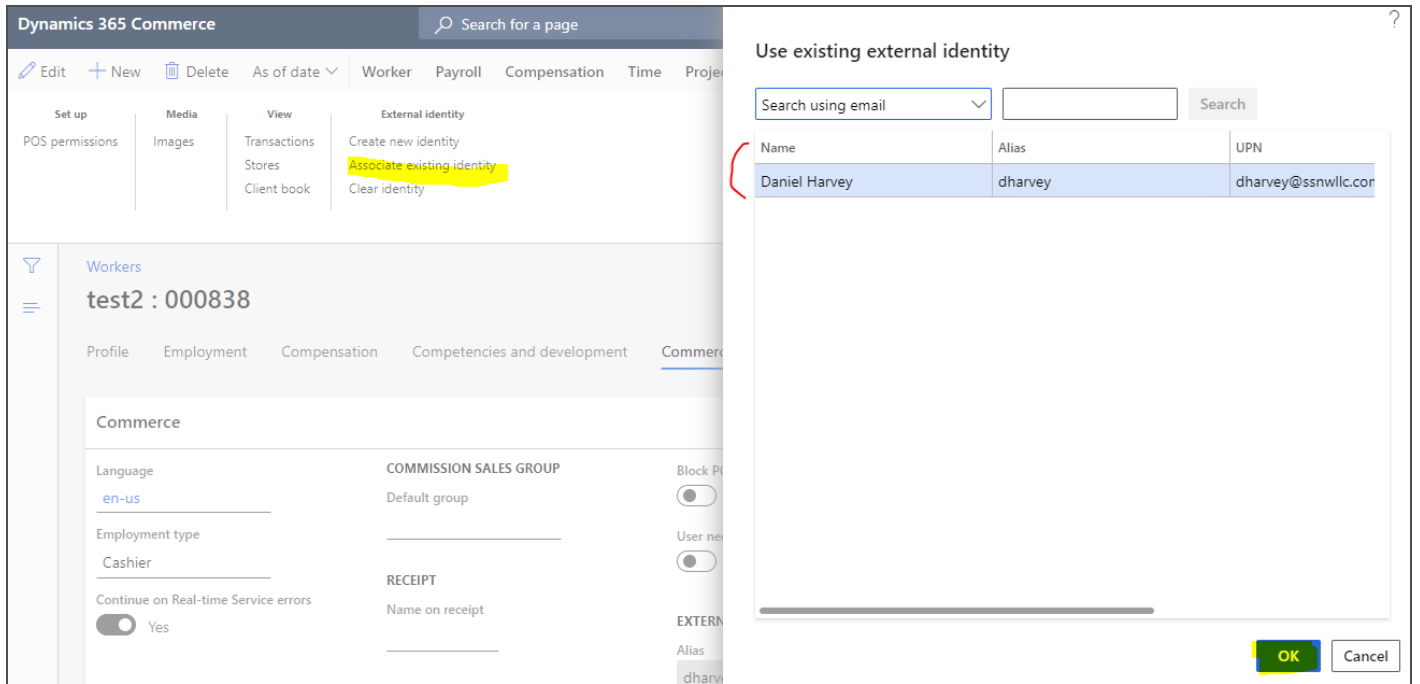
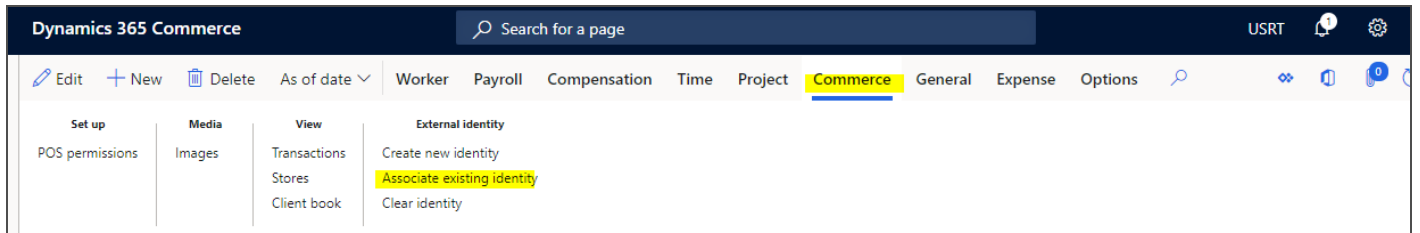
Last name _____

OTHER INFORMATION

Address books
Houston

Language
en-us

- [Cloud POS only] Associate existing identity with Microsoft account



- Assign Position

Create a position assignment

Assignment start: 2/26/2021 12:00:00 AM

Assignment end: Never

Position: [Dropdown]

Position ↑	Description	Title	Reports to	Department
000114	Human Resource Director	Director of Human Resources	Charlie Carson	Human Resources
000183	Sales Associate	Sales Associate - USA West	Ofer Daliot	Retail Operations
000227	Sales Associate	Sales Associate - Europe	Burke Fewel	Retail Operations
000237	Sales Associate	Sales Associate - USA West	Lacy John	Retail Operations
000264	Dispatcher	Dispatcher	Daniel Brunner	Operations
000310	Catalog Manager	Catalog Manager	Bruno Denuit	Merchandising
000493	Consultant	Consultant	Bonnie Kearney	Client Services

Adjusted start date: Never
Employer quantity: 0
Worker type: Employee
Probation period: Employee
Worker unit of notice: [Field]

Create position assignment **Cancel**

- Setup POS Authentication (password and change password)

Workers

test2 : 000838

Profile | Employment | Compensation | Competencies and development | **Commerce** | Time registration

Employment type: Cashier

Continue on Real-time Service errors: Yes

POS AUTHENTICATION

Password: [Masked]

EXTERNAL IDENTITY

Alias: dharvey

INFORMATION

[Transactions](#)

[Stores](#)

[POS permissions](#)

- Set POS permissions (for Position setup previously) > Override > Manager

Workers

test2 : 000838

Profile Employment Compensation Competencies and development **Commerce** Time registration

Employment type
Cashier

Continue on Real-time Service errors
☒ Yes

Screen group
RECEIPT

Name on receipt

POS AUTHENTICATION

Password
.....

User needs to change the password ...
☐ No

EXTERNAL IDENTITY
Alias
dharvey

External sub identifier
e07ad75a-fa87-4765-8ff2-4dcf1...

INFORMATION
[Transactions](#)
[Stores](#)
[POS permissions](#)

Edit Options

Filter

000151

POS position permissions | TEST2 : 000838

Override permissions ☒ Yes POS permission group
Manager

Permissions

Manager privileges <input checked="" type="checkbox"/> Yes	Maximum line return amount 9,000.00	Allow change peripheral station <input checked="" type="checkbox"/> Yes
Allow blind close <input checked="" type="checkbox"/> Yes	Maximum total return amount 9,000.00	Allow reset password <input checked="" type="checkbox"/> Yes
View time clock entries		

- Add user to register as financial dimension

POS registers

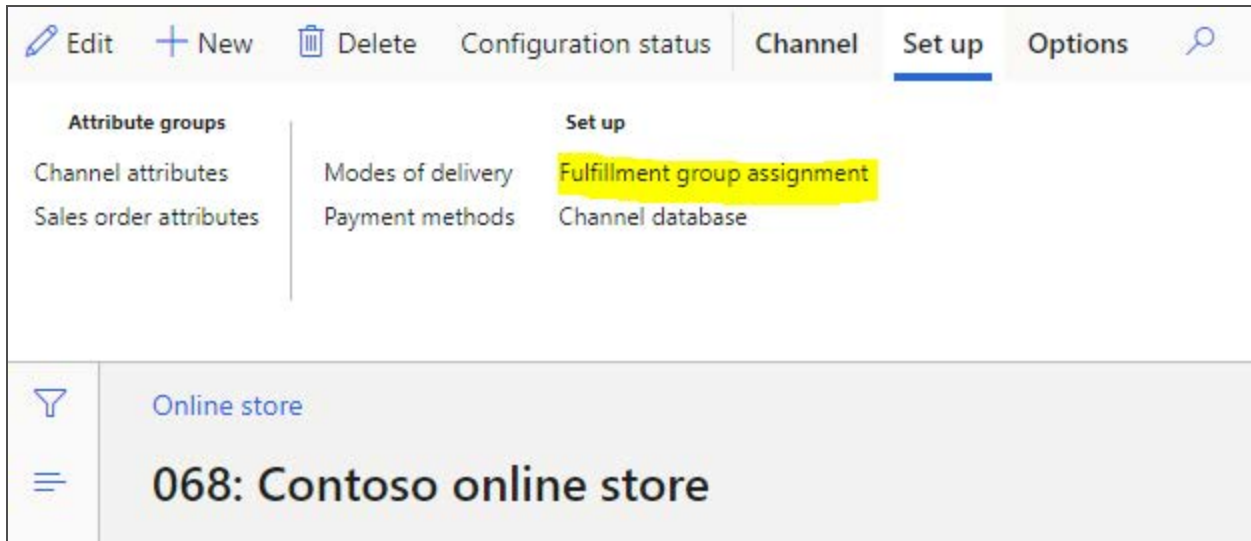
HOUSTON-17: HOUSTON - Register 17

Department	
	No default
ItemGroup	
	No default
Retailchannel	
	No default
Terminal	
	No default
Worker	
000838	test2

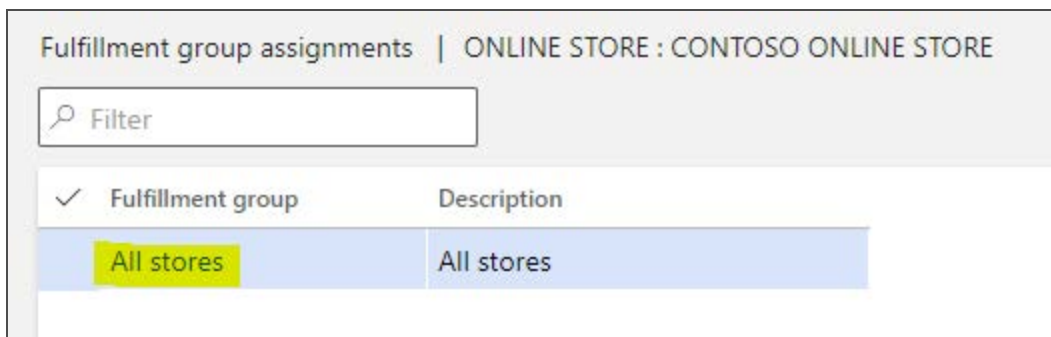
Assign Tax group to the Fulfillment Warehouse:

For “**Pick up in store**” option at online store front, apply IDT tax group to the warehouse address under Fulfillment group assignment:

- Go to **Online store > Fulfillment group assignment** under Set up tab.



Press All stores:



Right click for view details on the Warehouse:

All stores

All stores

Name

Description

All stores

All stores

Setup

+ Add line

+ Add lines

Remove

✓	Company	Warehouse	Store	Is Shipping Loc...	Is Pickup Locati...
	usrt	ANNAPOL	ANNAPOL		✓
	usrt	ATLANTA	ATLANTA	✓	✓
	usrt	ATLANTI	ATLANTI	✓	✓
✓	usrt	BOSTON	BOSTON	✓	✓
	usrt	BURLING		✓	✓
	usrt	CAMBRID		✓	✓
	usrt	COLUMBI		✓	✓
	usrt	GEORGET		✓	✓
	usrt	MIAMI		✓	✓
	usrt	NEWYORK	NEWYORK	✓	✓

Form information

Personalize: Warehouse

Export all rows

Export marked rows

View shortcuts

View details

Press Advanced button under Addresses:

Filter

BOSTON
Boston inventory location

Warehouses

Warehouse
Name

BOSTON
Boston inventory location

Location names

AISLE
Include aisle
☐ No

RACK
Include rack
☐ No
Format

LEVEL
Include shelf
☐ No
Format

POSITION
Include bin
☐ No
Format

Addresses

+ Add Edit Map Remove Deactivate Set defaults **Advanced**

Name or description	Address	Purpose	Primary ↓
Boston Warehouse	800 Boylston Street Boston, MA 02199 USA	Delivery	Yes

Assign IDT tax group to the address under General fast tab:

Manage addresses | NEW RECORD

View: Active

Boston Warehouse
800 Boylston Street Boston, MA 02199 USA

Location ID: BOSTON Name or description: Boston Warehouse Purpose: Delivery

Address

Country/region USA	Street 800 Boylston Street	City Boston
ZIP/postal code 02199		State MA

Contact information

General

Sales tax IDT	Time zone	Latitude 42.3486260000
------------------	-----------	---------------------------

Usability of native tax codes/groups:

All native tax codes must be added to IDT sales tax group under the Setup tab:

Edit + New Delete Sales tax group Options

Filter

GA
Georgia

IA
Iowa

ID
Idaho

IDT
IDT Tax Group

IDT_CHARGE
IDT Charge Tax Group

IDT_EX_05
IDT Sales for Resale Exemption Tax Group

Sales tax groups

Sales tax group	Description
IDT	IDT Tax Group

General

SALES TAX GROUP DESCRIPTION	CASH DISCOUNT	SALES TAX ROUNDING RULE	INVOICING
Country/region or state	Reverse sales tax on cash discount <input type="radio"/> No	Rounding by Sales tax codes	Print Sales tax codes
County/purpose			

Setup

+ Add - Remove

✓ Sales tax code	Exempt	Exempt code	Use tax	Percentage/Amount	Name
HR_CAST				7.25000	California State - Hours
RP_CAST				7.25000	California State - Retail Prod
SP_CAST				7.25000	California State - Spare Parts

And to the desired Item sales tax group:

ALL
All sales tax codes

CA
California

HOURS
Hours

IDT
IDT Item Tax Group

Item sales tax groups

Item sales tax group	Description	Reporting type
CA	California	

Setup

+ Add

Remove

✓ Sales tax code	Percentage/Amount	Name
HR_CAST	7.25000	California State - Hours
RP_CAST	7.25000	California State - Retail Prod
SP_CAST	7.25000	California State - Spare Parts

The Item sales tax group having native tax codes should be then added to the Item number from “ONESOURCE IDT Item Taxability” from:

- **ONESOURCE > Tax Setup > ONESOURCE IDT Item Taxability**

ONESOURCE IDT Item Taxability					
<input type="text" value="Filter"/>					
✓	Item number ↑	Search name	Commodity	Item sales tax group sell	ONESOURCE IDT Product tax code sell
✓	0001	YouthAccessoryComb...	▼	IDT	GC66 ▼
	0002	AdultHelmetAccessory		IDT	GC66
✓	0003	SignatureMountainBik		IDT	GC66

Setup for Return Transactions

- A Sales tax code value record needs to be added to its respective sales tax code record (**Tax > Indirect taxes > Sales tax > Sales tax codes**)

The screenshot shows the 'Sales tax code' form in Dynamics 365 Commerce. The 'Sales tax code' field is set to 'IdtStateS'. The 'Name' field is 'IDT_STATE_S'. The 'ONESOURCE IDT Tax Name' field is 'IDT State Sales Tax Code'. The 'Percentage/Amount' field is '0.00000'. The 'General' section is expanded, showing 'REFERENCES' with 'Settlement period' set to 'idt'. The 'CONDITIONAL SALES TAX' section is empty. The 'INVOICING' section shows 'Print' and 'Print code' fields.

The screenshot shows the 'Sales tax code' form in Dynamics 365 Commerce, with the 'Values' tab selected. The 'Values' section is expanded, showing 'Limits' and 'External codes' fields. The 'Inquiries' section shows 'Included in item sales tax groups', 'Included in sales tax groups', and 'Posted sales tax' fields. The 'Print' section shows 'Sales tax codes' and 'Sales tax reporting codes' fields. The 'REFERENCES' section shows 'Settlement period' set to 'idt'.

Sales tax code values | IDTSTATES : IDT_STATE_S

✓ Sales tax code ↑	From date	To date	Minimum limit	Maximum limit	Value
IdtStateS			0.00	0.00	0.00000

Note the added sales tax code values to the following sales tax codes:

- IdtCityS
- IdtCountyS

- IdtDstrctS
- IdtStateS

After the above sales tax code values were added and (ran the 1080 scheduler job), the user is then able to process the return order on CPOS without any errors.

Taxability on Charges (if applicable):

To Calculate taxes on charges for the orders submitted from an online store front:

Assign IDT Item sales tax group and ONESOURDE IDT Product tax code to the Charges code from:

- **Retail and Commerce > Channel setup > Charges > Charge codes**

Add charge codes as necessary

Charges codes	
Charges code	Description
FREIGHT	Freight charges

Item sales tax group	Prorate	Shipping charge	Refundable
IDT	<input type="radio"/> No	<input checked="" type="checkbox"/> Yes	<input type="radio"/> No

ONESOURCE IDT Product tax code
GC66

Posting	
DEBIT	CREDIT
Type	Type
Customer/Vendor	Ledger account
Posting	Posting
	Order, freight
Account	Account
	403500

Assign IDT Sales tax group to Auto charges:

- **Retail and Commerce > Channel setup > Charges > Auto charges**

Level
Header

All
Ground shipping 11 charges

All
Next Day Air 21 charges

All
Standard Overnight 26 charges

All
Standard shipping 99 charges

All
Overnight shipping charges

All
Standard shipping charges

Auto charges
Account code
Account relation
Mode of delivery code
Mode of delivery relation
Prorate to matching sales lines

All
Table
Standard
Yes

General
Charge description
Standard shipping charges

Lines
+ Add - Remove

✓	Currency	Charges code	Category	Charges value	Charges curren...	From amount	To amount	Sales tax group	Keep
	USD	FREIGHT	Fixed	4.95	USD	0.01	75.00	IDT	<input type="checkbox"/>
✓	USD	FREIGHT	Fixed	0.00	USD	75.01	99.999.00	IDT	<input type="checkbox"/>

SYNCHRONIZATION

Following synchronization task are needed:

- 1070 Channel configuration job to sync parameters table data from HQ database to retail channel database Headquarter setup/Commerce scheduler/Scheduler jobs

1070
Channel configuration

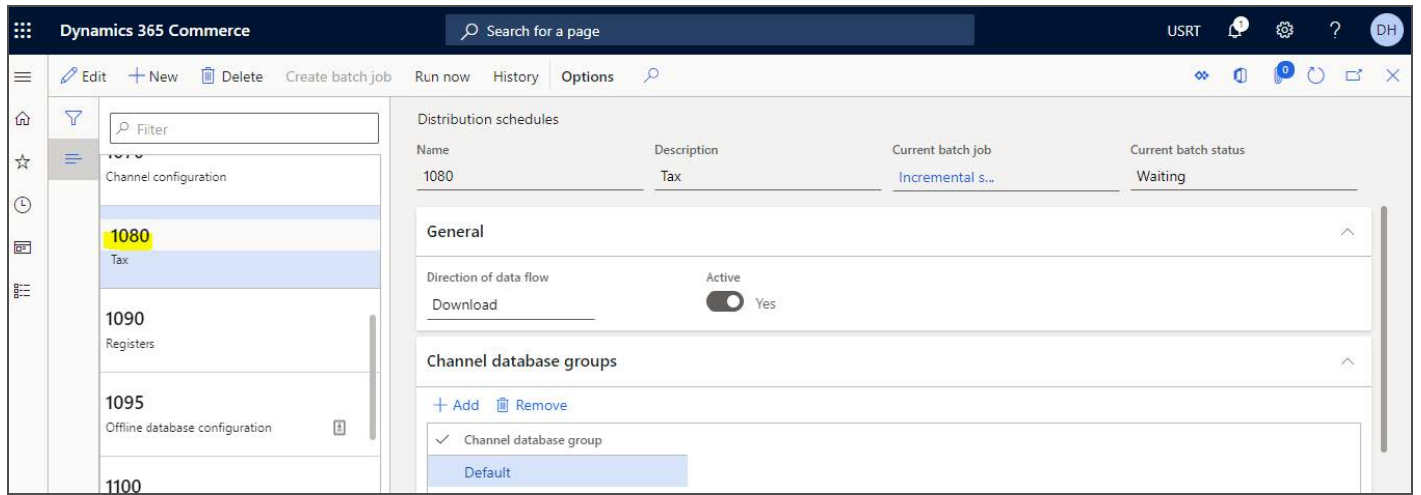
1080
Tax

1090
Registers

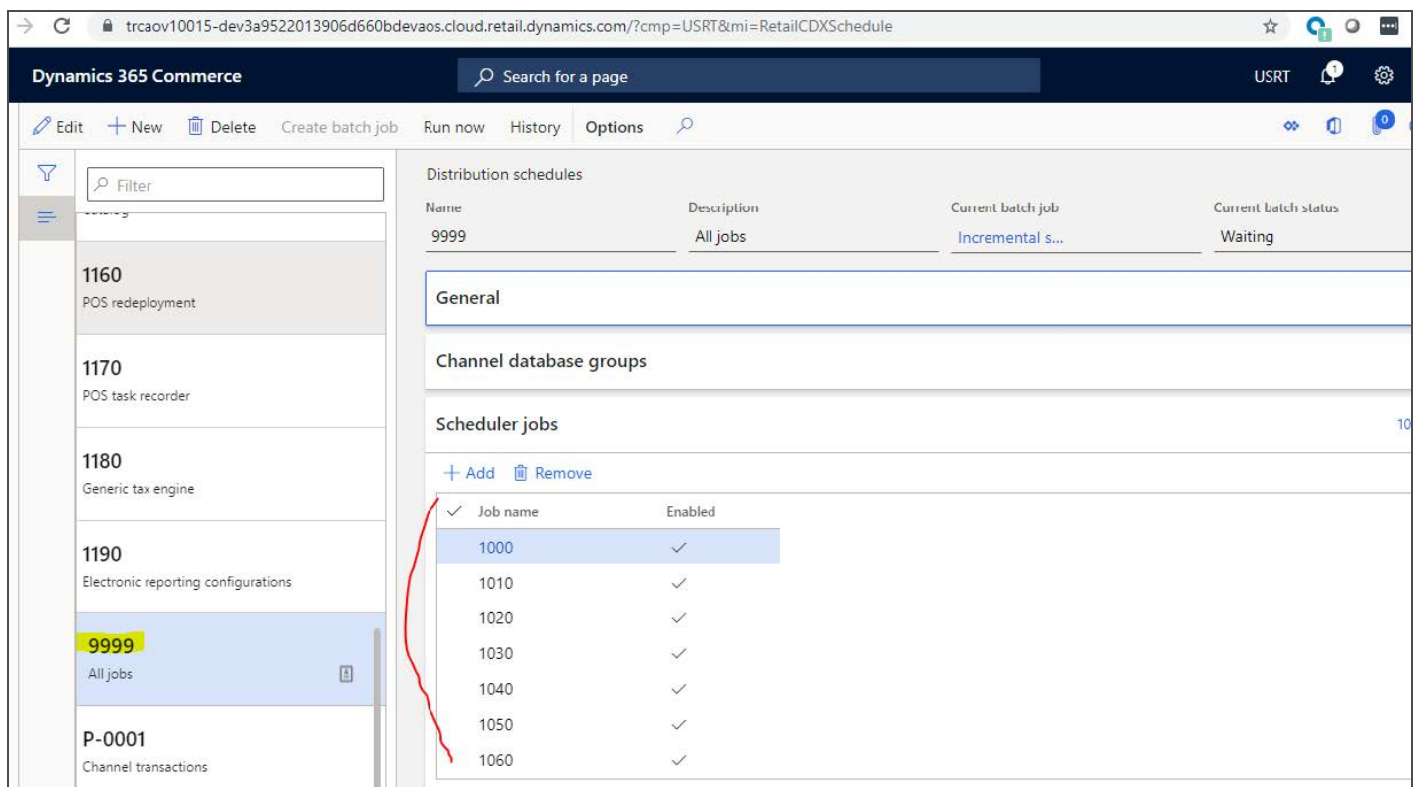
Subjobs
+ New - Delete Mark for exclusion Remove exclusion

✓	Subjob number	Description	Table name	Exclude from o...
	IdtCommerceLogDownload	IdtCommerceLogDownload	IdtCommerceLog	
	IdtCommerceLogSettingsDownl...	IdtCommerceLogSettingsDownl...	IdtCommerceLogSettings	
	IdtDefaultTaxRateCountryRegion	IdtDefaultTaxRateCountryRegion	IdtDefaultTaxRateCountryRegion	
	IdtParameters	IdtParameters	IdtParameters	
	InventParameters	InventParameters	InventParameters	

- 1080 Tax scheduler job to schedule tax tables from HQ database to retail channel database Retail IT – Distribution schedule



- 9999 scheduler job to schedule sync from all HQ database tables to retail channel database Retail IT – Distribution schedule



- P-0001 scheduler job to schedule sync from POS transactions in retail channel database to HQ database tables Retail IT – Distribution schedule

The screenshot shows the Dynamics 365 Commerce interface. On the left, a sidebar lists various tasks: POS redeployment, 1170 POS task recorder, 1180 Generic tax engine, 1190 Electronic reporting configurations, 9999 All jobs, and P-0001 Channel transactions (highlighted). The main area displays 'Distribution schedules' for P-0001, with a description of 'Channel transactions' and a current batch job of 'P-0001' in a 'Waiting' status. Below this, the 'General' section shows 'Direction of data flow' set to 'Upload' and 'Active' status. The 'Channel database groups' section is empty. The 'Scheduler jobs' section shows a table with one job, P-0001, which is enabled.

Name	Description	Current batch job
P-0001	Channel transactions	P-0001

Job name	Enabled
P-0001	✓

- Synchronize orders (**Retail and Commerce > Retail and Commerce IT > Synchronize orders**) create recurring batch job to move online store transactions (e.g. retail storefront) to an actual sales order
- Validate store transactions (**Retail and Commerce > Retail and Commerce IT > POS posting > Validate store transactions**) to validate POS transactions in the HQ database to prepare for Statement posting (should probably create this as a batch job with a recurrence)

The screenshot shows the 'Batch jobs' page in Dynamics 365 Commerce. A search filter '*consist*' is applied. The 'Overview' tab is selected, showing a table of batch jobs. The table has columns for Status, Job description, Scheduled start date/time, and Actual start date/time. Three jobs are listed: 'Withhold' for 'Retail transaction consistency checker orchestrator houston', 'Withhold' for 'Retail transaction consistency checker orchestrator (most online stores)', and 'Waiting' for 'Retail transaction consistency checker orchestrator (USA retail and online stores)' (highlighted).

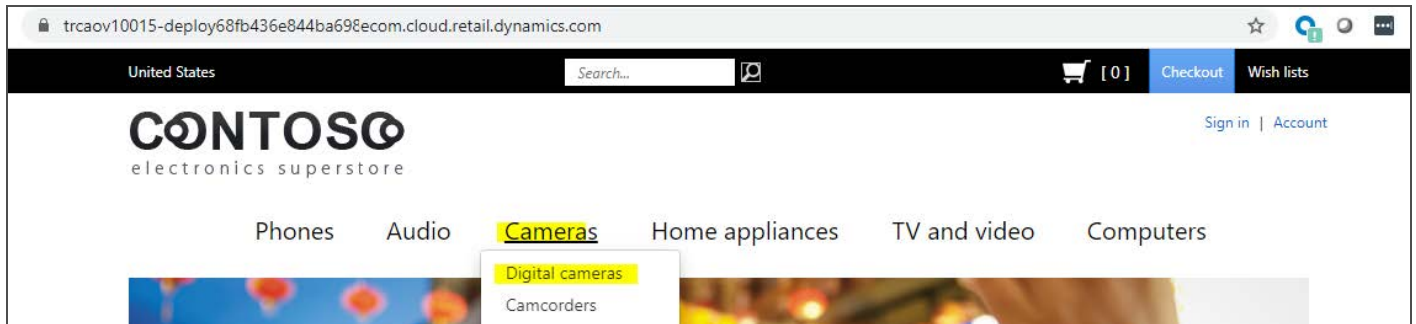
✓ Status	Job description	Scheduled start date/time	Actual start date/time
Withhold	Retail transaction consistency checker orchestrator houston	2/26/2021 05:48:01 PM	
Withhold	Retail transaction consistency checker orchestrator (most online stores)	2/26/2021 06:23:30 PM	
Waiting	Retail transaction consistency checker orchestrator (USA retail and online stores)	2/27/2021 12:25:13 AM	

ASSUMPTIONS FOR IDT ORDER PROCESSING

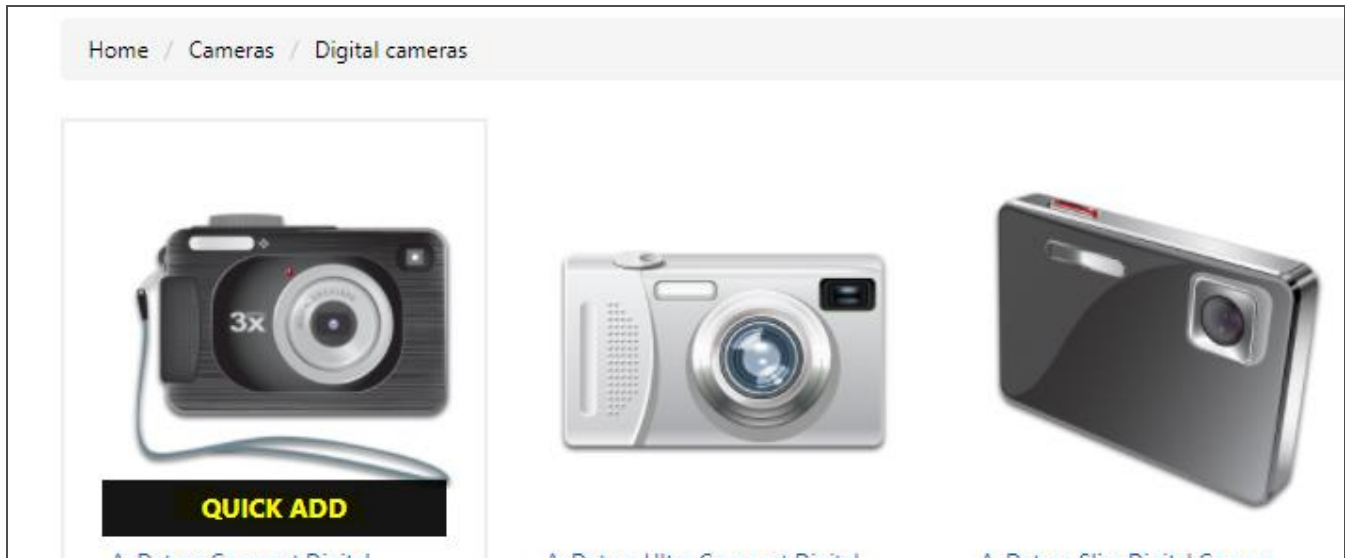
- Products and categories have been configured and made available for retail stores
- IDT configuration has been completed
- Channel Database synchronization has completed (e.g. 9999 job)
- IDT only tax service calls will be made (if possible) along with Native AX tax calculations. If mixed commerce/retail orders are needed (e.g. IDT/Non-IDT transaction order lines) then native tax codes will need to be added to the 'IDT' Sales Tax groups and sync'd from HQ to the Retail channel database.
- All items must have "IDT" Tax Group for tax to be calculated. No exempt groups.

CREATE AND PROCESS RETAIL TRANSACTION TIPS

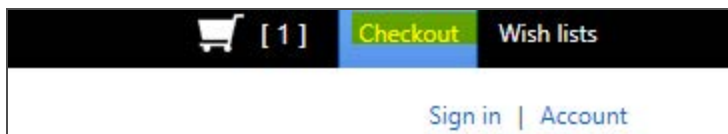
- Navigate to **Retail storefront URL > Cameras > Digital cameras**



Quick Add 'A. Datum Compact Digital Camera M200' (e.g. ItemId '2102', '2104')



Checkout



Checkout as a guest

Delivery preference > Ship items > Enter Delivery information

Delivery information

Billing information

Review and confirm

★

Delivery information

Delivery preference: Ship items ▼

Shipping address

Shipping name

Jane Doe

Country/region

United States ▼

Address

304 W Colonial Dr

City	State/province	ZIP/postal code
Orlando	FL	32801

Shipping method

Get shipping options

☐ Customer pickup

☒ Standard

☐ Next day air

☐ Standard overnight

☐ Ground

Next step

Enter Credit card info

CREDIT CARD

IMPORTANT NOTICE:

This form is provided by your designated third-party payment provider. By clicking "Next" you acknowledge your information will be transmitted directly to your payment provider, and will be handled in accordance with the terms and conditions and privacy statement that you agreed to with your payment provider. Microsoft does not collect, store, or transmit any of your payment card information, or provide rights for third-party products or services.

Card details

Billing address

Card holder name

dh test

Card type

VISA

Card number

4111111111111111

Expiration month

01 - January

Expiration year

2027

Country/region

United States of America

Address

304 W Colonial Dr

City

Orlando

State/province

FL

ZIP code

32801

Payment amount

\$109.91

X Remove

GIFT CARD

+ Add gift card

LOYALTY CARD

+ Add loyalty card

PAYMENT INFORMATION

Payment total: \$109.91

Order total: \$109.91


Previous step

Next step

Submit order

Delivery information
Billing information
Review and confirm

Review and confirm

PRODUCT DETAILS	DELIVERY METHOD	EACH	QUANTITY	LINE TOTAL
 A. Datum Compact Digital Camera M200 Black 2101 Remove	Standard	\$103.20	<input type="text" value="1"/>	\$103.20

ORDER INFORMATION

LOYALTY CARD [Edit](#)

You have not added loyalty card number to your order

SHIPPING ADDRESS [Edit](#)

Jane Doe
304 W Colonial Dr
Orlando FL 32801 USA

PAYMENT METHOD [Edit](#)

CREDIT CARD
\$109.91

BILLING ADDRESS
304 W Colonial Dr
Orlando FL 32801 US

ORDER SUMMARY

Subtotal: \$103.20

Shipping and handling: \$0.00


Tax: \$6.71

Order total: \$109.91

Total savings: \$0.00

[Previous step](#)
[Submit order](#)

United States
Search...
[0]
Checkout
Wish lists


[Sign in](#) | [Account](#)

[Phones](#)
[Audio](#)
[Cameras](#)
[Home appliances](#)
[TV and video](#)
[Computers](#)

Order confirmation

Thanks for your order - your order number is **FEE4752JANED**

Run P-0001 job to move online order into headquarters staging area

Run Validate store transactions (e.g. Retail transaction consistency checker) Batch job

Batch jobs

[Overview](#)
[General](#)

✓ Status	Job description	Scheduled start date/time
Withhold	Retail transaction consistency checker orchestrator houston	2/26/2021 05:48:01 PM
Withhold	Retail transaction consistency checker orchestrator (most online stores)	2/26/2021 06:23:30 PM
✓ Waiting	Retail transaction consistency checker orchestrator (USA retail and online stores)	2/27/2021 01:25:13 AM

Run synchronize order job to create sales order

New

Delete

Sales order

Sell

Manage

Pick and pack

Invoice

Retail

General

Warehouse

Transportation

Options

Attributes

Inquiries

Affiliations

Retail attributes

Sales transactions

Affiliations

All sales orders

✓ Sales order ↑	Customer account	Customer name	Order type	Invoice account	Channel	Status	Release status
013551	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013552	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013553	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013554	100002	Default Online Customer	Sales order	100002	Contoso online store	Invoiced	Open
013555	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013556	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013557	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013558	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013559	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013560	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013561	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013562	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013563	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013564	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013565	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013566	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013567	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013568	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013569	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013570	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013571	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013576	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open
013577	100002	Default Online Customer	Sales order	100002	Contoso online store	Open order	Open

***Note:** If the sales order was supposed to be shipped, it will come in as an Open order with the line charges (if applicable) on the sales order line awaiting to be pick and packed and invoiced.

ADDRESS VALIDATION AT THE RETAIL STORE FRONT:

Address validation will happen when the Delivery information is provided.

The screenshot shows the 'Delivery information' step of a checkout process on the Contoso Electronics Superstore website. The page features a navigation bar with categories like Phones, Audio, Cameras, Home appliances, TV and video, and Computers. A progress indicator shows three steps: Delivery information (active), Billing information, and Review and confirm. The main form is titled 'Delivery information' and includes a 'Delivery preference' dropdown set to 'Ship items'. Below this, the 'Shipping address' section contains fields for 'Shipping name' (Test AV), 'Country/region' (United States), 'Address' (14880 River Rd), 'City' (Guerneville), 'State/province' (CA), and 'ZIP/postal code' (95446). The 'Shipping method' section offers four options: Customer pickup, Standard, Next day air (selected), Standard overnight, and Ground. A 'Get shipping options' button is located above the shipping method options. A 'Next step' button is at the bottom right of the form.

CONTOSO[®]
electronics superstore

Sign in | Account

Phones Audio Cameras Home appliances TV and video Computers

Delivery information Billing information Review and confirm

Delivery information

Delivery preference: Ship items

Shipping address

Shipping name
Test AV

Country/region
United States

Address
14880 River Rd

City
Guerneville

State/province
CA

ZIP/postal code
95446

Shipping method

Get shipping options

☐ Customer pickup

☐ Standard

☒ Next day air

☐ Standard overnight

☐ Ground

Next step

After pressing “Next step”, users can view ZIP +4 if same billing address is selected.

CREDIT CARD

IMPORTANT NOTICE: This form is provided by your designated third-party payment provider. By clicking "Next" you acknowledge your information will be transmitted directly to your payment provider, and will be handled in accordance with the terms and conditions and privacy statement that you agreed to with your payment provider. Microsoft does not collect, store, or transmit any of your payment card information, or provide rights for third-party products or services.

Card details

Billing address

Card holder name

Test

Card type

VISA

Card number

4111111111111111

Expiration month

10 - October

Expiration year

2021

Country/region

United States of America

Address

14880 River Rd

City

Guerneville

State/province

CA

ZIP code

95446-9279

Payment amount

\$439.59

+ Remove

GIFT CARD

+ Add gift card

LOYALTY CARD

+ Add loyalty card

PAYMENT INFORMATION

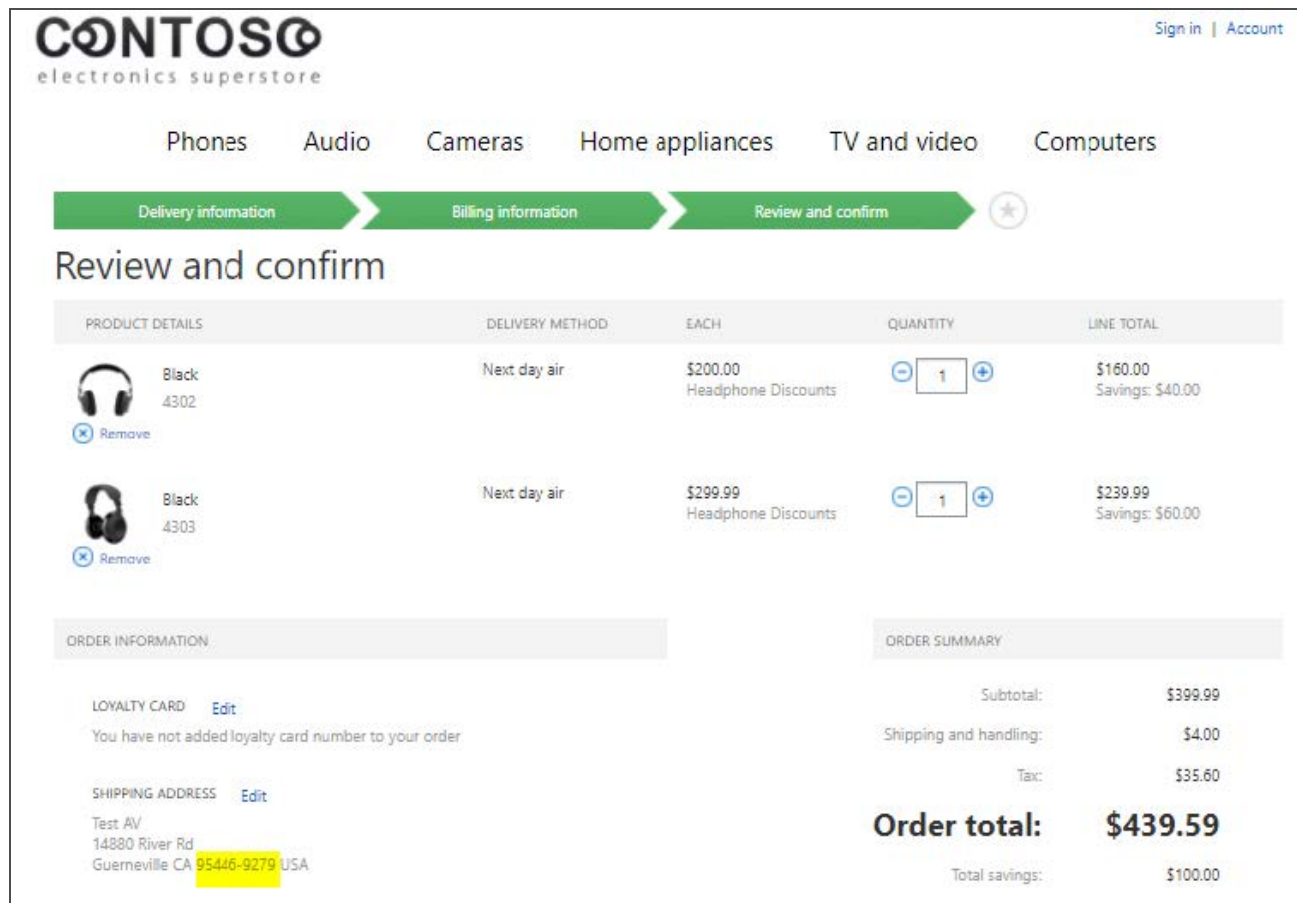
Payment total: \$439.59

Order total: \$439.59

< Previous step

Next step >

And validated address will also display before submitting the order:



LOGGING

Commerce Log settings:

Users can set logging levels to Error, Warning, Info and Debug for different Retail Channels:

Navigate to **ONESOURCE** -> **Commerce** -> **ONESOURCE IDT Commerce Log Settings**

☰

Finance and Operations

Expense management

Fixed assets

Fleet management

General ledger

Human resources

Inventory management

Master planning

ONESOURCE

Organization administration

Payroll

Procurement and sourcing

Product information management

Production control

Project management and accounting

ONESOURCE > Commerce > ONESOURCE IDT Commerce Log Settings

Expand all Collapse all

▼ Tax Setup

Main accounts

Ledger posting groups

Sales tax codes

Sales tax groups

Item sales tax groups

Sales tax authorities

Sales tax settlement periods

ONESOURCE IDT Product tax codes

ONESOURCE IDT Setup Wizard

ONESOURCE IDT Taxability setup

ONESOURCE IDT Item Taxability

ONESOURCE IDT Parameters

▼ Inquiries and reports

ONESOURCE IDT Tax Log

ONESOURCE IDT Tax Reconciliation Report

ONESOURCE IDT Tax Errors

▼ Address Validation

ONESOURCE IDT Address Validator

ONESOURCE IDT Address Validation Errors

▼ Commerce

ONESOURCE IDT Commerce Log Settings

Sync ONESOURCE IDT Commerce Tax Log

and press **Edit** to setup Log level.

ONESOURCE IDT Commerce Log Settings			
<input type="text" value="Filter"/>			
✓	Retail Channel Id	Debug Logging User	Log Level
	000018	SYSTEM	Error
	000019	SYSTEM	Error
	000020	SYSTEM	Error
	000021	SYSTEM	Error
	000022	SYSTEM	Error
	000023	SYSTEM	Error
	000024	SYSTEM	Error
	000025	SYSTEM	Error
	000026	SYSTEM	Error
	000027	SYSTEM	Error
	000028	SYSTEM	Error
	000029	SYSTEM	Error
	000030	SYSTEM	Error
	000031	SYSTEM	Error
	000032	SYSTEM	Error
✓	000033	SYSTEM	Info
	000034	SYSTEM	Error
	000035	SYSTEM	Warning
	000036	SYSTEM	Info
	000037	SYSTEM	Debug

Sync Commerce logs:

For orders submitted from Online store or POS, commerce logs are published back to tax log using:

- **ONESOURCE > Commerce > Sync ONESOURCE IDT Commerce Tax Log.**

Home

Favorites

Recent

Workspaces

Modules

Accounts payable

Accounts receivable

Asset management

Audit workbench

Budgeting

Cash and bank management

Common

Consolidations

Cost accounting

Cost management

Credit and collections

Expand all

Collapse all

Tax Setup

Main accounts

Ledger posting groups

Sales tax codes

Sales tax groups

Item sales tax groups

Sales tax authorities

Sales tax settlement periods

ONESOURCE IDT Product tax codes

ONESOURCE IDT Setup Wizard

ONESOURCE IDT Taxability setup

ONESOURCE IDT Item Taxability

ONESOURCE IDT Parameters

Inquiries and reports

ONESOURCE IDT Tax Log

ONESOURCE IDT Tax Reconciliation Report

ONESOURCE IDT Tax Errors

Address Validation

ONESOURCE IDT Address Validator

ONESOURCE IDT Address Validation Errors

Commerce

ONESOURCE IDT Commerce Log Settings

Sync ONESOURCE IDT Commerce Tax Log

ONESOURCE INTEGRATION FOR MICROSOFT D365CO 3.0.0.3

INSTALLATION AND USER GUIDE V3

CALCULATING SALES TAX

Once the ONESOURCE Indirect Tax Integration for D3650CO and ONESOURCE Indirect Tax Determination are installed and configured, taxes for sales transactions are calculated seamlessly. This section provides an overview of some of the common business processes executed with Determination.

This chapter contains the following topics to help you get started calculating and viewing sales tax with Determination:

Addresses Used for Tax Calculation	96
Sales Documents	97
Free Text Invoices	99
Project Invoices	101

ADDRESSES USED FOR TAX CALCULATION

The ship from address used by Determination to calculate tax will be one of the following locations (listed in order of priority):

1. The primary address of the Warehouse.
2. The primary address of the Site.
3. The primary address of the Legal entity (company) will be selected if there are no Warehouse or Site addresses with a purpose of "Primary".
4. For direct delivery shipments (drop shipments), the ship from address is sourced from the vendor's ship from address on the associated Purchase Order and Line Warehouse address. Direct delivery orders are triggered when the **Delivery Type** field on the **Delivery** tab of the sales order line is selected.



The ship to address used by Determination to calculate tax will be the address displayed on the **Address** tab for the sales order line. The supply address, as used by Determination, will be also be sourced from the **Address** tab.



The General Ledger account included in the tax request for the item sales line is sourced from the inventory issue. The General Ledger account for a line with a Sales Category is sourced from the sales order issue.



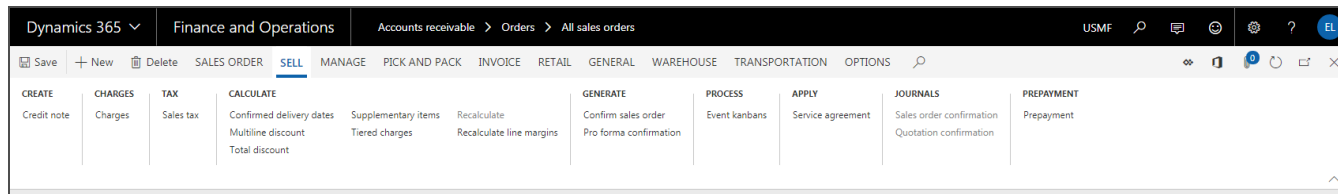
D3650CO offers both header level and line level credits. However, both credit levels use the header address as the ship to address by default. Review the ship to addresses for the header and line level credits prior to posting the credit to ensure an accurate tax calculation.




SALES DOCUMENTS

During sales order processing, Determination is called to calculate tax for your sales documents. The following example describes a Sales Order, but the process for Sales Quotes, Journals, Return Orders, Credit Notes, and Invoices is similar.

1. Go to **Accounts receivable > Orders > All sales orders**.
2. Open a **Sales order**.
3. Select a **Sales order line**.
4. Go to the **Line details** tab.
5. Verify the following:
 - **Sales tax group** is set to one of the following:
 - **IDT** for a default sales transaction.
 - **IDT_EX_**** for a default tax calculation of exempt when a customer claims to be exempt, but an exemption certificate is not yet configured in Determination. The "***" refers to a specific reason for the exemption. See the Sales Tax Exempt Codes table in [Appendix B - ONESOURCE-Specific Tax Groups and Tax Codes \(page 136\)](#) for more information.
 - **IDT_OVRDE** to calculate tax on single line exemptions where the entity is usually exempt. This option is used when a customer has a tax-exempt certificate maintained in Determination, but you wish to override the exemption and charge tax for a particular line item. For example, you sell two items to a customer who holds a reseller's certificate. Normally, all transaction lines default to exempt. However, if one of the items in this sale is intended for the customer's own consumption, the sale of that item would not qualify for a resale exemption. To override the default taxability for this line, you can set the Sales tax group to **IDT_OVRDE** to calculate tax for the item.
 - **Item sales tax group** is set to **IDT**.

6. Select **Sales tax** on the **Sell** ribbon (**Quotation** ribbon for quotes). Tax is calculated on the entire order.



-  You do not need to select **Sales tax** to view taxes before saving a sales document. Tax is calculated automatically when the document is saved.
-  Changing the delivery address on a transaction does not automatically trigger a new tax calculation. This behavior is consistent across all document types.
-  To view taxes by document line, select the **Financials > Sales tax** menu option.

Temporary Sales Tax Transactions

The quantity field will be "0" on each temporary tax line as shown in the following screenshot. However, the quantity for the line is considered in the tax calculation. In some cases, where a reduced basis is used by Determination to calculate the tax amount, the **Amount origin** multiplied by the tax percent may not equal the Actual sales tax amount.

Temporary sales tax transactions						
Overview General Amount Adjustment						
✓ Sales tax code ↑	Quantity	Amount origin	Percent	Actual sales tax ...	Sales tax direction	
IDT_TX_S	0.00	100.00	8.25000	8.25	Sales tax payable	

Entering Credit Memos

When entering credit memos, enter the **Invoice date** of the original invoice you are crediting to ensure that you receive a tax result consistent with the original invoice.

Entering Return Orders

Return orders are created using the standard D3650CO procedure. If the tax on the original order was calculated by Determination, the tax on the return order will also be calculated by Determination. No additional steps are required.

1. Go to **Sales and Marketing > Common > Return Orders > All Return Orders**.
2. To open the **Return Order** form, create a new Return Order.
3. Select **Find Sales Order** on the **Return Order** ribbon menu.
4. Select the original Sales Order and line(s) to return and then select **OK**.
5. Select the line(s) and then select **Registration** from the **Update Line** menu.
6. Confirm the registration and close the registration form.
7. Generate the packing slip by selecting **Packing Slip** from the **Generate** ribbon menu, then post and print the packing slip.
8. Process the credit memo created at **Sales and Marketing > Common > Sales Orders > All Sales Orders**. Tax will be calculated by Determination for the credit memo.

Tax Calculation on Header and Line Charges

ONESOURCE calculates tax for both header and line charges. Header charges are displayed as their own row in the **Temporary sales tax transactions** form. Tax is calculated using the header characteristics, such as the header delivery address, and the values for the Item sales group and IDT product code on the charge code.

Taxes for line-level charges are calculated using the addresses for the line they are associated with, and the IDT product tax code set for the charge code. The tax for the line charge is summarized with taxes for the item as a single row on the **Temporary sales tax transactions** form.



Line charges are limited to a total of 9 line charges per line. Additionally, line charges are not supported for the **price includes tax** calculation scenario.

FREE TEXT INVOICES

1. Go to **Accounts receivable > Invoices > All free text invoices**.
2. Open a **Free text invoice**.

3. Verify that the **Sales tax group** is set to **IDT** (or one of the groups that begins with **IDT_**).
4. Verify that the **Item sales tax group** is set to **IDT**.

The screenshot displays the Dynamics 365 Finance and Operations interface for a Free Text Invoice. The header section includes fields for Customer (US-010), Address (117 W 4th St, Austin, TX 78701 - 39 USA), Due date (1/13/2019), Payment terms (Net45), and Invoice date (11/29/2018). The Invoice lines section shows a table with columns for Description, Main account, Sales tax group, Item sales tax group, Quantity, Unit price, and Amount. The 'Sales tax group' and 'Item sales tax group' columns are highlighted with a red box, both showing 'IDT'.

5. Select **Sales tax** from the **Main** ribbon.



When entering a new **Free text invoice**, confirm your ship to address at the header level and enter your header level charges before calculating sales tax.



The document number sent to ONESOURCE Determination for a Free text invoice is an internal system number, not the invoice number. Take this into consideration when reconciling your D3650CO invoices against your ONESOURCE Determination Audit transactions.

Sales Tax Groups and Exempt Status of Customers

A **Sales Tax Group** of **IDT_EX_**** may be entered for a customer who claims to be exempt, but has not yet obtained the requisite exemption certificate required to configure exempt status in Determination. This will result in no tax being calculated on the customer's transactions. The ****** refers to a specific reason for the exemption, see [Appendix B - ONESOURCE-Specific Tax Groups and Tax Codes \(page 136\)](#).

A **Sales Tax Group** of **IDT_OVRRDE** may be used to override a customer's exempt status and calculate tax on an item you sell to that customer. For example, you sell two items to a customer who holds a reseller's certificate. Normally, all transaction lines default to exempt. However, if one of the items in this sale is intended for the customer's own consumption, the sale of that item would not qualify for a resale exemption.

To override the default taxability for a line, you can set the **Sales Tax Group** to **IDT_OVRRDE**. This will override the exemption in Determination and calculate tax for the item.

PROJECT INVOICES

During the project invoicing process, Determination is called to calculate tax for your sales documents. The standard project invoicing process is not altered by the use of IDT, however, the IDT code must be specified for the Sales tax group and Item sales tax group for Sales Orders and On-account transactions.



Project transaction types of Sales Order, On-account and customer advance on Time and Material type projects are supported as of the 1.0.1.0 release. Project transaction types of Hour, Expense, Item and Fee are not supported by ONESOURCE.

Specifying a Project to Use ONESOURCE to Calculate Tax on Related Transactions

1. Go to **Project Management and Accounting > Projects > All Projects** and open a project.
2. Open the **Setup** tab for the project and set **Sales tax group** to **IDT**.

The screenshot shows the 'Project Management and Accounting' interface. The breadcrumb trail is 'Project management and accounting > Projects > All projects'. The project name is 'Commerce Project _ Non USD'. The 'Setup' tab is selected, and the 'Sales tax group' is set to 'IDT'. The 'Integration source' is set to 'ONESOURCE'. The 'Project contract ID' is '000002', the 'Account' is '004046', and the 'Project group' is 'TM'. The 'Project start date' is '12/1/2020'. The 'Project end date' is '12/1/2020'. The 'Project manager' and 'Project controller' are both set to 'Project'. The 'Project team and scheduling' section shows 'Not staffed' and '12/1/2020' to '12/1/2020'. The 'Setup' section includes 'REQUIRE ACTIVITY ON FORECAST', 'REQUIRE ACTIVITY ON JOURNALS', 'LINE PROPERTY', 'OTHER INFORMATION', and 'TIMESHEET'. The 'Sales tax group' is highlighted with an orange box.

Specifying ONESOURCE to Calculate Tax on a Project Sales Order

1. Go to **Project Management and Accounting > Item Tasks > Project Sales Orders**.
2. Create a new Sales Order and enter at least one sales order line

- Go to the **Setup** tab for the line and confirm that **IDT** is specified for **Sales tax group** and **Item sales tax group**.

The screenshot displays the 'Finance and Operations' application window. The breadcrumb trail indicates the path: Project management and accounting > Item tasks > Project sales orders. The main header shows 'Sales order details | Standard view' and '014633 : Vivek01'. Below this, a table lists two lines: VN-001331 (Southridge Video 20" CRT TV E1...) and VN-001334 (Southridge Video 13" Color TV ...). The 'Line details' section is expanded, showing various tabs: General, Setup, Address, Product, Packing, Delivery, Sourcing, Price and discount, Project, Foreign trade, Financial dimensions, and Loads. The 'Setup' tab is active, and the 'SALES TAX' section is highlighted with an orange box. This section contains two dropdown menus: 'Item sales tax group' and 'Sales tax group', both of which are set to 'IDT'. Other sections visible include 'INVENTORY' (Lot ID: 483727, Reservation: Manual), 'COMMISSION' (Sales group: empty), and 'DATE AND TIME' (Created date and time: 11/21/2021 11:02:41 AM).

Specifying ONESOURCE to Calculate Tax on a Project On-account and Customer Advance Transaction

- Go to **Project Management and Accounting > Projects > All Projects** and open a Project.
- Create a new On-account transaction.

- Go to the **General** tab and confirm that **IDT** is specified for the **Sales tax group** and **Item sales tax group**.

The screenshot shows the Dynamics 365 Finance and Operations interface for the 'On-account' form. The breadcrumb trail indicates the path: Project management and accounting > Projects > All projects. The form is titled '000184 - SAN DIEGO SUBSCRIPTIONS On-account'. The 'General' tab is active, showing fields for Project date (7/23/2018), Transaction ID (000666), Sales currency (USD), Sales price (500.00), and Sales tax group (IDT). The 'Invoice status' is set to 'All'. The 'Transaction origin' is set to 'Prepayment journal voucher'.

Viewing Invoice Descriptions and Jurisdictional Text for Project Invoices

VAT-related invoice descriptions, jurisdictional text, and relevant registrations for printing on customer invoices are accessed from the **Invoice Journal** form for each Project Invoice and line.

- Go to **Project Management and Accounting > All Projects**.
- Select and open a Project.
- Select the **Invoice Journals** menu option from the **Manage group** ribbon menu option.
- Select the **On-account** or **Sales Order** tab on the **Invoice Journals** form and then select a line.
- Select the **Document handling** icon on the bottom of the **Invoice Journals** form to open the **Document Handling** form and view messages.

CALCULATING USE TAX

Once the ONESOURCE Indirect Tax Integration for D3650CO and ONESOURCE Indirect Tax Determination are installed and configured, taxes for purchase transactions are calculated seamlessly. This section provides an overview of some of the common business processes executed with Determination.

This chapter contains the following topics to help you get started calculating and viewing use tax with Determination:

Addresses Used for Tax Calculation	105
Purchase Orders and Vendor Invoices	105
Capture Vendor Charged Tax on Vendor Invoices	108
VAT Variances on Vendor Invoices	109
Purchase Requisitions	109
Request for Quotations	110
Vendor Invoice Journals	111
Vendor Invoice Pool	113
Invoice Registers	113

ADDRESSES USED FOR TAX CALCULATION

- The ship from address used by Determination to calculate use tax will be the primary address of the vendor.
- The ship to address used by Determination to calculate use tax will be the delivery address listed on the address tab of the line details.

PURCHASE ORDERS AND VENDOR INVOICES

During purchase order and invoice processing, Determination is called to calculate tax for your purchasing documents. The following example describes a Purchase order, but the process for Vendor invoices is similar. The process to view tax on these documents is the same as native D3650CO.

1. Go to **Accounts payable > Purchase orders > All purchase orders**.
2. Open a **Purchase order**.
3. Select a **Purchase order line**.

4. Go to the **Line details** tab.

5. Verify the following:

- **Sales tax group** is set to **IDT** or one of the groups that begins with **IDT_**.
- **Item sales tax group** is set to **IDT**.

The screenshot displays the Dynamics 365 Finance and Operations interface for a Purchase Order. The breadcrumb trail indicates the path: Accounts payable > Purchase orders > All purchase orders. The specific purchase order is identified as 00000201 : 1001 - Acme Office Supplies. The 'Line details' tab is selected, showing the details for line 1, which is for 'HDMI 6' Cables' with a quantity of 1 and a warehouse of 11. The 'SALES TAX' section is highlighted with a red box, showing the following settings:

Section	Field	Value
SALES TAX	Item sales tax group	IDT
	Sales tax group	IDT

Other visible fields in the 'Line details' tab include:

- General:** Lot ID, INVOICE MATCHING (Matching policy: Not required).
- RETURNED ORDER:** Return action, Scrap (No).
- 1099:** 1099 amount (0.00), State/province, 1099 state amount (0.00), 1099 box.
- POSTING:** Ledger account, DATE AND TIME (Created date and time).
- INVENTORY:** Quantity (1.00), Invoice remainder.
- DELIVERY:** Confirmed delivery date, Delivery type (Stock).

6. Select **Sales tax** on the **PURCHASE** ribbon. Tax is calculated on the entire Purchase order.

Save

New

Delete

PURCHASE ORDER

PURCHASE

MANAGE

RECEIVE

INVOICE

RETAIL

WAREHOUSE

TRANSPORTATION

GENERAL

OPTIONS

CREATE

CHARGES

TAX

CALCULATE

PREPAY

GENERATE

ACTIONS

ACCOUNTING

JOURNALS

VENDOR COLLABORATION

Credit note

Maintain charges

Allocate charges

Sales tax

Multiline discount

Total discount

Supplementary items

Prepayment

Remove prepayment

Purchase inquiry

Confirmation

Pro forma confirmation

Confirm

Finalize

Distribute amounts

View distributions

Purchase inquiry

Purchase order confirmations

Send for confirmation

Purchase orders sent for confirmation

View response on latest sent order

Purchase order vendor confirmation history

Save

New

CREATE

Credit note

ALL PURCHASE ORDERS

000002

Purchase order

+ Add new line

ame

Cables

Line details

General

INVENTORY

Lot ID

01306

INVOICE

Matching

Not re

Sales tax transactions

Distribute amounts

Overview

General

Amount

✓ Sales tax code ↑	Quantity	Amount origin	Percent	Actual sales tax ...	Sales tax direction
IDT_WA_P	0.00	24.00	10.10000	2.42	Sales tax receivable

Total calculated sales tax amount

2.42

Total actual sales tax amount

2.42

OK



To view taxes by document line, go to the **Financials > Sales tax** menu option.



You do not need to select the **Sales tax** menu option to view taxes before saving a sales document. Tax is calculated automatically when the Purchase order is confirmed.



If a new line is added to the invoice that was not on the original Purchase order D3650CO will default to the original delivery address. You must update the delivery address on the **Address** tab of the line details section.

CAPTURE VENDOR CHARGED TAX ON VENDOR INVOICES

The ONESOURCE integration has the ability to record the vendor charged tax (VCT) on vendor invoices and accrue the difference between the VCT and the tax as calculated by ONESOURCE.

1. Go to **Accounts payable > Invoices > Open vendor invoices** and open a new **Vendor invoice**.
2. Enter the invoice header information and add at least one taxable line.
3. Select **Sales tax** on the **Financials** tab of the form ribbon menu to calculate and display taxes on the **Sales tax transactions** form.
4. Enter the VCT in the **Total actual sales tax amount** field.

Dynamics

Save +

ACCOUNTING

Distribute amount

View distribution

View accounting

VENDOR INVOICE

Acme O

Vendor in

VENDOR

Company

usmf

Invoice s

1001

Acme O

Lines

+ Add

✓ Bu

Sales tax transactions

Distribute amounts

OverviewGeneralAmountAdjustment

✓ Sales tax code ↑	Quantity	Amount origin	Percent	Actual sales tax ...	Sales tax direction
IDT_ACC_P	0.00	0.00	0.00000	0.65	Use tax
IDT_CO_P	0.00	100.00	7.65000	7.00	Sales tax receivable

Total calculated sales tax amount

7.65

Total actual sales tax amount

7.00

OK

5. Select the **ADJUSTMENT** tab and then select **Apply actual amount** or select **Ok** to close the form.



Notice that the ONESOURCE integration has created a second line to represent the difference, or accrual, between the VCT and the ONESOURCE calculated tax. This difference or accrual is only created for US invoices.

6. Close the **Sales tax transactions** form.

VAT Variances on Vendor Invoices

When processing your payables invoices, you may find that you have received a vendor invoice with a tax amount that is inaccurate for various reasons. The reasons could include a reduced rate that is not applied, an exemption not noted, or a failure to apply tax.

The **On hold** check box on the **Vendor invoice** form is used by the integration to prevent payments from being processed on vendor invoices and to prevent funds from inadvertently leaving the company. On hold status is triggered when the total tax calculated by Determination differs from the total tax entered manually using the tax shown on the vendor invoice.

PURCHASE REQUISITIONS

ONESOURCE may be used to calculate tax on purchase quotations. As with other documents, it is mandatory to set the **Item sales tax group** and **Sales tax group** to **IDT** on the **Details fast** tab for each line item.

1. Go to **Procurement and sourcing > Purchase requisitions > All purchase requisitions**.
2. Open a **Purchase requisition**.
3. Select a line on the requisition and select the **Details** tab for the line.

4. On the **Details** tab verify the following:
 - **Item sales tax group** is set to **IDT**.
 - **Sales tax group** is set to **IDT**.

The screenshot displays the Dynamics 365 Finance and Operations interface for a Purchase Requisition. The breadcrumb trail indicates the path: **Procurement and sourcing > Purchase requisitions > All purchase requisitions**. The requisition is titled **000031 : Misc Supplies** and is in a **Draft** state. The **Purchase requisition lines** table shows one line item: Line 1, Requester Dave Barnett, Buying legal entity USSI, Receiving operating unit Client Services, Item number Highlighters, Procurement category Highlighters, Product name Highlighters, Quantity 1, and Unit Box. The **Line details** section is expanded, showing various tabs like **Item**, **General**, **Details**, **Address**, **Project**, **Questionnaire**, **Fixed assets**, **Financial dimensions**, and **Inventory dimensions**. The **Details** tab is selected, and the **SALES TAX** section is highlighted with an orange box. It shows two dropdown menus: **Item sales tax group** set to **IDT** and **Sales tax group** set to **IDT**.

5. Select **Sales tax** from the **Financials** menu item for the lines to view tax for the line on the requisition. The **Sales tax** transaction form will display the estimated use tax.

REQUEST FOR QUOTATIONS

The ONESOURCE integration calculates tax on the **Request for quotations reply** (RFQ). After the RFQ has been entered and published to the vendor portal, a **Request for quotation reply** may be created.

1. Go to **Procurement and sourcing > Requests for quotations > All requests for quotations**.
2. Select an RFQ and select **Enter reply** from the **Quotation** tab on the **Form** ribbon menu.
3. Select **Edit** on the **Reply** tab of the **Form** ribbon menu, make any changes, and then select **Accept** on the **Reply** tab.

4. Select **Totals** on the **Reply** tab of the ribbon menu to view the calculated sales tax.

The screenshot shows the Dynamics 365 interface for a Request for Quotation (000014: Acme Office Supplies). The 'Reply' tab is active, and the 'Totals' pane is open on the right. The 'Totals' pane displays various financial and measurement data. The 'Sales tax' field is highlighted with a red box, showing a value of 7.65. The 'Subtotal amount' is 100.00, and the 'Total discount' is 0.00. The 'Charges' are also 0.00. The 'Round-off' is 0.00. The 'Sales tax' is 7.65. The 'Vendor' information includes 'Credit limit' (0.00) and 'Credit available' (0.00). The 'Measurements' include 'Quantity' (1.00), 'Weight' (3.00), 'CW quantity', and 'Volume' (16.00).

VENDOR INVOICE JOURNALS

ONESOURCE can calculate tax on **Vendor invoice journals**. As with other documents, it is mandatory to set the **Items sales tax group** and **Sales tax group** to IDT for each line item.

1. Go to **Accounts Payable > Invoices > Invoice journal**.
2. Select an **Invoice journal**.
3. Select the **Lines** ribbon menu option.

4. Select a line and confirm the following on lower half of the form or on the **GENERAL** tab:

- a. **Item sales tax group** is set to **IDT**.
- b. **Sales tax group** is set to **IDT**.

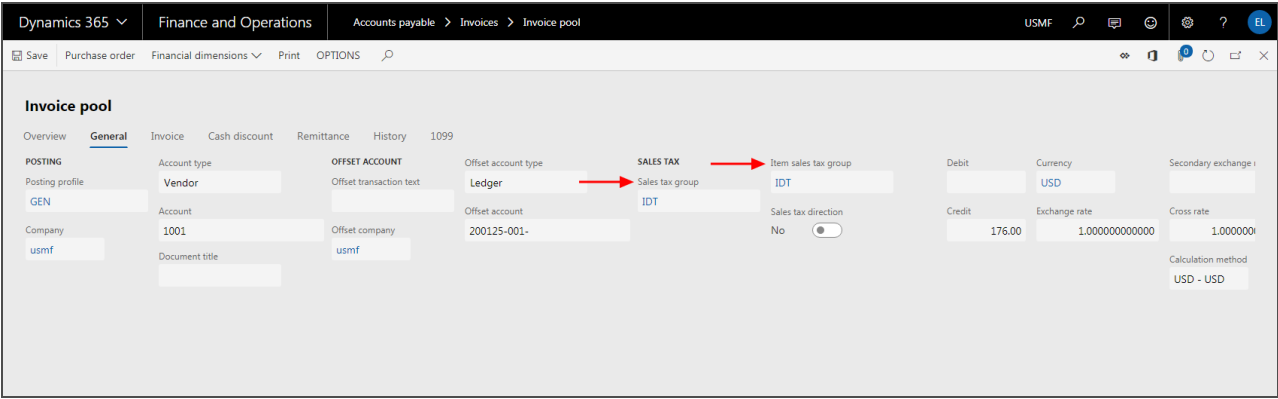
The screenshot shows the Dynamics 365 interface for the 'Vendor invoice journal' form. The 'GENERAL' tab is selected. The form contains several sections: 'Voucher' (APIN000055), 'Invoice' (INV876), 'Date' (12/10/2018), 'Transfer' (No), 'ACCOUNT' (Company: usmf), 'Account type' (Vendor), 'Account' (1001), 'Description', 'Debit' (150.00), 'Credit', 'Currency' (USD), 'OFFSET ACCOUNT' (Offset company: usmf, Offset account type: Ledger, Offset account: 606300-001-***, Offset transaction text), 'Item sales tax group' (IDT), 'Sales tax code', 'Use sales direction from main account' (No), 'Calculated sales tax amount' (0.00), 'CURRENCY' (Exchange rate: 1.00000000000000), 'Secondary exchange rate', 'REASON' (Reason code, Reason comment), 'Calculation method' (USD - USD), and 'REPORTING CURRENCY' (Exchange rate: 1.00000000000000, Secondary exchange rate, Cross rate: 1.00000000000000, Calculation method: USD - USD). Two red arrows point to the 'Item sales tax group' and 'Sales tax group' dropdowns, both of which are set to 'IDT'.

5. Select the **Sales tax totals** option from the **Inquiries** ribbon menu option at the top of the form to view sales tax results.

VENDOR INVOICE POOL

There is no form to view tax results from this form. However, the **Item sales tax group** and **Sales tax group** codes may be set to **IDT** so that tax is calculated by ONESOURCE upon transferring the vendor invoice to a journal for posting.

- 1. Go to **Accounts payable > Invoices > Invoice pool**.
- 2. Select an invoice and click the **General** Tab.
- 3. Confirm the following:
 - a. **Item sales tax group** is set to **IDT**.
 - b. **Sales tax group** is set to **IDT**.



INVOICE REGISTERS

ONESOURCE may be used to calculate tax on **Invoice registers**. As with other documents, it is mandatory to set **Item sales tax group** and **Sales tax group** to **IDT** for each line item.

- 1. Go to **Accounts payable > Invoices > Invoice register**.
- 2. Open an **Invoice register**.
- 3. Select a line and confirm the following:

- a. Item sales tax group is set to IDT.
- b. Sales tax group is set to IDT.

Dynamics 365

Finance and Operations

Accounts payable > Invoices > Invoice register

USMF

SavePostPost in batchValidateFunctionsInquiriesPrintOPTIONS

00634 : APINVREG

Vendor invoice register

ListGeneralCash discountRemittanceHistory1099Foreign trade

+ NewDeleteFinancial dimensionsSales taxBreakdown of voucherVoucher

	Account name	Invoice date	Invoice	Description	Debit	Credit	Currency	Purchase order	Sales tax group	Item sales tax group
	Acme Office Supplies	12/10/2018	INV-9987			160.00	USD		IDT	IDT

INVOICE

Approved by

Terms of payment

Net30

Due date

1/9/2019

SALES TAX

Calculated sales tax amount

0.00

Actual sales tax amount

0.00

CASH DISCOUNT

Cash discount

0.5%D10

Cash discount amount

-0.80

Cash discount date

12/20/2018

Company

usmf

Account type

Vendor

Description

CURRENCY

VOUCHER

0.00

0.00

0.00

0.00

0.00

0.00

0.00

JOURNAL

0.00

0.00

0.00

0.00

0.00

0.00

0.00

REPORTING CURRENCY

DEBIT

CREDIT

BALANCE

Budget check results

Budget check not performed

4. These two values may also be confirmed on the **General** tab for the line.

Dynamics 365

Finance and Operations

Accounts payable > Invoices > Invoice register

USMF

Post

Post in batch

Validate

Functions

Inquiries

Print

OPTIONS

USMF

?

EL

00634 : APINVREG

Vendor invoice register

List

General

Cash discount

Remittance

History

1099

Foreign trade

00634 : APINVREG

Vendor invoice register

List

General

Cash discount

Remittance

History

1099

Foreign trade

Offset ACCOUNT

Offset account

200125-001-

Offset transaction text

POSTING

Tax exempt number

Posting profile

GEN

DOCUMENT

Document

Invoice date

12/10/2018

PAYMENT

Method of payment

CHECK

Payment specification

Payment ID

Invoice payment release date

Release date comment

THIRD-PARTY BANK

Account identification

PURCHASE

Purchase order

CURRENCY

Exchange rate

1.000000000000

Secondary exchange rate

Cross rate

1.000000000000

Transfer

Yes

Calculation method

USD - USD

REPORTING CURRENCY

Exchange rate

1.000000000000

Secondary exchange rate

Cross rate

1.000000000000

Calculation method

USD - USD

SALES TAX

Sales tax group

IDT

Item sales tax group

IDT

Sales tax amount

16.00

CURRENCY	REPORTING CURRENCY			BALANCE	Budget check results		
	DEBIT	CREDIT					
VOUCHER	160.00	160.00	0.00	160.00	160.00	0.00	Budget check results
JOURNAL	160.00	160.00	0.00	160.00	160.00	0.00	Budget check not performed

5. Select the **Sales tax** menu item at the top of the form to view sales tax results.

TAX CALCULATION ERRORS

When a transaction generates a tax calculation error, a D3650CO InfoLog dialog box is displayed.

For example, the error in the screen shot below is caused by failure of the connection between D3650CO and the ONESOURCE Indirect Tax Determination system. Other errors may be caused by missing data that is required to calculate tax.

The screenshot displays the Microsoft Dynamics 365 Finance and Operations interface. At the top, a navigation bar shows 'Dynamics 365' and 'Finance and Operations'. Below this, a ribbon contains various tabs including 'SALES ORDER', 'SELL', 'MANAGE', 'PICK AND PACK', 'INVOICE', 'RETAIL', 'GENERAL', 'WAREHOUSE', 'TRANSPORTATION', and 'OPTIONS'. The 'SALES ORDER' tab is active, showing a list of sales orders. The selected order is '000911 : Owl Wholesales'. Below the order list, the 'Line details' section is expanded, showing various tabs for the selected line. The 'General' tab is active, displaying fields for 'Sales category', 'Product name' (HDMI 6' Cables), 'Text' (HDMI 6' Cables), 'External references', 'Line status' (Open order), 'Stopped' status, 'Prevent partial delivery', 'Quality order status', 'Fulfillment status', and 'Distributed order management' settings.

RECALCULATE TAX ON TRANSACTIONS WITH CALCULATION ERRORS

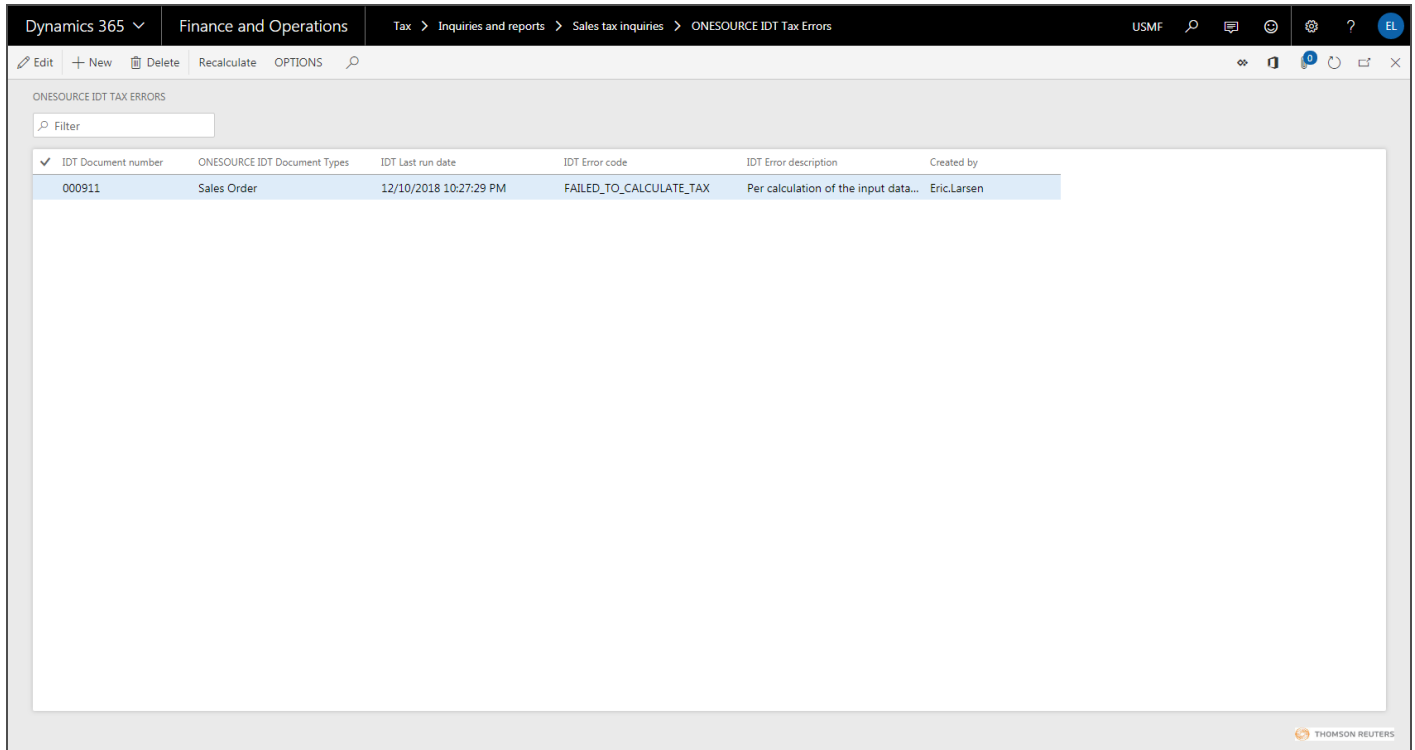
The **ONESOURCE IDT Tax Errors** form lists unposted transactions where tax calculation failed due to missing or invalid information. To access this form, go to **Tax > Inquiries and reports > Sales tax inquiries > ONESOURCE IDT Tax Errors**.

From the **ONESOURCE IDT Tax Errors** form you can do the following:

Recalculate Tax on Transactions with Calculation Errors

- View error details including the text of the error, the document that generated it, when it occurred, and who submitted the transaction.
- Rerun the tax calculation by selecting the document you wish to recalculate and selecting **Recalculate**.

Once tax has successfully been calculated on a transaction it is removed from the list.



The screenshot shows the Dynamics 365 Finance and Operations interface. The navigation pane on the left includes 'Edit', '+ New', 'Delete', 'Recalculate', and 'OPTIONS'. The main area displays the 'ONESOURCE IDT TAX ERRORS' table. The table has the following columns: IDT Document number, ONESOURCE IDT Document Types, IDT Last run date, IDT Error code, IDT Error description, and Created by. A single row is visible with the following data: IDT Document number 000911, ONESOURCE IDT Document Types Sales Order, IDT Last run date 12/10/2018 10:27:29 PM, IDT Error code FAILED_TO_CALCULATE_TAX, IDT Error description Per calculation of the input data..., and Created by Eric.Larsen.

IDT Document number	ONESOURCE IDT Document Types	IDT Last run date	IDT Error code	IDT Error description	Created by
000911	Sales Order	12/10/2018 10:27:29 PM	FAILED_TO_CALCULATE_TAX	Per calculation of the input data...	Eric.Larsen

USING THE ADDRESS VALIDATION SERVICE

For the most accurate US tax calculation, Determination requires complete and valid address information including the ZIP+4. The ONESOURCE Address Validation Service helps you maintain your addresses.

This chapter contains the following topics to help you use the address validation service:

Triggering Address Validation	118
Validate an Address	118
Address Validation	123



Address validation will only be performed for addresses with a **Country Code** of **US**. Canadian and other non-US addresses are not supported by the ONESOURCE Address Validation Service.

TRIGGERING ADDRESS VALIDATION

When address validation is enabled (see [Configure the IDT Parameters \(page 1\)](#)), you are given the option to validate addresses each time you create a new address or edit an existing US address for transactions where tax will be calculated by Determination.

The following events will trigger address validation:

- Adding a new address
- Changing an existing address



Once an address is validated, it will not be re-validated unless it is updated.

VALIDATE AN ADDRESS

The following example walks you through the process for adding an address to a customer, and then sending the address to Determination for validation.

1. Go to **Accounts receivable > Customers > All customers**.
2. Select a customer, then select **Edit** (You can also double-click the customer record with a mouse.).
3. Select the **Addresses** tab.

4. Select the **Add** button to bring up the **Manage addresses** form.

The screenshot shows the Microsoft Dynamics 365 interface. The top navigation bar includes 'Dynamics 365', 'Finance and Operations', and a breadcrumb trail: 'Accounts receivable > Customers > All customers'. The main menu on the left lists various functional areas like ACCOUNTS, TRANSACTIONS, BALANCE, FORECAST, SET UP, ATTACHMENTS, CATALOGS, CUSTOMER SERVICE, REGISTRATION, and PROPERTIES. The central pane displays the 'US-003 : Forest Wholesales' record. Below the record header, there is a section titled 'Addresses' with a table of address information.

Name or description	Address	Purpose	Primary ↓
Paris	107 Avenue De France 75013 Paris FRA	Business:Delivery:Invoice:Other	Yes

5. Enter a US address and select **Ok**.

Dynamics 365

Finance and Operations

Accounts receivable > Customers > All customers

Edit

+ New

Delete

CUSTOMER

SELL

INVOICE

COLLECT

PROJECTS

SERVICE

MARKET

RETAIL

GENERAL

OPTIONS

ACCOUNTS

TRANSACTIONS

BALANCE

FORECAST

SET UP

ATTACHMENTS

CATALOGS

CUSTOMER SERVICE

REGISTRATION

PROPERTIES

Contacts

Change party association

Transactions

Global transactions

Balance

Forecast

Bank accounts

Summary update

Credit cards

Product filters

Attachments

Send catalog

Customer service

Customer service

Registration IDs

Registration ID search

Tax exempt number search

Electronic documents

ALL CUSTOMERS

US-003 : Forest Wholesales

Addresses

+ Add

Edit

Map

More options

Name or description	Address	Purpose	Primary
Paris	107 Avenue De France 75013 Paris FRA	Business:Delivery:Invoice:Other	Yes
California Address	326 5th Street Eureka, CA 95501 USA	Business	No

Contact information

Miscellaneous details

Sales demographics

?

Edit address

Location ID

000004025

Name or description

California Address

Purpose

Business

Country/region

USA

ZIP/postal code

95501

Street

326 5th Street

City

Eureka

State

CA

County

HUMBOLDT

Primary

No

Private

No

Primary for country/region

No

OK

Cancel

The following form will appear asking if you wish to validate the address or save the address without validating.

The screenshot shows the Dynamics 365 Finance and Operations interface. The top navigation bar includes 'Dynamics 365', 'Finance and Operations', and a breadcrumb trail: 'Accounts receivable > Customers > All customers'. Below this is a ribbon with tabs: 'Edit', '+ New', 'Delete', 'CUSTOMER' (selected), 'SELL', 'INVOICE', 'COLLECT', 'PROJECTS', 'SERVICE', 'MARKET', 'RETAIL', 'GENERAL', and 'OPTIONS'. The 'CUSTOMER' tab is active, showing a list of tabs: 'ACCOUNTS', 'TRANSACTIONS', 'BALANCE', 'FORECAST', 'SET UP', 'ATTACHMENTS', 'CATALOGS', 'CUSTOMER SERVICE', 'REGISTRATION', and 'PROPERTIES'. The 'TRANSACTIONS' tab is selected, showing 'Global transactions'. The main area displays 'ALL CUSTOMERS' and 'US-003 : Forest Wholesales'. Below this is a table of addresses. The table has columns: 'Name or description', 'Address', 'Purpose', and 'Primary'. One address is listed: 'Paris' with address '107 Avenue De France 75013 Paris FRA' and purpose 'Business:Delivery:Invoice:Other'. The 'Primary' column is set to 'Yes'. A dialog box titled 'ONESOURCE IDT Validate Address?' is open on the right. It contains the text: 'You have made changes to the address information and it is not yet validated. Do you want to have it validated?'. At the bottom of the dialog are two buttons: 'Validate' and 'Save without validation'.

Name or description	Address	Purpose	Primary
Paris	107 Avenue De France 75013 Paris FRA	Business:Delivery:Invoice:Other	Yes

6. Choose **VALIDATE** to send the address to Determination. This opens the **ONESOURCE IDT Address Validation** form.

Dynamics 365

Accounts receivable > Customers > All customers

USMF

Save New Delete

VVALIDATEOPTIONS

VALIDATE

Accept

Save without validation

Revalidate

CALIFORNIA ADDRESS : 326 5TH STREET EUREKA, CA 95501-0306 U

ONESOURCE IDT Address Validation

NON-VAlIDATED ADDRESS

Street

326 5th Street

City

Eureka

State

CA

ZIP/postal code

95501-0306

Country/region

USA

VALIDATED ADDRESS

Street

326 5th St

City

Eureka

State

CA

ZIP/postal code

95501-0306

Country/region

USA

ADDRESS VALIDATION STATUS

CORRECTED

Using this form, you can do the following:

- Compare the unvalidated address you entered to the validated address returned by the address validation service.
- View the status of the address validation:
 - **CORRECTED** indicates that a more exact address was identified by the address validation service.
 - **ERROR - Street not found** indicates that the street of the submitted address was not found.
 - **ERROR - Street number or box number is out of range** indicates that the house or box number was not found on the street of the submitted address.
- Update the non-validated address you entered and select **Revalidate** to resubmit the address if you received an error.
- Select **Accept** to save the **Validated Address**, or select **Save without validation** to save the non-validated address.



Using unvalidated addresses may impact the accuracy of your tax calculations.



A warning or error may occur during the address validation or revalidation process if the zip code does not match a zip code in the D3650CO zip codes master data.



US addresses must include valid street information in order to be validated. US addresses that are missing street information will result in an error during the validation process. If you choose to continue without street information, you must save the address without validation.

ADDRESS VALIDATION

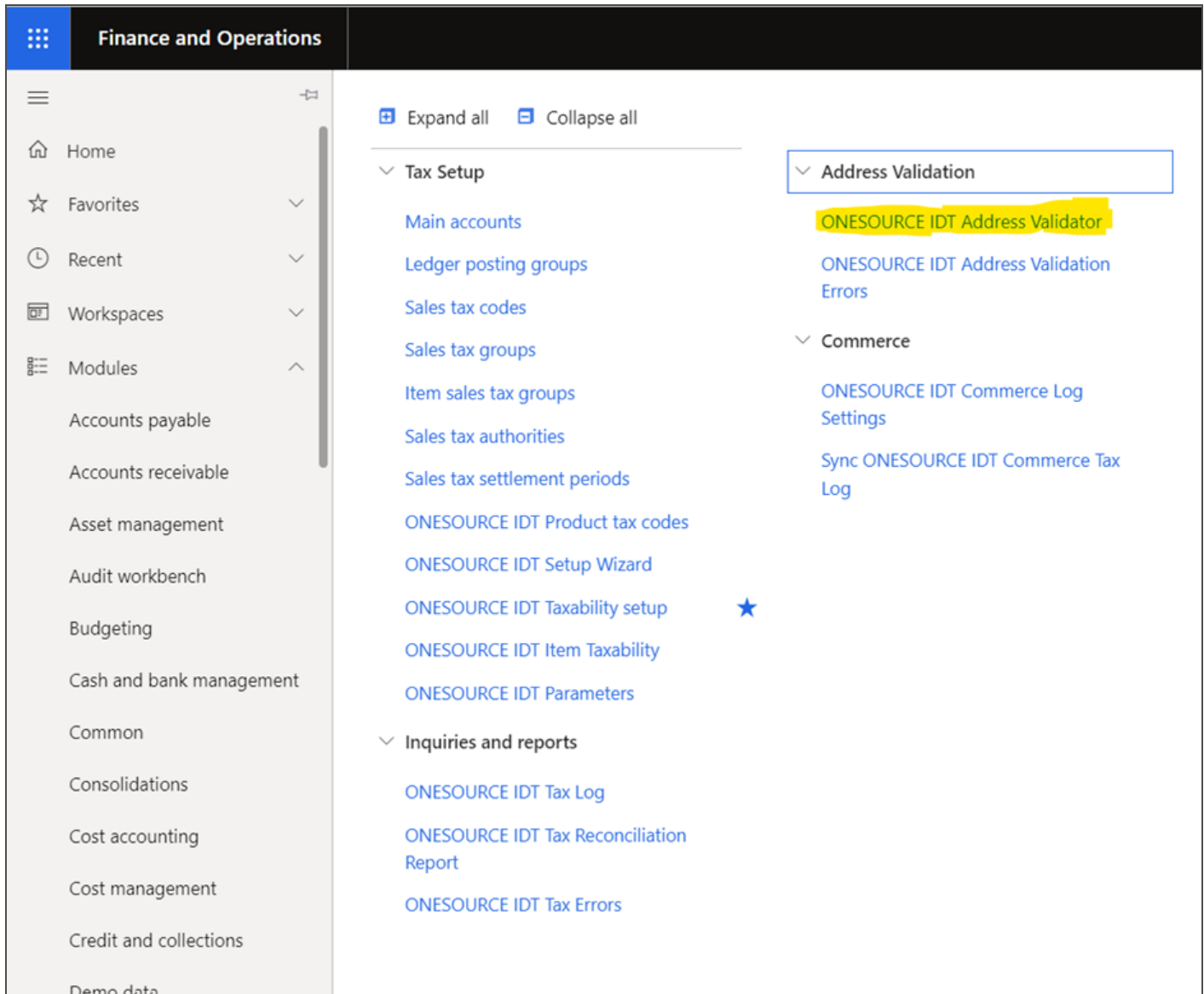
ONESOURCE IDT Address Validator

ONESOURCE IDT Address Validation Errors

ONESOURCE IDT Address Validator

Users can validate multiple saved addresses using ONESOURCE IDT Address Validator under ONESOURCE module.

Go to **ONESOURCE > Address Validation > ONESOURCE IDT Address Validator**.



Select the entity type from the drop-down and click **OK**.

?

ONESOURCE IDT Address Validator

Parameters

Apply to open transactions

☐ No

Records to include

Filter

ADDRESSES

Country/region

USA

ONESOURCE IDT Validated Address

No

Run in the background

Recurrence Alerts

Batch processing

☐ No

Entity type

☐ Description

Customer

Open free text invoice

Open project proposal

Open quote

Open sales order

Open purchase order

Select

Task description

ONESOURCE IDT Address Valid...

Batch group

AIFBatch

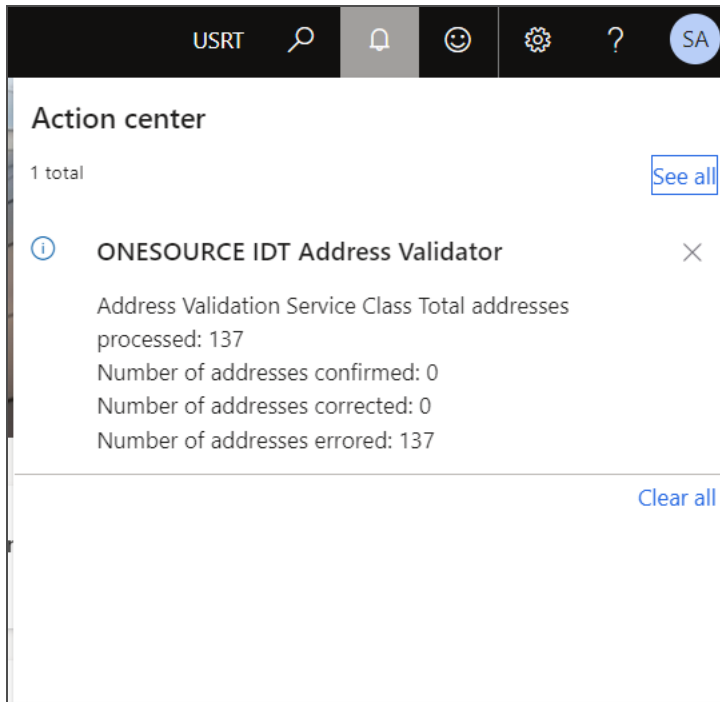
Private

☐ ..

OK

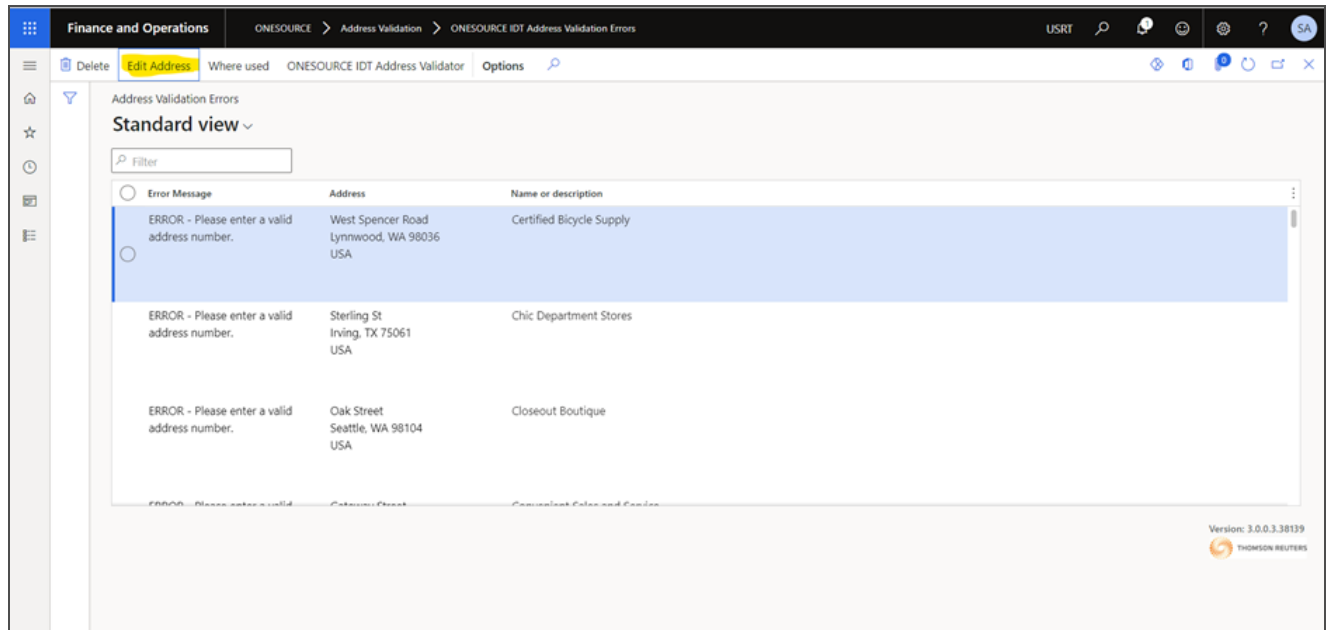
Cancel

Results will come in action center.

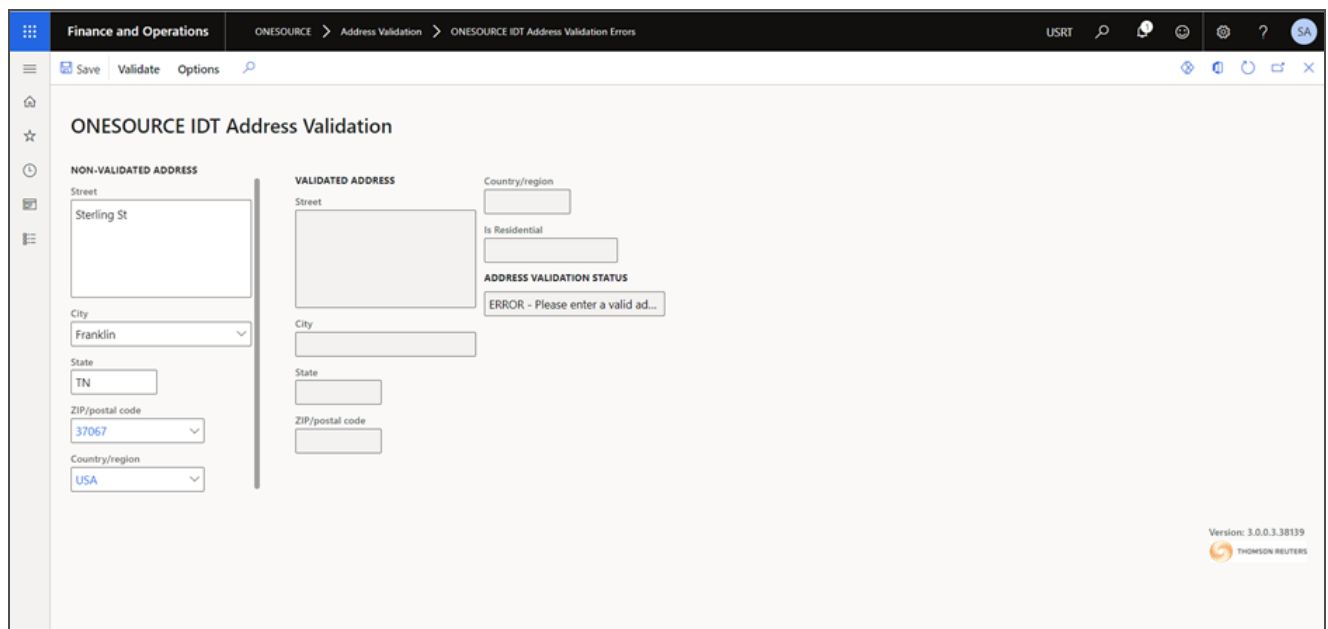


ONESOURCE IDT Address Validation Errors

1. Go to **ONESOURCE > Address Validation > ONESOURCE IDT Address Validation Errors**
2. Select error message click on **EDIT ADDRESS** from ribbon.



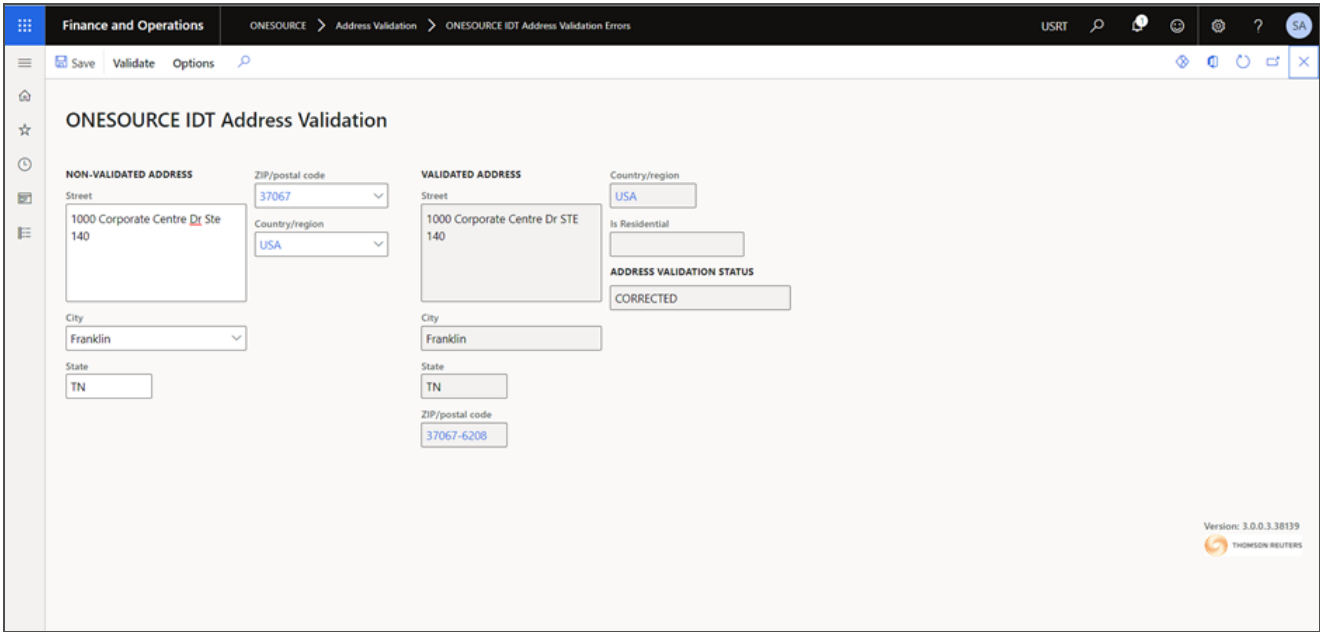
3. Enter valid address details in NON-VALIDATED ADDRESS field



4. Click on **Validate > Revalidate**.



5. Click **Save**.



APPENDIX A - LOGGING

The ONESOURCE Indirect Tax integration includes configurable transaction logging capabilities. The **ONESOURCE IDT Tax Log** captures information about each address validation and tax request triggered by the integration. This log allows you to see how a tax request is built and structured and how the response is returned to D3650CO. This is important when analyzing how a tax result is generated or for troubleshooting the integration.

Changing the default log level settings in the Integration for Microsoft D365CO is only required if you wish to view a different level of detail for the tax calls made to Determination.

The following log settings are provided:

LOGGING LEVEL	DESCRIPTION
Error	Only errors are written to the process log. This option provides the least amount of information, but the highest performance. This is the recommended setting for production environments, unless actively troubleshooting an issue with the ONESOURCE integration.
Warning	Only errors and warnings are written to the process log.
Info	Errors, warnings, and tax requests and responses are written to the process log. This option is useful for viewing the raw tax request and response data for troubleshooting a tax result. This is the recommended setting for UAT environments during the initial phases of configuring and testing the IDT configuration in D365O and Determination.
Debug	Lists all information related to a tax or address call, including how each data element was sourced to build the call. This option provides the most information and consequently provides the slowest performance. This setting is useful for deep troubleshooting and analysis of the tax request and response. It should not be used as a default setting in a production environment.



You must be a D3650CO system administrator to change logging options.

CONFIGURE LOGGING OPTIONS

To change logging options:

1. Go to **ONESOURCE > Tax Setup > ONESOURCE IDT Tax Parameters > Tax Log Setup**, User will see 3 options “Tax Log System Settings”, “Tax Log Export Settings”, “ONESOURCE IDT Tax Log”.
2. Use the **Logging Level** drop-down menu under **Tax Log System Settings** to change the logging level for all objects.

ONESOURCE IDT Parameters

Tax Log Setup

Tax Log System Settings ▾ Tax Log Export Settings ▾ ONESOURCE IDT Tax Log

Tax Log System Settings

SYSTEM SETTINGS

Logging Level
Info ▾

Debug Logging User
Admin ▾

OK

Logging Level	Debug Logging User
Purchase Order	Info



The logging level may be set either system-wide or by user. You can also set logging levels by object or process if you wish to troubleshoot a specific process such as sales quotations.

3. Use the **Export Settings** drop-down menu under “**Tax Log Export Settings**” to change the export settings.

ONESOURCE IDT Parameters

Free Text Invoice

Purchase Requisition

Request for Quotation

Purchase Order

Invoice Journal

Tax Log Setup

Tax Log System Settings ▾ Tax Log Export Settings ▾ ONESOURCE IDT Tax Log

✓ Document Type

Sales Quotation

Sales Order

Free Text Invoice

Project

Purchase Requisition

Request for Quotation

Purchase Order

Tax Log Export Settings

EXPORT SETTINGS

Azure Storage Account Container
trtaxlogfiles

Azure Storage Account Name
trtaxlogstorage

Azure Storage Account Key

OK

Provide following information in EXPORT SETTINGS fields to export log files to Azure storage:

- Azure Storage Account Container – The Azure storage container name used for exporting Tax Log files.
- Azure Storage Account Name – The account name for accessing the Tax Log storage container.
- Azure Storage Account Key – The account key for accessing the Tax Log storage container.

4. Use ONESOURCE IDT Tax Log to view the logs created by tax calls. The **Log Message** column contains complete XML SOAP messages that you can review to see the full content of tax requests and responses.

Edit	New	Delete	Tax Log System Settings ▾	Tax Log Export Settings ▾	Export tax log	Delete tax log	Migrate process log	Automatically refresh data	Options
ONESOURCE IDT Tax Log									
Filter									
Document Type	Document Number	Log Level	Log Message	Additional Info	Infolog Message	Log Batch Number			
		Info	<SOAP-ENV:Envelope xmlns:SOAP-			202105051409501785086328			
		Info	<s:Envelope xmlns:s="http://schemas.xmlsoap.			202105051409491785085921			

5. ONESOURCE IDT Tax Log

Tax Log System Settings ▾ Tax Log Export Settings ▾ Export tax log Delete tax log Migrate process log Automatically refresh data

Tax Log System and Export Settings can also be accessed from the ONESOURCE IDT Tax Log form.

- a. **Export Tax Log:** Users can export tax logs to the Azure Storage location using date range, document type and log level.

Export tax log

Parameters

From date

To date

Document Type

Log Level

- b. **Delete tax log:** Users can delete tax logs for a specific date range, Document type and Log level. Export option before delete is also available.

Delete tax log

Parameters

From date

To date

Document Type

Log Level

Export tax log

☒ Yes

Users can also run Export and Delete process in the background as a batch job.

- c. **Migrate process log:** Old process logs must be migrated over to the ONESOURCE IDT Tax log before they are visible. This is because of a conversion to extract **Document Type** and **Document Number** fields, that are now available in ONESOURCE IDT Tax log.

Migrate process log

Parameters

Delete process log without migrating

☐

No

NOTE – Migrating old Logs will delete the records in the old process log as they are re-created in the new ONESOURCE IDT Tax log. Once retrieved, they can be exported/delete using features explained above.

- d. **Automatically refresh data:** Users can use this option to refresh ONESOURCE IDT Tax Logs at desired intervals specified at REFRESH PARAMETERS, available at the right-bottom of the tax log form.

REFRESH PARAMETERS

Refresh Interval	Last Refresh
10	5/12/2021 03:27:22 PM

APPENDIX B - ONESOURCE-SPECIFIC TAX GROUPS AND TAX CODES

During the installation process, ONESOURCE-specific Sales Tax Groups and Sales Tax Codes are added to the native D3650CO Tax Groups and Codes.

SALES TAX GROUPS

Microsoft D3650CO uses the new ONESOURCE-specific Tax Groups to trigger tax calculations. Use the following table as reference when configuring your integration.

SALES TAX GROUPS		
Tax Group	Description	Use Case
IDT	ONESOURCE Tax	Used to provide a default taxable result. This Tax Group should be used for all customers including those who hold a valid exemption certificate. The customer's exemption certificate should be set up in Determination to return an exempt or reduced result.
IDT_EX_**	ONESOURCE Exempt Tax	Used to provide a default tax calculation of exempt when a customer claims to be exempt, but an exemption certificate is not yet configured in Determination. This Tax Group should not be used when a customer has an exemption certificate configured in Determination. The ** refers to a specific exempt reason code as listed under Sales Tax Exempt Codes .
IDT_OVERRIDE	ONESOURCE Exempt Override	Used for processing single line exemptions where the entity is usually exempt, to give a taxable result. This option is used when a customer has a tax exempt certificate maintained in the ONESOURCE Determination system and you wish to override the exemption and charge tax for a particular line item.

SALES TAX CODES

All Tax Codes in the following tables are installed, but some may not be used depending on your configuration. Use the tables below as reference when configuring your integration.

STATE LEVEL TAX CODES

Tax Code	Tax Type	Description	Use Case
IDT_<StateCode>_S, where <StateCode> is the 2-digit state abbreviation	Sales	ONESOURCE <StateCode> Sales Tax	Single state detail tied directly to state- specific user defined GL code.

US TERRITORY AND ARMED FORCES LEVEL TAX CODES

Tax Code	Tax Type	Description	Use Case
IDT_AS_S	Sales	IDT American Samoa Sales Tax Code	IDT American Samoa Sales Tax
IDT_FM_S	Sales	IDT Federated States of Micronesia Sales Tax Code	IDT Federated States of Micronesia Sales Tax
IDT_GU_S	Sales	IDT Guam Sales Tax Code	IDT Guam Sales Tax
IDT_MH_S	Sales	DT Marshall Islands Sales Tax Code	DT Marshall Islands Sales Tax
IDT_MP_S	Sales	IDT Northern Mariana Islands Sales Tax Code	IDT Northern Mariana Islands Sales Tax
IDT_PR_S	Sales	IDT Puerto Rico Sales Tax Code	IDT Puerto Rico Sales Tax
IDT_PW_S	Sales	IDT Palau Sales Tax Code	IDT Palau Sales Tax
IDT_VI_S	Sales	IDT Virgin Islands Sales Tax Code	IDT Virgin Islands Sales Tax
IDT_AA_S	Sales	IDT Armed Forces Americas Sales Tax Code	IDT Armed Forces Americas Sales Tax
IDT_AE_S	Sales	IDT Armed Forces Europe Sales Tax Code	IDT Armed Forces Europe Sales Tax

US TERRITORY AND ARMED FORCES LEVEL TAX CODES			
Tax Code	Tax Type	Description	Use Case
IDT_AP_S	Sales	IDT Armed Forces Pacific Sales Tax Code	IDT Armed Forces Pacific Sales Tax

AUTHORITY LEVEL TAX CODES			
Tax Code	Tax Type	Description	Use Case
IDT_CIT_S	Sales	ONESOURCE CITY Sales Tax	City Sales Tax Summary detail. If multiple city taxes are imposed in the authority, they will present as a single tax detail.
IDT_CTY_S	Sales	ONESOURCE COUNTY Sales Tax	County Sales Tax Summary detail. If multiple county taxes are imposed in the authority, they will present as a single tax detail
IDT_DIT_S	Sales	ONESOURCE DISTRICT Sales Tax	District Sales Tax Summary detail. If multiple district taxes are imposed in the authority, they will present as a single tax detail.
IDT_STT_S	Sales	ONESOURCE STATE Sales Tax	State Sales Tax Summary detail. If multiple state taxes are imposed in the authority, they will present as a single tax detail.

CANADIAN TAX CODES			
Tax Code	Tax Type	Description	Use Case
IDT_QST_S	Sales	ONESOURCE QST Sales Tax	Quebec Provincial Sales Tax
IDT_PST_S	Sales	ONESOURCE PST Sales Tax	Provincial Sales Tax

CANADIAN TAX CODES

Tax Code	Tax Type	Description	Use Case
IDT_HST_S	Sales	ONESOURCE HST Sales Tax	Harmonized Sales Tax
IDT_GST_S	Sales	ONESOURCE GST Sales Tax	Canada Federal Goods and Services Tax

OTHER TAX CODES

Tax Code	Tax Type	Description	Use Case
IDT_ZERO_S	Sales	ONESOURCE ZR NL ZE AC	Zero tax liability due to international export where the seller is unregistered.
IDT_DEFAULT_S	Sales	Tax code for offline rates	Default tax rate applied for when Determination is offline. See Offline Support Setup .

SALES TAX EXEMPT CODES

Code	Description
05	IDT Sales for Resale Exemption
10	IDT Sales in Interstate Commerce Exemption
15	IDT Non-taxable Food Exemption
20	IDT Sales to Government Exemption
25	IDT Exempt Industrial and Farm Machinery Exemption
30	IDT Non-taxable Labor or Service Exemption
35	IDT Prescription Drugs Exemption
40	IDT Returned Merchandise Exemption
45	IDT Bad Debts Exemption
50	IDT Gasoline Exemption

SALES TAX EXEMPT CODES	
Code	Description
55	IDT Direct Pay Permit Exemption
60	IDT Sales to Exempt Organizations Exemption
65	IDT Food Stamps and WIC Sales Exemption
70	IDT Medical Equipment Exemption
75	IDT Broadcasting Exemption
80	IDT Enterprise Zone Exemption
99	IDT Other Exemption

TAX CODE QUALIFIERS

The integration allows for detailed general ledger postings. These postings are performed by D3650CO when the record is saved, however configuration is required in both Determination and the integration for successful processing of tax results.

The first step is to create and setup Static Tax Code Qualifiers in Determination that map your chosen conditions to a predetermined D3650CO Sales tax code. This Sales tax code is returned in the tax result. For more information on how to configure Static Tax Code Qualifiers see Determination Help.

IDT Sales Tax Codes

The integration includes a list of default **IDT Sales tax codes**. These can be found at **Tax > Indirect taxes > Sales tax > Sales tax codes**. The **IDT Sales tax codes** you create or use must match the results from Determination, so while a default is available configuration is required.

The screenshot displays the Dynamics 365 Finance and Operations 'Sales tax codes' configuration page. On the left, a list of sales tax codes is shown, with 'IDT_ES_I' (IDT Spain Input VAT Code) selected. The main area shows the configuration for this code, including a table with columns for REFERENCES, Ledger posting group, CONDITIONAL SALES TAX, and INVOICING. The table contains fields for Settlement period, Payment sales tax code, and Print code. Below the table are sections for Calculation, Report setup, and Report setup - credit note.

The default **IDT Sales tax codes** include a large amount of detail and can get you started quickly. If desired, you can ignore or inactivate these default codes and replace them with your own custom **IDT Sales tax codes** that are configured with Determination results for your integration.

The GL postings related to the Sales tax codes are controlled by the associated Ledger posting group. The default configuration assigns the same posting group to both input and output Sales tax codes. If desired, this configuration can be changed.

REVERSE CHARGES

The integration supports reverse charge scenarios for both sales and purchase transactions.

By default, all transactions are sent to Determination with **Transaction Type = Goods**. Determination can be configured to recognize data elements in the XML (such as services commodity codes) and modify the line data sent so that **Transaction Type = Services**.



The integration does not recognize D3650CO service Items as services unless configured in Determination.

Reverse Charge on Purchase Transactions

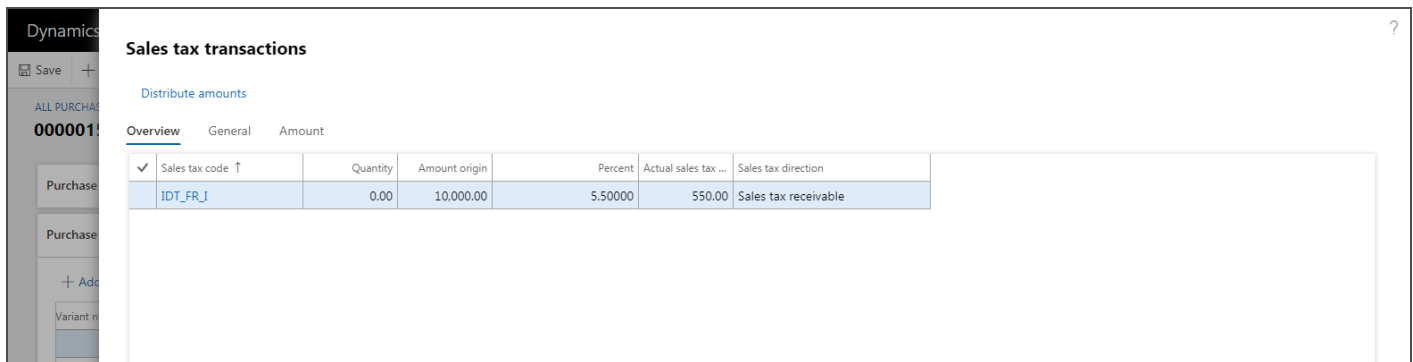
The integration uses the tax registrations of the vendor and the company (stored in Determination), address data, and Commodity Codes to evaluate taxability on purchases.

Example:

An Invoice is created with a single line that has a value of €10,000 shipping from Spain to France. The invoice has the following additional attributes:

- The Buyer Primary Address is **France** and the Seller Primary Address is **Spain**.
- The buyer and seller are each registered in both countries.
- Terms of Delivery is set to **DDP**.
- The item **Commodity Code** is **330510** and there are no additional configurations or custom rules in Determination

A reverse charge does not apply to this transaction and the invoice is calculated to have €550 Input VAT.



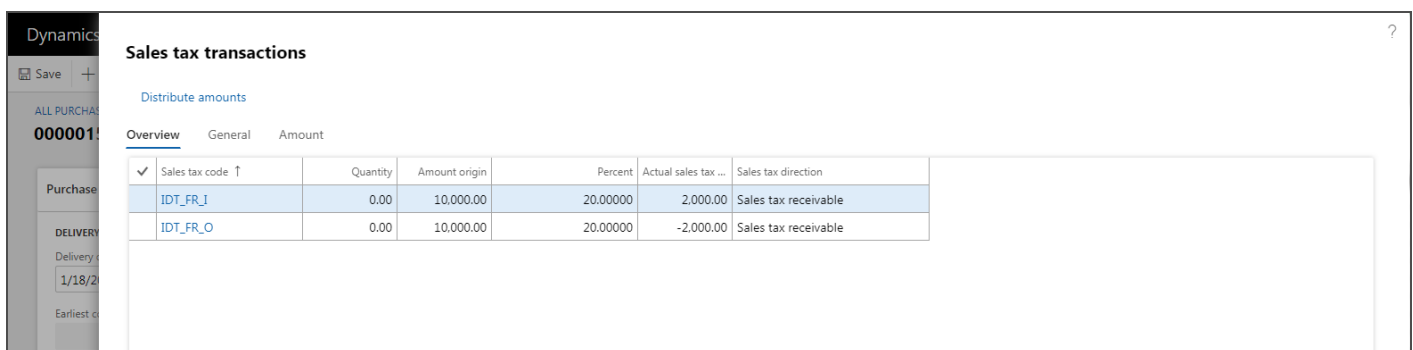
Sales tax transactions

Distribute amounts

Overview General Amount

✓ Sales tax code ↑	Quantity	Amount origin	Percent	Actual sales tax ...	Sales tax direction
IDT_FR_I	0.00	10,000.00	5.50000	550.00	Sales tax receivable

The same transaction but with a different **Commodity Code**, **S17.04.01**, and a rule configured to change the **Transaction Type** of the line to **Default Services** would result in €2,000 Output VAT and €2,000 Input VAT (a reverse charge) for a net amount of zero added to the transaction.



Sales tax transactions

Distribute amounts

Overview General Amount

✓ Sales tax code ↑	Quantity	Amount origin	Percent	Actual sales tax ...	Sales tax direction
IDT_FR_I	0.00	10,000.00	20.00000	2,000.00	Sales tax receivable
IDT_FR_O	0.00	10,000.00	20.00000	-2,000.00	Sales tax receivable

The Jurisdiction text summary for this transaction would include: "EUBS05: Recovery of reverse charge in Buyer's country under Articles 196 and 44 of EC Directive 2006/112."

Reverse Charge on Sales Transactions

The integration uses the tax registrations of the Customer and the Company (stored in Determination), address data, and Commodity Codes to evaluate taxability on sales.

Example:

An Invoice is created with a single line that has a value of €10,000 shipping from France to Spain. The invoice has the following additional attributes:

- The Buyer Primary Address is **Spain** and the Seller Primary Address is **France**.
- The buyer and seller are each registered in both countries.
- The item **Commodity Code** is **330510** and there are no additional configurations or custom rules in Determination.

A reverse charge does not apply here, so the invoice is calculated to have €550 in VAT. The same transaction, but with a different **Commodity Code**, **S17.04.01**, and a custom rule configured to change the **Transaction Type** of the line to **Default Services** would result in zero VAT because the buyer would be required to reverse charge.

The Jurisdiction text summary for this transaction would include: "EUSS28: No VAT liability in Seller's Country under Articles 44 of EC Directive 2006/112. Customer to reverse charge in Buyer's Country under Article 196."

APPENDIX C - SALES AND USE TAX RECONCILIATION REPORTING

This section describes mapping from D3650CO to ONESOURCE Indirect Tax Reconciliation Extract Output.

The D3650CO SSRS report, IDT ONESOURCE Tax Reconciliation Report, uses Sales and Purchasing transaction data from D3650CO. It can be exported to a .csv file for upload to ONESOURCE Indirect Tax Reporting to use in the Reconciliation Report.

EXPORT THE IDT ONESOURCE RECONCILIATION EXTRACT TO A CSV FILE

1. Navigate to **Tax > Inquiries and Reports > Sales tax reports > ONESOURCE IDT Tax Reconciliation Report**.

2. Select the desired criteria for **Trans Type**, **GL Year** and **GL Period**. The **GL From Date**, **GL To Date** and the **Trans From Date** and **Trans To Date** populate automatically.

The screenshot shows the Dynamics 365 Finance and Operations interface. On the left, there's a navigation pane with a calendar for December 2018 and a list of work items. The main area displays a grid of functional areas like Bank management, Cost control, Budget planning, etc. On the right, the 'ONESOURCE IDT Tax Reconciliation Report' configuration window is open. It has two sections: 'Parameters' and 'Destination'. The 'Parameters' section includes fields for Trans Type (Receivable), GL Year (2018), GL Period (December), GL From Date (12/1/2018), GL To Date (12/31/2018), Trans From Date (12/1/2018), and Trans To Date (12/31/2018). The 'Destination' section has a 'Change' button and a 'Screen' field. At the bottom, there's a 'Run in the background' checkbox and 'OK' and 'Cancel' buttons.

3. Select **OK** to generate the report.
4. After the report prints to the screen, click **Export** and select **CSV (comma delimited)** to save the output as a .csv file.

The screenshot shows the Dynamics 365 Finance and Operations interface with the 'Export' menu open. The menu options are PDF, Word, Excel, XML, CSV, MHTML, and TIFF. The background shows a table of data with columns for various fields like '2_AXTest_US', 'TR365PU20TST-1 | AxDB', 'ft Dynamics 365 for Finance', 'Seller', '68719680288', 'CIV-00000716', 'SalesInvoice', 'Sales Invoice', 'INV-10000715', and 'OI'.

2_AXTest_US	TR365PU20TST-1 AxDB	ft Dynamics 365 for Finance	Seller	68719680288	CIV-00000716	SalesInvoice	Sales Invoice	INV-10000715	OI
2_AXTest_US	TR365PU20TST-1 AxDB	ft Dynamics 365 for Finance	Seller	68719681040	CIV-00000717	SalesInvoice	Sales Invoice	INV-10000716	U:
2_AXTest_US	TR365PU20TST-1 AxDB	ft Dynamics 365 for Finance	Seller	68719681041	CIV-00000718	SalesInvoice	Sales Invoice	INV-10000717	U:
2_AXTest_US	TR365PU20TST-1 AxDB	ft Dynamics 365 for Finance	Seller	68719681042	CIV-00000718	SalesInvoice	Sales Invoice	INV-10000717	U:
2_AXTest_US	TR365PU20TST-1 AxDB	ft Dynamics 365 for Finance	Seller	68719681789	CIV-00000719	SalesInvoice	Sales Invoice	INV-10000718	U:
2_AXTest_US	TR365PU20TST-1 AxDB	ft Dynamics 365 for Finance	Seller	68719681790	CIV-00000719	SalesInvoice	Sales Invoice	INV-10000718	U:

5. Save your .csv output file as *ReconInputFile.csv*. You must name this file exactly as shown, with the .csv extension in lower case.



Avoid editing the .csv file with spreadsheet applications. Their auto-correct features may affect your data.

The Reconciliation Report compares data imported from the D3650CO ONESOURCE IDT Tax Reconciliation Report with the data in Determination's Audit database. The Reconciliation Report indicates transactions missing in D3650CO, transactions missing in Audit, as well as differences in tax amounts.

Filters are provided for you to select either Sales, Purchases, or both transaction types. These are defined by the D3650CO Transaction Type as follows:

- Sales transaction types include:
 - Sales Invoices
 - Sales Journals
 - Sales Returns
 - Credit Notes
 - Free Text Invoices
- Purchase transaction types include:
 - Vendor Invoices
 - Vendor Invoice Journals



The ONESOURCE integration uses all of the standard D365O tables for managing tax related transactions. All posted sales tax transactions are stored in the standard D365O sales tax transaction table named TaxTrans. Please see the Microsoft documentation for detailed information regarding this table.

APPENDIX D - CUSTOM ATTRIBUTES REFERENCE



To view the Microsoft Developer Network documentation for these tables, enter the table name followed by **D3650CO** in your search engine of choice. For example, enter **SalesTable D3650CO** in the Google search window.

DOCUMENT TYPE: SALES QUOTATIONS

RELATED DOCUMENTS: SALES QUOTATION CONFIRMATION, SALES QUOTATION JOURNAL

Level	Relation Source Table	Relation Name	Relation Destination Table
Header	SalesQuotationTable	SalesQuotationTable	SalesQuotationTable
Header	SalesQuotationTable	InvoiceCustomer	CustTable
Header	SalesQuotationTable	OrderCustomer	CustTable
Header	SalesQuotationTable	smmBusRelTable	smmBusRelTable
Line	SalesQuotationLine	SalesQuotationLine	SalesQuotationLine
Line	SalesQuotationLine	InventTable	InventTable
Line	SalesQuotationLine	InventDim	InventDim
Line	SalesQuotationLine	DlvTerm	DlvTerm
Line	InventTable	ecoResProduct	ecoResProduct

DOCUMENT TYPE: SALES ORDER

RELATED DOCUMENTS: SALES ORDER CONFIRMATION, SALES INVOICE, RETURN ORDER

Level	Relation Source Table	Relation Name	Relation Destination Table
Header	SalesTable	SalesTable	SalesTable
Header	SalesTable	InvoiceCustomer	CustTable
Header	SalesTable	OrderCustomer	CustTable

DOCUMENT TYPE: SALES ORDER**RELATED DOCUMENTS: SALES ORDER CONFIRMATION, SALES INVOICE, RETURN ORDER**

Level	Relation Source Table	Relation Name	Relation Destination Table
Header	SalesTable	CustGroup	CustGroup
Line	SalesLine	SalesLine	SalesLine
Line	SalesLine	InventTable	InventTable
Line	SalesLine	InventDim	InventDim
Line	SalesLine	DlvTerm	DlvTerm
Line	InventTable	ecoResProduct	ecoResProduct

DOCUMENT TYPE: FREE TEXT INVOICE**RELATED DOCUMENTS: FREE TEXT INVOICE, INVOICE**

Level	Relation Source Table	Relation Name	Relation Destination Table
Header	CustInvoiceTable	CustInvoiceTable	CustInvoiceTable
Header	CustInvoiceJour	CustInvoiceJour	CustInvoiceJour
Header	CustInvoiceTable	CustTable_InvoiceAmount	CustTable
Header	CustInvoiceTable	CustTable_OrderAmount	CustTable
Header	CustInvoiceTable	CustGroup	CustGroup
Header	CustInvoiceTable	DlvTerm	DlvTerm
Line	CustInvoiceLine	CustInvoiceLine	CustInvoiceLine
Line	CustInvoiceTrans	CustInvoiceTrans	CustInvoiceTrans

DOCUMENT TYPE: PURCHASE REQUISITION

Level	Relation Source Table	Relation Name	Relation Destination Table
Header	PurchReqTable	PurchReqTable	PurchReqTable

DOCUMENT TYPE: PURCHASE REQUISITION

Level	Relation Source Table	Relation Name	Relation Destination Table
Line	PurchReqLine	PurchReqLine	PurchReqLine
Line	PurchReqLine	InventTable	InventTable
Line	PurchReqLine	InventDim	InventDim
Line	PurchReqLine	VendTable	VendTable

DOCUMENT TYPE: REQUEST FOR QUOTATION**RELATED DOCUMENTS: REQUEST FOR QUOTATION REPLY, REQUEST FOR QUOTATION JOURNAL**

Level	Relation Source Table	Relation Name	Relation Destination Table
Header	purchRFQTable	purchRFQTable	purchRFQTable
Header	purchRFQTable	VendTable	VendTable
Header	purchRFQTable	DlvTerm	DlvTerm
Line	purchRFQLine	purchRFQLine	purchRFQLine
Line	purchRFQLine	InventTable	InventTable
Line	purchRFQLine	InventDim	InventDim
Line	InventTable	ecoResProduct	ecoResProduct

DOCUMENT TYPE: PURCHASE ORDER**RELATED DOCUMENTS: PURCHASE INVOICE, VENDOR INVOICE**

Level	Relation Source Table	Relation Name	Relation Destination Table
Header	PurchTable	PurchTable	PurchTable
Header	PurchTable	InvoiceVendor	VendTable
Header	PurchTable	OrderVendor	VendTable

DOCUMENT TYPE: PURCHASE ORDER**RELATED DOCUMENTS: PURCHASE INVOICE, VENDOR INVOICE**

Level	Relation Source Table	Relation Name	Relation Destination Table
Header	PurchTable	VendGroup	VendGroup
Header	PurchTable	DlvTerm	DlvTerm
Line	PurchLine	PurchLine	PurchLine
Line	PurchLine	InventTable	InventTable
Line	PurchLine	InventDim	InventDim
Line	InventTable	ecoResProduct	ecoResProduct

DOCUMENT TYPE: VENDOR INVOICE JOURNAL

Level	Relation Source Table	Relation Name	Relation Destination Table
Header	LedgerJournalTable	LedgerJournalTable	LedgerJournalTable
Line	LedgerJournalTrans	LedgerJournalTrans	LedgerJournalTrans
Line	VendTrans	VendTable_AccountNum	VendTable

DOCUMENT TYPE: PROJECT**RELATED DOCUMENTS: PROJECT INVOICE**

Level	Relation Source Table	Relation Name	Relation Destination Table
Header	ProjInvoiceJour	ProjInvoiceJour	ProjInvoiceJour
Header	ProjProposalJour	CustTable_Invoice	CustTable
Header	ProjProposalJour	CustTable_Order	CustTable
Header	ProjProposalJour	DlvTerm	DlvTerm
Line	ProjProposalCost	ProjProposalCost	ProjProposalCost
Line	ProjProposalEmpl	ProjProposalEmpl	ProjProposalEmpl

DOCUMENT TYPE: PROJECT**RELATED DOCUMENTS: PROJECT INVOICE**

Level	Relation Source Table	Relation Name	Relation Destination Table
Line	ProjProposalItem	ProjProposalItem	ProjProposalItem
Line	ProjProposalOnAcc	ProjProposalOnAcc	ProjProposalOnAcc
Line	ProjProposalRevenue	ProjProposalRevenue	ProjProposalRevenue
Line	ProjInvoiceCost	ProjInvoiceCost	ProjInvoiceCost
Line	ProjInvoiceEmpl	ProjInvoiceEmpl	ProjInvoiceEmpl
Line	ProjInvoiceItem	ProjInvoiceItem	ProjInvoiceItem
Line	ProjInvoiceOnAcc	ProjInvoiceOnAcc	ProjInvoiceOnAcc
Line	ProjInvoiceRevenue	ProjInvoiceRevenue	ProjInvoiceRevenue
Line	ProjProposalItem	InventTable	Inventtable
Line	ProjProposalItem	SalesLine	SalesLine