ONESOURCE™
RETRY TOOL FOR SAP GLOBAL NEXT

PRODUCT VERSION 1.0

Document Version 1

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This document provides the following information:

- [Release Summary](#)

- [User Configuration Instructions](#)

RELEASE SUMMARY

The Global Next Retry Tool is designed to automatically retry a tax call between Global Next and ONESOURCE DETERMINATION to prevent and/or minimize tax calculations errors, due to potential network instability or connectivity issues.

The Retry Tool supports all Global Next modules and is limited up to a maximum of 2000 line items.

> **Note:** The Retry Tool is supported with Global Next versions of **6.4.4.0 and higher.**

CONFIGURATION INSTRUCTIONS

Once the transport of the [Retry Tool](#) is installed, please follow the below steps to configure it.

1. From the Global Next menu, go to **Customer Setup and Extensions> Configuration Tables> General Configuration Values** or transaction **/IDT/GEN_CONFIG_VALS.**

Change View "General Configuration Values": Overview

New Entries

General Configuration Values

Option	Sort ...	A...	R...	R...	C...	CoCd	General Conf
0 SES OVERRIDE ADDRESS	100001	☑	*	*	*	3000	ZZADRNR
1 FREIGHT PRODUCT CODE	100001	☑	*	*	*	3000	FREIGHT
2 FREIGHT CONDITION SUB-TOTAL FI…	100001	☑	*	*	*	3000	KZWI4
3 FREIGHT CONDITION TEXT PREPEND	100001	☑	*	*	*	3000	F:
4 EXTERNAL COMPANY ID PREPEND	100001	☐	*	*	*	4000	CA_
4 EXTERNAL COMPANY ID PREPEND	111111	☐	*	*	*	3000	BREAK
4 EXTERNAL COMPANY ID PREPEND	999999	☑	*	*	*	*	INTSAPDEV_
5 TAXATION FOR SPLIT ACCOUNT ASS…	100001	☐	*	*	*	*	YES
5 TAXATION FOR SPLIT ACCOUNT ASS…	111111	☐	*	*	*	3000	YES
6 GL LINE OVERRIDE ADDRESS	100001	☑	*	*	*	*	ZZ_TEST
7 PO REF OVERRIDE ADDRESS	100001	☑	*	*	*	*	ZIDT_ADRNR
8 IDT ACCOUNT KEY ASSIGNMENT	100010	☑	*	*	*	*	IDT
9 UNPLANNED DELIVERY COST OVERRI…	100001	☑	*	*	*	*	ZZADRNR
A RETRY MECHANISM	100001	☑	*	*	*	*	1|5|50

2. Click in "New Entries" button and populate the below fields accordingly.

- Option: A Retry Mechanism

- Sort Order: Provide a custom sort order

- Active: X (**Note: The routine will not work if the field is blank**)

- Route Group: Maintain for the relevant Route Group or * if applicable for all

- Route Name: Maintain for the relevant Route Name or * if applicable for all

- Country Group: Maintain for the relevant Country Group or * if applicable for all

- Company Code: Maintain for the relevant Company Code or * if applicable for all

3. General Configuration Option: The program is expecting to receive the following mandatory values and parameters:

   Note: If left blank or not populated in order, the routine will not be functional.

"**NUMBER OF SECONDS TO WAIT | NUMBER OF RETRIES | NUMBER OF MAX ITEMS LINES**"

Minimum Value	Maximum Value
1 | 1 | 50	5 | 5 | 2000